

Teacher User Manual



Table of Content

S.No.	Contents	Page No.
1.	Teacher Registration	5
1.1	Registration Methods	5
1.2	Login	18
2.	Dashboard	23
2.1	Shortcut Buttons	24
2.2	Switch Profile	30
2.3	Statistics	30
2.4	Upcoming Lessons	34
3.	Account Settings	36
3.1	Personal Info	37
3.2	Languages	41
3.3	Price	42
3.4	Experience	45
3.5	Skills	49
3.6	Payments	54
3.7	Password/Email	57
3.8	Cookie Consent	59
3.9	Delete My Account	62
4.	Availability Calendar	62
4.1	General Availability	63
4.2	Weekly Availability	66
5.	All Courses	67
5.1	Add A New Course	68
5.2	Search	89
5.3	Action Buttons	89
6.	Course Resources	92



7.	Lessons	94
7.1	All Lessons	96
7.2	Unscheduled	108
7.3	Scheduled	115
7.4	Completed	126
7.5	Canceled	131
8.	Lesson Plan	135
8.1	Add A New Plan	135
8.2	Action Buttons	137
8.3	Search	138
9.	Group Classes	138
I.	Add A New Group Class	139
9.1	All Classes	142
9.2	Scheduled	152
9.3	Completed	161
9.4	Canceled	170
10.	Group Class Packages	174
10.1	Add A New Package	175
10.2	Action Buttons	179
10.3	Search	182
11.	Reported Issues	182
11.1	Action Buttons	183
11.2	Search	188
12.	Subscriptions	188
12.1	View Lessons	189
12.2	Search	191
13.	My Learners	191
13.1	Action Buttons	192
13.2	Search	197
14.	My Orders	197



15.	Wallet	202
15.1	Search	203
15.2	Add Money to Wallet	204
15.3	Redeem Gift Card	205
16.	Withdraws	206
16.1	Request Withdrawal	207
16.2	Search	210
17.	Notes	211
17.1	Add A New Note	212
17.2	Action Buttons	213
17.3	Search	214
18.	Gift Cards	214
18.1	Buy A Gift Card	215
18.2	Search	216
19.	Find A Teacher	217



1. Teacher Registration

Yo!Coach Plus supports one account, dual profile functionality, meaning that both teacher and learner profiles can be operated from a single account. Registering as a teacher on Yo!Coach Plus is simple and can be done using two methods.

1.1 Registration Methods

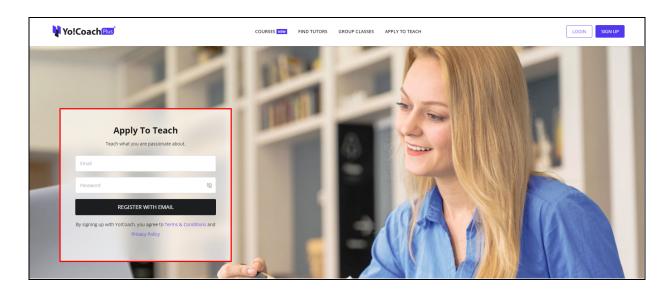
I. Registration Method One - Register Directly As A Teacher

On the Yo!Coach Plus home page, click on **Apply to Teach** from the page header.

¥ Yo!Coach থাট	COURSES NEW	FIND TUTORS	GROUP CLASSES	APPLY TO TEACH	
	2.5		4	あった	

You are redirected to the user application page where the **Apply To Teach** form is displayed with the following fields:





- Email: Enter a valid email address to be used for registration.
- **Password**: Enter a strong password for your account.

Click on **Register with email** and the **Teacher Registration** page will open displaying the following tabs:



Teacher Registration	► LOGOUT
Personal Information Please fill out the information bel	low as completely and accurately as possible
First Name *	Last Name
Gender *	
Male	Female
Phone Code * Select Photo ID	Phone Number *
Choose File No file chosen (File max size 2.00 MB and allowed ext	png, jpg, jpeg, txt, doc, docx, pdf) Save Next
	Personal Information Please fill out the information be First Name * Gender * Gender * Male Phone Code * Select Photo ID Choose File No file chosen

a. Personal Info

Enter the following personal information in the provided fields:

- **First Name***: View/Edit your first name in the provided field. The name is pre-filled as derived from your email address.
- Last Name: Enter your last name.
- Gender*: Select your gender from the provided radio buttons, Male or Female.
- **Phone Code***: Select the valid phone code from the drop down list.
- **Phone Number***: Enter your phone number.
- **Photo ID**: Click on **Choose File** and upload a valid photo ID proof in the prescribed format.



Click on **Save** to save the entered details. Once saved, click on **Next** to move to the next tab.

b. Profile Media

To be easily identified on the platform, certain media upload options are available while registering. The following fields are displayed in this tab:

Yo!Coach Pus	Teacher Registration	► LOGOUT
1 PERSONAL INFO	Add Profile Photo, Video and Biography Set up your professional presence by updating the recent versions of the information	
2 PROFILE MEDIA 3 LANGUAGES	below that will be showcased on your profile. Profile Picture *	
4 RESUME	W (Image max size 2.00 MB and allowed ext png, jpg, jpeg, gif, bmp)	
	Introduction Video	
	Biography (Experts use videos to present their skillsets)	
		6
	Back Next]

- **Profile Picture***: Click on **Upload** and upload a profile picture in the prescribed format.
- Introduction Video: Paste the link of your youtube video giving a brief about your personal information, experience and teaching skills.



• **Biography**: Enter a brief paragraph stating your experience, skills and any other information you want to share with the learners on the platform.

Click on **Save** to save the details and click on **Next** to move to the next tab. Click on **Back** to move to the previous tab. You can also use the left navigation panel to move to any of the tabs directly.

c. Languages

To register on the platform, information about your language preference is necessary. Select the following details:

Yo!Coach Pus	Teacher Registration			[→ LOGOUT
PERSONAL INFO PROFILE MEDIA	Add Languages as you teach and Adding the languages as per your le		nore users to view your profile	2.
3 LANGUAGES	Language To Teach		Language I Speak	
4 RESUME	Swedish	0	Afar	0
5 CONFIRMATION	Finnish	0	Abkhazian	0
	Hebrew	0	Avestan	0
	Italian	0	Afrikaans	0
	German	0	Amharic	0
	English	0	Aragonese	0
	Chinese	0	Arabic	0
	Spanish	0	Assamese	0
	Hindi	0	Avaric	0
	Back			Save Next



- Language To Teach: From the provided languages list, select one or more languages you want to teach on the platform.
- Language I Speak: From the provided languages list, select one or more languages that you speak. Once you select a language, select your level of fluency from the list displayed.

Add Languages as you teach and as Adding the languages as per your level of		v more users to view your profile.	
Language To Teach		Language I Speak	
Swedish	9	① Church Slavic, Slavonic	
∔ Finnish	0	① Chuvash	
Thebrew-Israel	0	① Welsh	
🔁 Tamil	•	① Danish	
🚺 Italian		- German	0
🛑 German		I do not speak this Language	
English		Total Beginner Beginner	
Chinese		Upper Beginner Intermediate Upper Intermediate	
Spanish		Advanced Upper Advanced Native	



Click on **Save** to save the selected language details. Once saved, click on **Next** to move to the next tab.

d. Resume

Add your qualifications and experience details from the **Resume** tab.

Yo!Coach Plus	Teacher Registration	[→ LOGOUT
PERSONAL INFO PROFILE MEDIA	Add your resumes & experiences It is mandatory to add your resume as a tutor for verification by the admin.	
3 LANGUAGES		
RESUME CONFIRMATION		
	Add your credentials by adding experience. education and resume.	
	Accept Teacher Approval Request <u>Terms & Conditions</u> Back Save	Next

Click on **Add Resume** to open the **Add Your Experience** window form. Enter the work experience or educational qualification related details in the following fields:



Add Your Experience	
Experience Type *	Title *
Select	Eg: B.a. English
Institution *	Location *
Eg: Oxford University	Eg: London
Description	
	Å
Start Year *	End Year *
2022	2022
Upload Certificate	
Choose File No file chosen	Save Changes

- Experience Type*
- Title*
- Institution*
- Location*
- Description
- Start Year*
- End Year*
- Upload Certificate

Click on Save Changes to save the details.



Tutor Registration			[→ LOGOUT
Add your resumes & eperiences You have to add your resume, its a m		e a profile as a tutor.	Add Resume
RESUME	STARTEEND	CERTIFICATE	ACTIONS
Understanding Child Psychology London Unversity of Harvard	2018-2019	∅ wallpaper.png	
B.A. London Oxford University	2015-2018	Ø photo150583201882350331d70d237.jpg	
Accept Tutor Approval <u>Terms &</u>	<u>Conditions</u>		
Back		Save	Next

Click on **Add Resume** from the upper right corner of the section to add more qualifications or work experience details. The new experiences are displayed in the form of a list and the following action buttons are provided with them:

• Edit Click on the edit icon button to open the Edit Your Experience window form. Make the required changes in the provided fields and click on Save Changes.



Edit Your Experience			
Experience Type *		Title *	
Certification	-	Understanding Child Psychology	
Institution *		Location *	
Unversity of Harvard		London	
Description			
Child Psychology Start Year *		End Year *	
2018	•	2019	Ŧ
Upload Certificate			
Choose File No file chosen		Save Changes	
Note Allowed Certificate Extentions png,jpg,jpeg,txt,doc			

• **Delete** : Click on the delete icon button and follow the prompts to remove an entry.

Once all the experience details are added, accept the **Teacher Approval Terms and Conditions** by selecting the provided checkbox. Click on **Save** to save the details and click on **Next** to move to the next tab.

e. Confirmation

The page displays a confirmation for submission of your teacher application along with the application reference number. Your registration request is sent to the admin for approval. Once your request is approved, you are notified on your registered email.



Yo!Coach Plus	Teacher Registration	► LOGOUT
1 PERSONAL INFO 2 PROFILE MEDIA	Your application is in review, please wait for admin approval.	
3 LANGUAGES		
5 CONFIRMATION	Hello welcome welcome	
	Thank You For Submitting Your Application	
	APPLICATION REFERENCE: 106-1674450609	

Every user registered as a teacher is also registered as a learner by default.

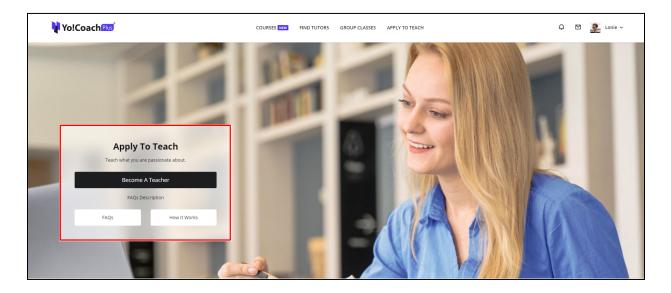
II. Registration Process Two - Already Registered As A Learner

When you are already registered as a learner, Yo!Coach Plus allows you to request registering as a teacher through a simple and straightforward process. From the side navigation menu on your learner **Dashboard**, click on **Apply To Teach**.



=	₩ Yo!Coach	Dashboard				
	Lonie Winthei V Logged in as a Learner	LESSONS SCHEDULED	TOTAL LESSONS	Ê	TOTAL CLASSES	
	Profile	3	21	EØ	10	EØ
	8 Dashboard					
	(a) Account Settings					
	Booking	TOTAL COURSES		WALLET BALANCE		
	E Lessons	2		\$498.55		
ඛ	🔛 Group Classes					
	Group Class Packages					
Ð	Courses					
_ 3	By My Subscriptions					
Δ	Reported Issues					
_	鉛 My Teachers					
⊕	History					
Ø	Orders					
\sim	🚔 Wallet					
	Withdraws		No Le	esson		
	Others					
	∲ Notes		Find Te	eacher		
	图 Gift Cards					
	🞗 Find A Teacher					
	Apply To Teach					
	♡ Favorite Courses					
[→						

You are redirected to the **Apply To Teach** form page. To proceed, click on **Become A Teacher** from this page.



You are taken to the **Teacher Registration** form displaying different data tabs.



Ņ	Yo!Coach ^{Plus[†]}	Teacher Registration			[→ LOGOUT
1	PERSONAL INFO PROFILE MEDIA	Personal Information Please fill out the information b	below as comp	pletely and accurately as possible	
3	LANGUAGES	First Name *		Last Name	
4	RESUME	Lonie Gender *		Wintheiser	
5	CONFIRMATION	Male		• Female	
		Phone Code *		Phone Number *	
		Latvia (+371)	•	1-847-806-7954	
		Photo ID			
		Choose File No file chosen			
		(File max size 2.00 MB and allowed e	ext png, jpg, jpeg	z, txt, doc, docx, pdf)	
				Save Next	

This form is the same as the **Teacher Registration** form displayed while registering directly as a teacher, as explained earlier. Follow the similar procedure and enter the required information to submit the teacher registration request. Once the admin approves your request, you are able to access your teacher dashboard. To switch to your teacher profile, hover over the **Role Switcher** section from the left navigation on your learner dashboard and click on **Switch to Teacher Profile**.



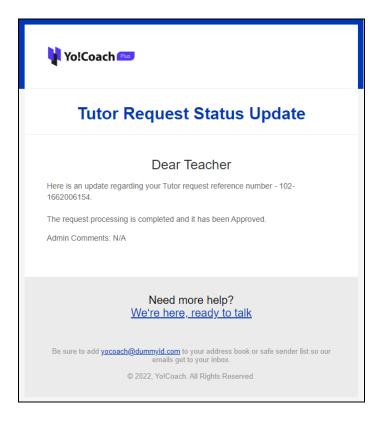
=	Yo!Coach‱	Dashboard					Upo	oming	g Less	ons		Vie	ew All
	Pinkie Stolten 🗸			-		-	Jan, 2	023				<	>
	Logged in as a Teacher	SCHEDULED LESSONS	SCHEDULED CLASSES	Ê	COURSES SOLD	Ê	SUN	MON	TUE	WED	THU	FRI	SAT
	Time Zone 07:24 (UTC +02:00)	0	0	EØ	0	EØ	1	2	3	4	5	6	7
		_					8	9	10	11	12	13	14
	Switch To Learner Profile						15	16	17	18	19	20	21
		total earnings \$200.72	L.	WALLET BALANCE \$1,854.52			22	23	24	25	26	27	28
	Courses	\$200.72		\$1,654.52			29	30	31				4
	All Courses							6		8	9		
命	Course Resources	Sale Statistics				Today							
	Booking					Today 👻							
P	Lessons												
. 2	👩 Lesson Plan								- 1				
Ą	Group Classes	EARNINGS \$0.00		SESSION SOLD									
~	Group Class Packages	\$0.00		U									
Ð	Reported Issues							N	lo Unc	oming	Lessor		
	E Subscriptions								_	-			
	船 My Learners								View	/ All Less	ions		
	History	1.0											
	My Orders	0.8											
	🗂 Wallet	0.6											
	🗊 Withdraws												
	Others	0.4											
	& Notes	0.2											
€	🔚 Gift Cards	0.0											

You are redirected to your **Teacher Dashboard**. As soon as you are registered as a teacher, the **Apply To Teach** button is removed from the side navigation menu on your learner dashboard.

1.2 Login

Once you are successfully registered as a teacher, you can simply log into and set up your account, and start hosting sessions.





To log into your account, click on **Log In** from the upper right corner of the Yo!Coach Plus home page. You are redirected to the **Login** form where the following details are required:

🛉 Yo!Coach 🔤	COURSES NUM FIND TUTORS GROUP CLASSES APPLY TO TEACH
	Login
	Sign in With Facebook Sign In With Google
	Email * Email Address
	Password * Show Password Password
	Remember Me
	Eorgot Password2



- **Email***: Enter the registered email address.
- **Password***: Enter your profile password.

Click on Log In to log into your teacher account.

Forgot Password

Yo!Coach Plus allows you to reset your profile password, if you can't recall it. From the **Login** form, click on **Forgot Password?**.

	Log	g In		
Sign In With Facebook		G	Sign In With Google	
Email *				
Email Address				
Password *				Show Password
Password				
Stay logged in				
	Log	g In		
	<u>Forgot Pa</u>	asswor	<u>d?</u>	

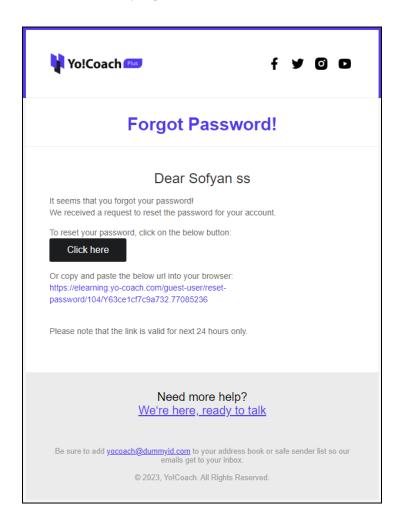
You are redirected to the **Forgot Password** form page. Enter your registered email address in the provided field and click on **Submit**.



Yo!Coach	COURSES MINE FIND TUTORS GROUP CLASSES APPLY TO TEACH	LOGIN SIGN UP
Back To Login		
	Forgot Password	
	Please enter registered Email *	
	Submit	

The reset password request details are mailed to you on your email address.

Find the system email from your inbox and proceed with the provided link to move to the **Reset Password** page.





Enter the new password in the mandatory password field. Re-enter the new password and click on **Reset Password** to save. The reset password confirmation prompt displays on the screen.

Reset Pas Change Or Reset	
Password *	Show Password
Confirm New Password	
Reset Password	

Enter the new credentials on the **Login** form and click on **Login** to log into your teacher profile.

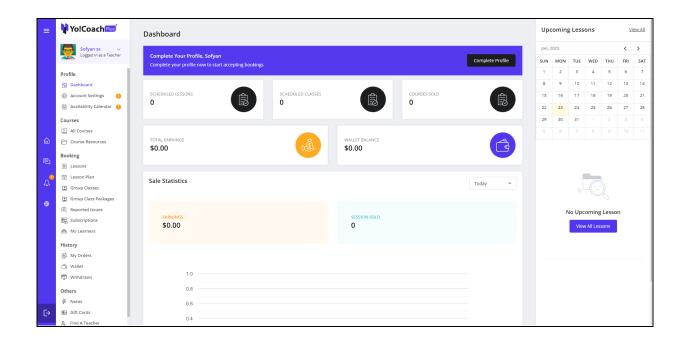


Log In					
Sign In With Facebook	(G	Sign In With Google		
Email *					
Email Address					
Password *				Show Password	
Password					
Stay logged in					
	Log In	ı			
	<u>Forgot Pass</u>	wor	<u>d?</u>		

2. Dashboard

Dashboard gives a complete overview of the teacher profile through various sections. The top section displays the account summary such as, the total earnings, the number of lessons scheduled, the number of group classes scheduled, and the amount in the digital wallet. A graphical representation of sales revenue and number of sessions sold on the platform is also displayed. Your upcoming lessons in the calendar and list view can also be found on the right hand section of the **Dashboard**.





2.1 Shortcut Buttons

The left panel of the **Dashboard** displays the following sections:



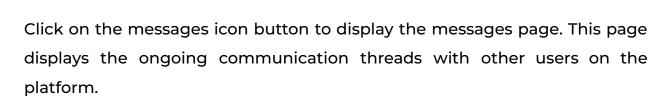
Click on the hamburger menu to expand or contract the dashboard side navigation panel.



Click on the home icon button and you will be instantly redirected to the **Dashboard** page from any other teacher profile page.



c. Messages 🖳



Q Search	
A lex test 2022-03-25	
(1) 2022-03-24	
Caleb 2022-03-24	
Andrew 2022-03-24	
	Click On Message To See Details

Click on any user communication thread and the messages are displayed on the right side of the page.



Q Search	(i) Asif Ali	×
(1) Asif Ali 2022-07-04		
Jason Roy How are you> 2022-06-14		
(i) Hello Mark 2022-06-01		
(i) Hey 2022-05-17	Hello Torm How are you? BI 357812/pg	
(i) Will Smith 2022-03-31	Asif Ali 2022-06-01 17:33	
	Hello Tom from asif Asif Ali 2022-06-01 17:42	
	53 03.jpg	Ŧ ×
	Tom Curran	2022-07-04 16:24
	Type a message here	0
	Note: File size should be less than 4.00 Mb & Supported File Formats are png. jpgg. gif, pdf, doc, docr, zip, txt	

Certain functionalities are available to you here:

- Message Text Box: Enter the message in the provided text box.
- Attach Document: Click on the attach icon led to insert a message attachment from your internal storage.



The attached file should be less than 8 Mb and the supported file formats are png., jpeg., gif., pdf, doc, docx, zip and txt. Contact Yo!Coach Plus team for further support.

- Send: Click on the send icon to send a message and/or file attachment.
- **Download Document:** Click on the **download** icon **t** from the sent message attachment to download the sent file.



• **Delete Attachment:** Click on the **delete** icon \times from the sent message attachment to delete it for both sender and receiver.

The time allowed to delete a message attachment is admin-manageable. After the specified time, the sender cannot delete an attachment already sent.

The sender can download or delete only one attachment at a time.

The recipient can download but can not delete a message attachment.

A search bar is provided at the top of the messages page.

		×
From		
Select		•
Submit	Clear	

Enter the name of the sender in the **From** field to perform a sender-specific search. Select the message status as **Read** or **Unread** from the provided drop down menu and click on **Submit** to display the search results. Click on **Clear** to display the complete list again.



d. Notifications \triangle



Click on the notifications icon button to display the **My Notifications** page. The page displays the list of all actions that have an effect on your account. These may include wallet balance revisions, request updates, unread messages, new sessions booked or canceled, so on and so forth.

My Not	fications	
		1 to 12 of 333
	Wallet Balance Updated Your account has been debited with \$75.00	2022-06-27 12:47:23
	Withdrawal Request Update Your withdrawal request is Declined by the admin	2022-06-24 13:45:12
	Wallet Balance Updated Your account has been credited with \$500.00	2022-06-24 13:22:27
	Order Canceled O001118 is canceled	2022-06-24 11:10:04
	Withdrawal Request Update Your withdrawal request is Approved by the admin	2022-06-24 10:11:30
	Wallet Balance Updated Your account has been credited with \$500.00	2022-06-24 10:08:42
	Issue Reported Status Issue with 151 is escalated	2022-06-21 13:23:24
	Lesson Scheduled Jason Roy scheduled the session with you, the lesson ID is 905	2022-06-21 09:50:36

Certain functionalities are provided on this page:

: Use this checkbox to select a particular notification. To select all Select the notifications in one go, use the checkbox provided at the top of the list.



- **Delete** : Click on the **delete** icon to permanently delete the selected notification.
- **Refresh** : Click on the **refresh** icon to refresh and reload the notifications page.
- Mark As Unread \bowtie : Click on the mark as unread icon to mark a selected notification as unread.
- Mark As Read ^[]: Click on the mark as read icon to mark a selected notification as read.
- Next :: Click on the next icon to move to the next notifications list page.
- **Previous** : Click on the **previous** icon to move to the previous notifications list page.

e. Languages/Currencies 鱼

Hover over the Languages/Currencies icon to display the Choose Languages box. Select your default language and currency from the enlisted languages and currencies.

⊕ <	CHANGE LANGUAGES					
	English	Arabic	Hindi			
	USD	CAD	Rs.			
	EUR	Yen	Swiss			

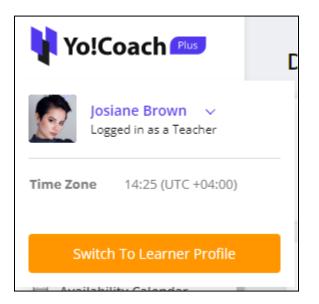




Click on the **Logout** icon button to log out of your account.

2.2 Switch Profile

The current profile orientation is displayed under the Yo!Coach Plus logo on the dashboard side panel. Hover over the section to display additional details (such as, current location and timezone) and certain functionalities:



• Switch To Learner Profile: Click on this button to switch to your learner profile and access the respective dashboard and features.



By default, every teacher registered on the portal is also registered as a learner.



2.3 Statistics

Dashboard displays the brief and regularly updated summary of the teacher's activities such as, teacher earnings, scheduled lessons, wallet balance and sales statistics.

Dashboard						
SCHEDULED LESSONS	Ê	scheduled classes O	Ê	COURSES SOLD 0		
total earnings \$558.90		ß	WALLET BALANCE \$1,689.46			
Sale Statistics					All	
earnings \$558.90			SESSION SOLD			
80						
60						
40						
20						
0 2022-	01-12 2022-02-01 2022-02-0 2022-01-28 2022-02-06 20		22-05-19 2022-05-26 202			

• Complete Profile Prompt

Once you are successfully logged into your teacher profile, there are certain additional details required to be submitted. You are discoverable by the learners on the front-end only when all the



mandatory details are provided. Till these details are added, the top section of the **Dashboard** displays a **Complete Your Profile** prompt informing you that your profile's completion is pending. Click on **Complete Profile** to move to the **Account Settings** page where the profile can be completely set up.

Dashboard	
Complete Your Profile, Chadd Complete your profile now to start accepting bookings	Complete Profile

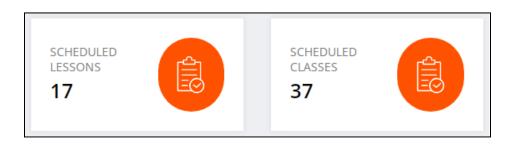
a. Earnings

This block displays the amount of your earnings till date. Earnings include the payments received on completed lessons, group classes and courses.



b. Scheduled Lessons and Classes

These blocks display the number of lessons and group classes that are scheduled for the coming days.





Click on the **Scheduled Lessons** block to open the **Manage Lessons** page and view the complete details of all the scheduled lessons. Click on the **Scheduled Classes** block to open the **Manage Classes** page to view the complete details of all the scheduled classes.

c. Courses Sold

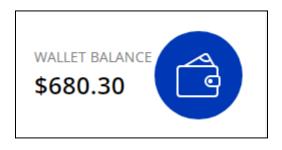
This block displays the pre-recorded courses sold to the learners so far.



Click on this block to move to the **Manage Courses** page where all the courses created by you and their details are displayed.

d. Wallet

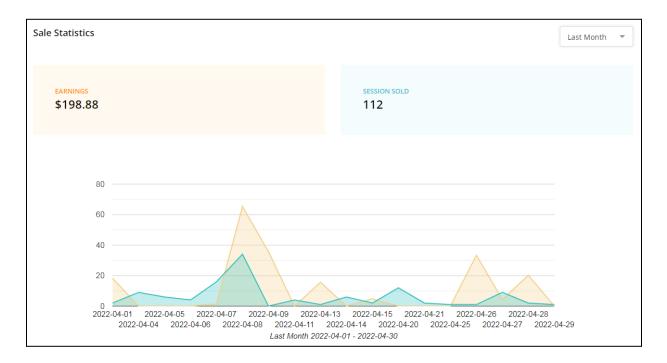
This block displays your current digital wallet balance. Click on this block to move to the **My Wallet** page and view the complete details of the transactions made so far.





e. Sales Statistics

This section displays a line graph reflecting the summary of your **Earnings** and **Sessions Sold**.



From the drop down menu provided at the upper right corner of this, select the preferred time duration for which sales stats are to be displayed.

Sale Statistics		Last Month 💌
EARNINGS \$198.88	session sold 112	Today This Week Last Week This Month Last Month This Year Last Year Last 12 Month All

2.4 Upcoming Lessons

The right-side panel of the **Dashboard** page displays a brief list of all the upcoming lessons.



Upcoming Lessons View All						
May, 2022					< >	
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6 •	7
8	9	10	11 ●	12	13 ●	14 ●
15	16 ●	17	18 ●	19 ●	20 ●	21
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9		11
MS 09:00 Japanese, 15 Minutes Of L 2022-05-20 Jack 09:30 Swedish, 45 Minutes Of Le						
2022-05-23 MS > 09:30 Japanese, 15 Minutes Of L						
2022	-05-24					

A window calendar provided under the **Upcoming Lessons** header displays the scheduled lessons for the month. Under the calendar, the list of scheduled lessons is displayed in a chronological order. Click on any lesson to open the respective **Lesson Schedule** page. Click on the **View All** link text from the upper right corner to move to the **Manage Lessons** page where a detailed view of lessons is provided.



3. Account Settings

Once you are logged into your teacher profile, you are required to complete your account details and settings to be able to receive lesson bookings. Open the **Account Settings** page from the left navigation panel.

=	Yo!Coach 🕬	Account Settings				
	Sofyan ss v Logged in as a Teacher	Complete Your Complete your pr	Profile ofile to start getting bookings <u>Learn More</u>		Pro	ofile Progress 2/6
	Profile 89 Dashboard	Personal Info 🛛 🔒	Manage Profile			
	Account Settings ()	Languages 🥏	General Photos & Videos English	Arabic		
	🚔 Availability Calendar 🤚	Price 🕕				
	Courses	Supervised a	To Sync With Google Calendar			G Connect Google Calendar
	All Courses	Experience 🥏	Your Google Calendar Not Sync			
۵	Course Resources	Skills 🌔				
	Booking	Payments	Username *			
Ð	E Lessons			https://elearning.yo-coach.com/teachers/view	<i>(</i>	
1	👸 Lesson Plan	Password/Email	Name *	Sofyan	SS	
44	🕅 Group Classes	Cookie Consent				
#	Group Class Packages	Delete My Account	Gender *	Male	Female	
Ŵ	🖹 Reported Issues					
	8 Subscriptions		Country *	Select		v
	船 My Learners					
	History		Phone *	United Arab Emirates (+9 🔻	+971552617128	
	B My Orders		Timezone *	UTC +04:00 Asia/Dubai		¥
	📸 Wallet			Chonging the time zone automatically remov	es your general and weekly availai	bility. Visit
	🗊 Withdraws			the Availability Calendar section to set up you classes/lessons remain in the system and are time zone	ir availability. The already schedul automatically updated according	led to the new
	Others					
	∲ Notes		Booking Before *	Select		T
€	🔠 Gift Cards			Only applicable for individual lessons		
	9 Find A Teacher		Notification Language *	English		v

On the top of the page, a **Complete Your Profile** section is displayed where the current profile progress can be observed. Click on **Learn More** to expand the section and read the profile completion instructions.

Accour	nt Settings		
!	Complete Your Profile To successfully register your profile as an expert and to you available in search results. <u>Learn More</u>	Profile Progress	2/6
	 Profile needs to be 80% completed You have to complete lorem ipsum dolar summit text After verify all the details you have to mark availbility in calendar section. 		



3.1 Personal Info

Enter your personal details in the **Personal Info** section. The section displays a form bifurcated in the following tabs:

a. General

The following general information fields are displayed:

Account Settings				
Complete Your Complete your p	r Profile rrofile to start getting bookings <u>Learn More</u>			Profile Progress 6/6
Personal Info 🛛 🥑	Manage Profile			
Languages 🥏	General Photos & Videos English	Arabic		
Price <	To Sync With Google Calendar Google calendar not active yet			G Connect Google Calendar
Skills 📀 Payments	Username *	Josiane-Brown		
Password/Email	Name *	https://content.yocoach.4livedemo.com/tea	nchers/view/Josiane-Brown Brown	
Cookie Consent Delete My Account	Gender *	Male	• Female	
	Country *	Zambia		v
	Phone *	Zambia (+260) 🔻	38052109	
	Timezone *	UTC +04:00 Indian/Mauri		v
		Changing the time zone automatically remo the Availability Calendar section to set up y classes/lessons remain in the system and au time zone	our availability. The already sche	duled
	Booking Before *	Immediate		*
	Notification Language *	Only applicable for individual lessons		•
	Free Trial	Active		
			Save	Next



Click on **Connect Google Calendar** to sync the session schedules with Google Calendar. Once configured, the session slots are displayed in your Google calendar as well. **However**, the system sync with Google Calendar is **one-way**. This means that your events from Google Calendar are **not** synced and displayed on the Yo!Coach Plus availability calendar.



To successfully sync with Google Calendar, Google Analytics API setup is required. Contact your system administrator for details on the same.

- **Username*:** Enter a unique username for your teacher profile for SEO purposes. This username is not used for logging in to your account.
- **Name***: Enter/Edit your first and last names in the provided fields. The data is pre-filled according to the details entered in the **Teacher Registration** form.
- **Gender***: View/Edit your formerly selected gender.
- **Phone***: View/Edit your formerly entered country code and phone number in the provided fields.
- **Country***: Select your country of residence from the drop down list.
- **Time Zone***: Select your country's time zone from the drop down list. Once you log into the system, your timezone is automatically detected and is reflected here.



When the time zone is changed later, your selected general and weekly availability are removed. Revisit the **Availability Calendar** module to update your new availability timings.

- Booking Before*: From the drop down list, select the time mandate between purchase and schedule of a lesson. For example, when set to 12 hours, the learners can schedule a one-on-one lesson for a slot falling after 12 hours of placing the order.
- Notification Language*: From the list of active languages, select the default language for the display of your notifications.



• Enable Trial Lesson: Use the toggle switch to activate or deactivate free trial sessions. When deactivated, learners will not be able to book one-time free trial lessons with you.

Click on Save to save the details. Click on Next to move to the next tab.

b. Photos & Videos

Access the following media settings:

Manage Profile	
General Photos & Videos English	Arabic
Profile Picture Profile Picture Info Text 2.00 MB png, jpg, jpeg, gif, bmp	Edit Remove
Introduction Video Link Profile Video Field Info	https://www.youtube.com/embed/90EBvAfxC1Y
	Save Next

• **Profile Picture**: View or change your profile picture uploaded during registration. To upload a new profile picture, click on **Edit** and select an image from the internal storage. Click on **Remove** to remove the profile picture. Once the picture is removed, use the **Add** button now available to upload a new picture.



Introduction Video Link: Paste the youtube link for your introduction video.
 This is displayed on your profile page and can be viewed by the learners who visit your profile.

Click on Save to save the details. Click on Next to move to the next tab.

c. Language(s)

The language tab(s) display the mandatory **Biography** field. Enter a brief paragraph stating your experience, skills and any other information you want to share with the learners on the platform.

Manage Profile					
General Photos & Videos	English Arabic				
Biography * My name is Dave Smith and more like a kind and compas establish a classroom enviro	sionate teacher who wa	nts all students to be	successful learne	ers and seeks	to
				Save	Next

Your biography is displayed on your public profile page on the system front-end.

Click on Save to save the details. Click on Next to move to the next section.



In case you have added your biography while registering, it will be prefilled in the provided field. Make the edits as required.



The language tabs are displayed here depending on the languages currently active in the system.

3.2 Languages

Manage your preferred teaching and speaking languages through the following settings:



The languages are already selected according to the preferences selected by you while teacher registration.

Personal Info	ø	Manage Languages			
Languages	0	Language To Teach *		Language I Speak *	
Price	•	Swedish	0	① Uttrakhandi Intermediate	0
Experience	0	+- Finnish	0	① Afar	0
Skills Payments	•	Hebrew-Israel	0	Abkhazian Upper Beginner	0
Payments Password / Email		😰 Tamil	0	O Avestan	0
Cookie Consent		() Italian	0	① Afrikaans	0
Delete My Account		① German	0	① Amharic	0
		English	0	① Aragonese Intermediate	0
		🔴 Chinese	0	① Arabic	0
		Spanish	0	① Assamese	0
		Back		Si	Next

- Language To Teach*: View/Edit the previously selected languages. Select more languages that you want to teach.
- Language I Speak*: View/Edit the previously selected languages. Select more languages and your fluency for each language that you speak.

Click on **Save** to save the changes made. Click on **Next** to move to the next section.



3.3 Price

The **Price** section allows you to set the charges for your lessons. Select the duration of the lessons you want to offer and set your prices according to duration, slabs and languages. Click on one or more time slots you want to activate for private lessons. However, the system default time slot can not be deactivated. The default time slot is managed by the admin. Select the lessons prices through the following settings:



The lesson time slots and slabs are admin manageable. Only such slots and slabs are displayed in the **Account Settings** as allowed by the admin.



	•	Manage Prices							Enter An	nount To Be	Added [USD]
	0		15 MINS	30 MINS	45 MINS	60 MINS	90 MINS	120 MINS			
Experience	0										
Skills	0	Time Slot (30 Mins)							Add Price	\$0.00	
Payments											
Password / Email		Slab 1 To 4 Lessons									
Cookie Consent		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
Delete My Account		Slab 10 To 100 Lessons									
		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
		Slab 101 To 110 Lessons									
		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
		Time Slot (45 Mins)							Add Price	\$0.00	
		Slab 1 To 4 Lessons									
		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
		Slab 10 To 100 Lessons									
		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
		Slab 101 To 110 Lessons									
		English	\$0.00	Spanish			\$0.00	German			\$0.00
		Italian	\$0.00								
		Back							s	ave	Next

• Manage Prices: Select one or more lesson duration options. Learners can book slots for the lesson duration(s) selected by you.



Manage Prices							Enter Amount To Be Added [USD]
	15 MINS	30 MINS	45 MINS	60 MINS	90 MINS	120 MINS	

• Time Slots: Enter a common price in the Add Price field provided at the upper right corner of this section. This will be considered as the universal price for all the languages and slabs falling under one time slot. Accept changing the price setting from the displayed prompts and the prices are automatically updated for all the lessons under a time slot. Click on the drop down icon button To contract or expand a time slot.

Slab 1 To 10 Lessons	35.00	Punjabi	32.00	Tamil	42.00
Time Slot (30 Mins)				[Add Price \$0.00
Portuguese	19.00	Punjabi	15.00	Tamil	17.00
Slab 51 To 99 Lessons					
Portuguese	20.00	Punjabi	16.00	Tamil	18.00
Slab 31 To 50 Lessons					
Portuguese	21.00	Punjabi	17.00	Tamil	19.00
5lab 21 To 30 Lessons					
Portuguese	22.00	Punjabi	18.00	Tamil	20.00
Slab 11 To 20 Lessons					
Portuguese	23.00	Punjabi	19.00	Tamil	21.00
Slab 1 To 10 Lessons					
Time Slot (15 Mins)					Add Price \$0.00

• Lesson Slabs: Enter the specific prices for each slab and languages falling under each lesson slab.



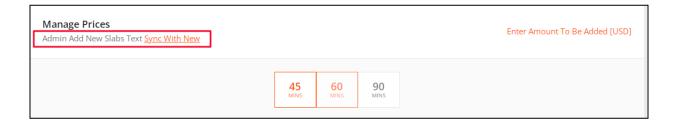
Click on **Save** to save the prices and click on **Next** to move to the next section.

When the admin updates price slabs from their end, the system does not

0

automatically install the changes on the teacher panel. You can choose to update the price slabs by clicking on **Sync With New** from the top of the **Manage Prices** section or choose to continue with the already existing

price slabs without updating.



3.4 Experience

The **Experience** section allows you to add, view and edit your experience and qualification details. The **Manage Experience** page auto-displays the details entered in the **Resume** tab while registering as a teacher. The following functionalities are available here:

Personal Info	0	Manage Experince			Add New
Languages	0	Resume Information	Start/end	Attachment	Actions
Price	0	Understanding Child Psychology	2018 - 2019		
Experience	0	Location - London Institution - Unversity of Harvard		🔗 wallpaper.png	
Skills	0	В.А.	2015 - 2018	Ø photo1505832018823	<u>2</u>
Payments		Location - London Institution - Oxford University			
Password / Email		Back			Next
Cookie Consent					
Delete My Account					



I. Add New Experience

Click on **Add New** from the upper right corner of the page to open the **Setup Resume** window form. Enter the experience or educational qualification details in the provided data fields:

Setup Resume	
Experience Type *	Title *
Select	Eg: B.a. English
Institution *	Location *
Eg: Oxford University	Eg: London
Description	
Start Year *	End Year *
2022	2022
Upload Certificate Choose File No file chosen Note Allowed Certificate Extentions png.jpg.jpeg.txt.doc.docx.pdf!	
	Save Changes

- Experience Type*
- Title*
- Institution*
- Location*
- Description



- Start Year*
- End Year*
- Upload Certificate

Click on **Save Changes** to save the information. The added details are displayed in the form of a list on the **Manage Experience** page. View the resume information, start and end dates. Click on the certificate attachment to download the attached file.

II. Edit 🖉

Click on the edit icon button provided under the **Actions** header to open the **Setup Resume** window form where the previously entered details can be edited.



Setup Resume	
Experience Type *	Title *
Certification	Understanding Child Psychology
Institution *	Location *
Unversity of Harvard	London
Description	
Child Psychology	ž
Start Year *	End Year *
2018 -	2019 -
Upload Certificate Choose File No file chosen Note Allowed Certificate Extentions png.jpg.jpeg.txt.doc,docx.pdf!	
	Save Changes

III. Delete 🔳

Click on the delete icon button provided under the **Actions** header and follow the prompts to remove an experience.

After all the experience details are added, click on **Next** to move to the next section.



3.5 Skills

The **Skills** section displays a number of areas and parameters defining the skills of a teacher. Select the ones appropriate to your teaching skills and your public profile is accordingly updated. Setting up your skills helps the learners to understand you better before signing up for your sessions. The following parameters are available on the **Manage Skills** page:



Personal Info 🛛 😔	Manage Skills		
	manage skins		
Languages 🧔	Teacher's accent		
Price 🥏	Algerian Arabic	Libyan Arabic	American English
Experience 🥏	Levantine Arabic	Maghrebi French	Andalusian Spanish
Skills 🤑	Mexican Spanish	Austrian German	Modern Standard Arabic (al-fusha)
Payments	Acadian French	Bahrani Arabic	Moroccan Arabic
Password / Email	Belgian French	Najdi Arabic	Bokmal Nynorsk
Cookie Consent	Brazilian Portuguese	Omani Arabic	British English
Delete My Account	Quebec French	Caribbean Spanish	Rioplatense Spanish
	Castilian Spanish	Saharan Arabic	Central American
	Spanish Scottish English	Chadian Arabic	South African English
	Chilean Spanish	Standard German	Egyptian Arabic
	Sudanese Arabic	European Portuguese	Swiss French
	Gulf Arabic	Swiss German	Indian English
	Tunisian Arabic	Iraqi Arabic	Yemeni and Somali Arabic
	Latin American Spanish		
	Teaches level		
	leaches level		
	(A1) Beginner	(A2) Upper Beginner	(B1) Intermediate
	(B2) Upper Intermediate	(C1) Advanced	(C2) Upper Advanced
	Learner's age group		
	4 Years to 11 Years	12 Years to 18 Years	18+ Years
	Lesson includes		
	0.1.1		0
	Quizzes /Tests	Proficiency Assessment	Homework
	Lesson Plans	Virting Exercises	Reading Exercises
	Lesson Plans	writing exercises	
	Subjects		
	Accent Reduction	Business Norwegian	Business Cantonese
	Business Dutch	Business English	Business French
	Business German	Business Indonesian	Business Italian
	Business Japanese	Business Mandarin	Business Norwegian
	Business Russian	Business Spanish	Colloquial English
	Grammar Development	Listening Comprehension	Phonetics
	Reading Comprehension	Vocabulary Development	Writing Correction
	Education	Work Experience	Certifications
	Test preparations		
	reac preparations		
	ACT	AP	APTIS
	BEC	CAE	CPE
	DELE	EOI	ESOL
	FCE	GCSE	GMAT
	GRE	ICAS	IELTS
	IGCSE	ISE	IBDP
	KET	OET	OPI
	PET	SAT	SIELE
	SSAT	TOEFL	TOEIC
	Back		Save Next



I. Accents

A list of accents added in the system are displayed with checkboxes provided alongside them. Select one or more accent preferences that best represent your pronunciation and language.

Accents		
Acadian French	Levantine Arabic	Algerian Arabic
🖌 Libyan Arabic	🖌 American English	✓ Maghrebi French
Andalusian Spanish	Mexican Spanish	Austrian German
✓ Modern Standard Arabic (al-fusha)	Bahrani Arabic	Moroccan Arabic
🖌 Belgian French	🖌 Najdi Arabic	Bokmal Nynorsk
Brazilian Portuguese	Omani Arabic	British English
Quebec French	Caribbean Spanish	Rioplatense Spanish
✓ Castilian Spanish	🖌 Saharan Arabic	Central American
Spanish Scottish English	Chadian Arabic	✓ South African English
🖌 Chilean Spanish	Standard German	Egyptian Arabic
✓ Sudanese Arabic	European Portuguese	Swiss French
✓ Gulf Arabic	🖌 Swiss German	🖌 Indian English
Tunisian Arabic	Iraqi Arabic	Yemeni and Somali Arabic
Latin American Spanish		

II. Teaches Level

A list of teaching levels added in the system are displayed with checkboxes provided alongside them. Select one or more level preferences from the list.



Teaches level			
 (A1) Beginner (B2) Upper Intermediate 	(A2) Upper Beginner (C1) Advanced	(B1) Intermediate (C2) Upper Advanced	

III. Learner Ages

Select one or more learners' age group preferences. This allows the learners falling in the selected age group to find you easily and helps you to specify your preferred learner group.

Learner Ages			
✓ 4 Years to 11 Years	12 Years to 18 Years	18+ Years	

IV. Lesson Includes

From the provided list of options, select one or more component(s) included in the lessons you deliver. This helps the learners to know the scope of your sessions.

Lesson includes				
Curriculum	Proficiency Assessment	Homework		
Quizzes /Tests	Learning Materials	Reading Exercises		
✓ Lesson Plans	✓ Writing Exercises			



V. Subjects

Select one or more language specific subjects you teach. These are considered as your preferred subjects and help the learners on the platform.

Subjects		
Accent Reduction	Business Norwegian	Business Cantonese
Business Dutch	✓ Business English	Business French
Business German	Business Indonesian	Business Italian
Business Japanese	Business Mandarin	Business Norwegian
Business Russian	Business Spanish	Colloquial English
Grammar Development	Listening Comprehension	Phonetics
Reading Comprehension	Vocabulary Development	Writing Correction
Education	Work Experience	Certifications

VI. Test Preparations

Select one or more tests that you help your learners to prepare for through your sessions.



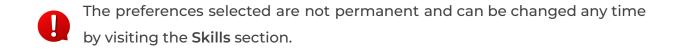
Test preparations		
ACT	AP	APTIS
BEC	CAE	CPE
DELE	EOI	ESOL
FCE	GCSE	GMAT
GRE	ICAS	IELTS
✓ IGCSE	ISE	IBDP
KET	OET	OPI
PET	SAT	SIELE
SSAT	TOEFL	TOEIC

Once done, click on **Save** to save your chosen preferences. Click on **Next** to move to the next section.

Selecting one or more skills is mandatory to complete the account settings.



The teacher preferences are optional settings. You can select the skills relevant to you and leave the rest of the details blank and move to the next section directly.



3.6 Payments

Set up and manage your payment methods through the **Payments** section. This is to enter your personal Bank and PayPal accounts details for streamlining the wallet withdrawals process.



Account Settings				
Complete Y To successful		Profile ister your profile as an expert and to you available in search results. <u>Learn More</u>	Profile Progress 5/6	
Personal Info	•	Manage Payments		
Languages	•	Bank Account Paypal Email		
Price	0	Bank Name *	Beneficiary/account Holder Name *	
Experience	0			
Skills	0	Bank Account Number *	Ifsc Code/swift Code *	
Payments	>			
Password / Email		Bank Address		
Cookie Consent				
Delete My Account				
			A	
		Back	Save	

The following tabs are available in the **Manage Payments** section:

Personal Info	Ø	Manage Payments	
Languages	0	Bank Account Paypal Email	
Price	0	Bank Name * Beneficiary/acc	ount Holder Name *
Experience	0		
Skills	0	Bank Account Number * Ifsc Code/swift	Code *
Payments	>		
Password / Email		Bank Address	
Cookie Consent			
Delete My Account			
			Ŕ
		Back	Save

a. Bank Account: Enter the following bank account details:



- **Bank Name***: Enter the bank name.
- **Beneficiary/Account Holder Name***: Enter the name of the bank account holder or the beneficiary, whichever is applicable.
- Bank Account Number*: Enter the valid bank account number.
- **IFSC Code/Swift Code***: Enter the relevant bank code or swift code, whichever is applicable.
- Bank Address: Enter the bank's official address.

Click on **Save** to save the added bank account details. These details are escalated to the admin when you initiate a wallet withdrawal request.

b. PayPal Email: Enter the valid paypal account email address in the **PayPal Email Address** mandatory field and click on **Save** to save the account details.

Personal Info	0	Manage Payments
Languages	0	Bank Account Paypal Email
Price	0	Paypal Email Address *
Experience	0	
Skills	0	
Payments	>	Back
Password / Email		
Cookie Consent		
Delete My Account		

Setting up your payments is not mandatory to start receiving lesson orders. You can choose to enter the payment related details later.



All the session payments are credited to your digital wallet by default. Your wallet is automatically activated once you sign up on the platform. You can request wallet withdrawals when needed to get the wallet money in your personal account. The withdrawal process is discussed later in this document.

3.7 Password/Email

Manage your passwords and official email address details from the **Password/Email** section. This section displays the following two tabs:

5/6
_

a. Password: Change your account password using the following data fields:



Personal Info	0	Change Password Or Email	
Languages	0	Password Email	
Price	0	Current Password *	Show Password
Experience	0		
Skills	0	New Password *	Show Password
Payments			
Password / Email	>	Confirm New Password *	
Cookie Consent			
Delete My Account			

- Current Password*: Enter your current account password.
- **New Password***: Enter a new password for your account.
- **Confirm New Password***: Re-enter the new password to verify and confirm.

By default, the current and new passwords are displayed in the form of bullets for privacy compliance. To view the entered password, click on **Show Password** provided with the **Current Password** and **New Password** fields.

Click on **Save** to successfully change your account password.

b. Email: Change the email address linked with your account using the following data fields:



Personal Info	0	Change Password Or Email
Languages	0	Password Email
Price	0	Current Email *
Experience	0	elonmusk@dummyid.com
Skills	0	New Email *
Payments		
Password / Email	>	Current Password *
Cookie Consent		
Delete My Account		
		Save

- **Current Email***: The current email address linked with your account is prefilled in the field.
- **New Email***: Enter the new email address to be linked with your account.
- **Current Password*:** Enter your account password for the purpose of security check.

Click on **Save** to successfully change your email address. The newly added email address will now be considered your official email and all the system generated emails are routed to the new email address.

3.8 Cookie Consent

Access and manage your cookies permissions and preferences from the **Cookie Consent** section. Cookies are small information files generated by a web server and are sent to a web browser. These cookies fetch data about user's preferences and search habits to ultimately use this information to improve the user's experience online. You can allow or limit cookies on your account through the **Cookies Consent** section. This section displays the



following three tabs pertaining to the types of cookies active in the Yo!Coach Plus platform:

Personal Info	Ø	Manage Cookie Consent Settings
Languages	0	Necessary Preferences Statistics
Price	0	Necessary Vecessary
Experience	0	Necessary Necessary These cookies are necessary for the complete functioning of the website. Switching these off might disrupt the system from processing service
Skills	0	requests. So, it is mandatory for the subscribers or users to accept these cookies. However, no personally identifiable information is fetched or stored in the account of these cookies.
Payments		
Password/Email		
Cookie Consent	>	
Delete My Account		Save

a. Necessary: View the permissions associated with the necessary cookies. These cookies are automatically activated on the system and can not be deactivated.

Personal Info	0	Manage Cookie Consent Settings
Languages	0	Necessary Preferences Statistics
Price	0	Necessary Vecessary
Experience		These cookies are necessary for the complete functioning of the website. Switching these off might disrupt the system from processing service
Skills	0	requests. So, it is mandatory for the subscribers or users to accept these cookies. However, no personally identifiable information is fetched or stored in the account of these cookies.
Payments		
Password/Email		
Cookie Consent	>	
Delete My Account		Save

b. Preferences: View the permissions associated with the preference cookies. Select the **Preferences** checkbox provided at the upper right corner

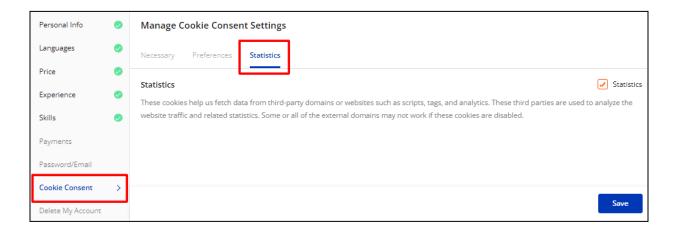


of the section to activate these cookies. Clear the checkbox to disallow the preference cookies.

Personal Info	0	Manage Cookie Consent Settings			
Languages	0	Necessary Preferences Statistics			
Price	0				
Experience	0	Preferences	.es		
		Preference cookies are essential for system performance and user experience enhancement. The information fetched is aggregated and anonymized			
Skills	0	before use. Switching these cookies off may affect the working of some or all of the personalization features.			
Payments					
Password/Email					
Cookie Consent	>				
		Save			
Delete My Account					

Click on **Save** to save your cookie settings.

c. Statistics: View the permissions associated with the statistics cookies. Select the **Statistics** checkbox provided at the upper right corner of the section to activate these cookies. Clear the checkbox to disallow the statistics cookies.



Click on **Save** to save your cookie settings.



3.9 Delete My Account

The **Delete My Account** section allows you to request the admin to delete your account and user data from the platform.

Personal Info	0	Delete Account
Languages	0	Are you sure you'd like to delete your account?
Price	0	We're sorry to hear that you want to delete your account. Once deleted, your account data will be lost permanently. We recommend you maintain a
Experience	0	backup before proceeding to delete the account.
Skills	0	Delete My Account
Payments		
Password/Email		
Cookie Consent		
Delete My Account	: >	

Click on **Delete My Account** and follow the prompts to proceed with account deletion. A GDPR request is generated on the platform to delete your user account data from the system and is escalated to the admin. If approved by the admin, your account is removed from the portal. Once deleted, your account is no longer displayed to the learners and your account data can not be restored later. To access the platform again, **new registration** is required. We recommend you to give it a thorough thought before requesting account deletion.

4. Availability Calendar

Set up the time when you are available to take sessions and open to lesson bookings through the **Availability Calendar** module. In order to complete your profile to get listed on the system front-end and start receiving lesson bookings, setting up your availability is mandatory.



anage Calendar							
	omplete Your Profile successfully register you	ur profile as an expert ar	nd to you available in searc	h results. <u>Learn More</u>		Profile Progress	5
GENERAL	WEEKLY						Save
y Current Ti	me :- 10:17:24 Am (UTC +	05:30)					
	SUN	MON	TUE	WED	тни	FRI	SAT
2:00 Am							
2:30 Am							
1:00 Am							
1:30 Am							
2:00 Am							
2:30 Am							
3:00 Am							
3:30 Am							
4:00 Am							
4:30 Am							
5:00 Am							
5:30 Am							
6:00 Am							
6:30 Am							
7:00 Am							
7:30 Am							

There are two ways of managing your availability, **General Availability** and **Weekly Availability**.

4.1 General Availability

Manage and update your day-wise availability through the **General** tab. The page displays a half-hourly calendar for each day of the week.



GENERAL	WEEKLY						Save
My Current Tin	ne :- 11:05:49 Am (UTC +	-05:30)					
	SUN	MON	TUE	WED	THU	FRI	SAT
12:00 Am							
12:30 Am							
01:00 Am							
01:30 Am							
02:00 Am							
02:30 Am							
03:00 Am							
03:30 Am							
04:00 Am							
04:30 Am							
05:00 Am							
05:30 Am							
06:00 Am							
06:30 Am							
07:00 Am							
07:30 Am							
08:00 Am							
08:30 Am							
09:00 Am							
09:30 Am							
10:00 Am							

Hold and stretch through the time to select your availability for a day. Simply leave the days clear when you are unavailable. Click on the cross icon button

provided in the selected area to remove the time slot.



GENERAL	WEEKLY						Save
/ly Current Tir	me :- 11:15:09 Am (UTC	: +05:30)					
	SUN	MON	TUE	WED	тни	FRI	SAT
00.307411							
07:00 Am							
07:30 Am		07:00 Am - 07:30 Pm			X 07:15 Am - 09:45 Am		
08:00 Am			X 07:45 Am - 01:15 Pm				
08:30 Am							
09:00 Am						x	
09:30 Am				X 09:30 Am - 02:30 Pm			
10:00 Am					X 10:00 Am - 11:45 Am		
0:30 Am							
11:00 Am							
1:30 Am							
2:00 Pm					x		
2:30 Pm							
1:00 Pm							
1:30 Pm			x				
2:00 Pm			A 01:45 Pm - 06:15 Pm			X 02:00 Pm - 06:45 Pm	
2:30 Pm							
3:00 Pm							
3:30 Pm							
4:00 Pm							
4:30 Pm							
5:00 Pm					x		
5:30 Pm					05:15 Pm - 09:15 Pm		
6:00 Pm							
6:30 Pm							

Click in **Save** from the upper right corner to save the selected timings. Your availability time slots are reflected accordingly on the front-end and the learners can book their slots with you.



General availability is considered as universal for all the weeks unless specific availability for a week is set through the **Weekly Availability** tab.



4.2 Weekly Availability

Set up your date-wise availability through the **Weekly** tab. The tab displays the dates in a weekly format. The general availability saved in the previous tab is also reflected here. Use the arrow buttons \checkmark provided at the top right of the calendar section to access different weeks. Select the availability for a specific date in a week through hold and stretch action or click on the cross icon button \checkmark to remove a selected time slot.

v Current Ti	me :- 11:55:03 Am (U	TC +05:30)				May 22 – 28, 2022	< > TOI
y current n	SUN 5/22	MON 5/23	TUE 5/24	WED 5/25	THU 5/26	FRI 5/27	SAT 5/28
0.501111	50N 5/22	MON 5/25	105 5724	WED 5/25	THU 5/20	FRI 5/2/	SAT 5/20
7:00 Am							
7:30 Am							
8:00 Am							
8:30 Am							
9:00 Am							
9:30 Am						x	
0:00 Am						09:30 Am - 02:15 Pm	
0:30 Am							
1:00 Am							
1:30 Am		x					
2:00 Pm		11:30 Am - 04:45 Pm		-			x11:45 Am - 12:00 Pm
2:30 Pm						- -	
2:30 Pm							
1:00 Pm							
1:30 Pm							x
2:00 Pm		-			X 01:45 Pm - 04:00 Pm		01:30 Pm - 04:45 Pm
					01:45 Pm - 04:00 Pm		
2:30 Pm				X 02:30 Pm - 07:30 Pm			
3:00 Pm				02.30 Pm - 07.30 Pm			
3:30 Pm							
4:00 Pm							
4:30 Pm							
5:00 Pm							
5:30 Pm							
6:00 Pm							



Click on **Save** to save the weekly availability. If both general and weekly availability are specified, the system will override the weekly availability over the general availability for that day. This means that the learners will view the time slots according to the weekly availability selected by you.

In case you edit your timezone from the **Personal Info** section under **Account Settings**, the general and weekly availability will be reset. Revisit this module to update your availability.

5. All Courses

Yo!Coach Plus allows you to create courses and add a number of pre-recorded lectures to the course. Once a course you create is approved by the admin, it is published on the course listing pages. The learners purchase your course for a course fee set by you and get access to all the course resources. Create and manage the courses from the **All Courses** module.



Manage Courses Use this page to manage and review info	rmation for courses created, their current status, etc.	Q Search	Add New Course
	ARABIC / LEVANTINE Arabic speaking course Rs.200.00 Lectures 1 Paid Learners 0 ★ 0.00 (0) Submitted For Approval		۲
	NORTH AMERICAN / ITALIAN Learn stitching and embroidery \$10.00 Lectures 2 Paid Learners 0 ★ 0.00 (0) Drafted		0 2 1
	ARABIC / EGYPTIAN Spanish speaking course \$0.00 Lectures 0 Learners 0 \bigstar 0.00 (0) Drafted		2 8
	NORTH AMERICAN / GERMAN Learn German - Easy Conversation Course for Beginners \$550.00 Lectures 5 Paid Learners 0 ★ 0.00 (0) Published		٢

The **Manage Courses** page lists all the courses created by you and their details. Perform the following functionalities on this page:

5.1 Add a New Course

To add a new course, click on Add New Course from the upper right corner of the page. You are redirected to the **Manage Course Details** form page. The form is divided into various sections for providing detailed course information:



Manage Basic Details				O Basic Details
Vialiage Dasie Details				 Intended Learners
General Photos & Videos				O Price
Course Title *				Curriculum
Course Title			80	Ĭ
Course Subtitle *				 Settings
Course Subtitle			160	Save & Next
ategory *		Subcategory		
Select		Select	-	
eaching Language *		Level *		
Select	•	Select	•	
escription *				
в <i>I</i> <u>U</u> ;≡ ;≡				

I. Basic Details

In the **Manage Basic Details** section of the form, provide the basic details for the course being added in the following tabs:



Manage Course Details You can change or edit the language specific course content by selecting the	language option from right side.		
Manage Basic Details			O Basic Details
General Photos & Videos			 Intended Learners Price
Course Title *			O Curriculum 🕛
Course Title		80	Settings ()
Course Subtitle *			
Course Subtitle		160	Save & Next
Category *	Subcategory		
Select 👻	Select	•	
Teaching Language *	Level *		
Select 👻	Select	•	
Description *			
		Ŧ	

a. General

Provide the general course details in the following data fields:



		80
		160
	Subcategory	
•	Select	•
	Level *	
-	Select	-
		Â
		•
		▼ Select Level *

• **Course Title***: Enter a title for the course. The maximum character count is indicated at the right within the field.

Manage Basic Details	
General Photos & Videos	
Course Title *	
Course Title	80

• Course Subtitle*: Enter a subtitle for the course.



- **Category***: From the drop down list, select the category that best defines the subject of discussion for the course. The list is populated with the categories added by the admin.
- **Subcategory**: According to the selected category, select the subcategory for the course from the drop down list. This list is populated with the subcategories added by the admin. Adding a subcategory is optional.
- **Teaching Language***: From the drop down list, select the language to be used to share the study material.
- Level*: From the drop down list, select the level of the course as Beginner, Intermediate or Expert.
- **Description***: In the provided description box, enter a brief description about the course, its contents and key takeaways for the learners.

Click on **Save and Next** from the right hand side to save the details and move to the next tab.

b. Photos & Videos

On the **Photos & Videos** tab, upload the following required media files:



Manage Basic Details	
General Photos & Videos	
Course Image *	
Upload your course image here. It must meet our course image	
quality standards to be accepted. Important guidelines: 1000x563	
pixels; 2.00MB size; png, jpeg, jpg, gif. no text on the image.	
🔽 Upload File	
Youtube URL *	
Students who watch a well-made promo video are 5X more likely	
to enroll in your course. We've seen that statistic go up to 10X for	
exceptionally awesome videos.Learn how to make yours	
awesome!	
Video Link Placeholder	
Preview	

- **Course Image*:** Click on **Upload File** and upload a course banner image from the internal storage. The image is displayed on the course listing pages with the course details. View the upload guidelines mentioned with the field.
- YouTube URL*: Enter the link to the course preview video uploaded on youtube in the provided field. Click on **Preview** to view the video in the right hand side preview window.

Click on **Save & Next** from the right hand side to save the media details and move to the next section.



II. Intended Learners

In this section, answer the listed questions and provide more details about the course being added. The learners refer to the provided details to understand the scope of the course and make their decision to enroll for the course.

abic speaking course			
can change or edit the language specific course content by selecting the language option from right side.			
Intended Learners			
		 Basic Details 	
The following descriptions will be publicly visible on your Course Landing Page and will have a direct imapct on your course performanc	e.	O Intended Learner	's (
These descriptions will help learners decide if your course is right for them.		O Price	
		Curriculum	
What will students learn in your course?		Settings	
You must enter at least 4 learning objectives or outcomes that learners can expect to achieve after completing your course.			
What will students learn in your course? 155		Save & Next	
Add More To Your Response What are the requirements or prerequisites for taking your course?			
	pace		
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s	pace		
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s as an opportunity to lower the barrier for beginners.			
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s as an opportunity to lower the barrier for beginners. What are the requirements or prerequisites for taking your course?			
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s as an opportunity to lower the barrier for beginners. What are the requirements or prerequisites for taking your course? 155 The requirements of Your Response 155			
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s as an opportunity to lower the barrier for beginners. What are the requirements or prerequisites for taking your course? 155 Add More To Your Response 155 Who is the course for? Write a clear description of the intended learners for your course who will find your course content valuable. This will help you attract the right			
What are the requirements or prerequisites for taking your course? List the required skills, experience, tools or equipment learners should have prior to taking your course. If there are no requirements, use this s as an opportunity to lower the barrier for beginners. What are the requirements or prerequisites for taking your course? 155 That are the requirements or prerequisites for taking your course? Add More To Your Response Who is the course for? Write a clear description of the intended learners for your course who will find your course content valuable. This will help you attract the right learners to your course.			



Enter the relevant answer to the questions in the provided fields. The following functionalities are available with each field:

- Add More Responses (Decision): Click on (Decision): Add More To Your Response to add an additional answer field. Enter the additional details and supporting comments in this field.
- **Drag and Drop** :: Use the drag and drop icon button provided at the right of each answer field to rearrange the answers sequence. The sequence is updated accordingly on the course details page.
- **Delete** : Click on the delete icon button to remove a response. The system does not allow you to delete the last available response.

Once all the questions have been answered, click on **Save & Next** from the right hand side. The details are saved and you are redirected to the next section.

III. Price

In the **Price** section, set the price for the whole course and the default display currency. The following data input fields are available here:



← Back To Courses						
Arabic speaking cours You can change or edit the langua right side.		by selecting the langua	ge option from			
Manage Pricing				0	Basic Details	0
Please select the price tier for	wour course below and dis	k (Sovel The list price t	hat students will see in	0	Intended Learners	0
other currencies is determine			nat students will see in	0	Price	
If you intend to offer your cou	urse for free, the total length	n of video content mus	t be less than 2 hours.	0	Curriculum	0
Туре *	Free	• Paid		0	Settings	0
Currency *	Select		~		Save & Next	
Price *	0					

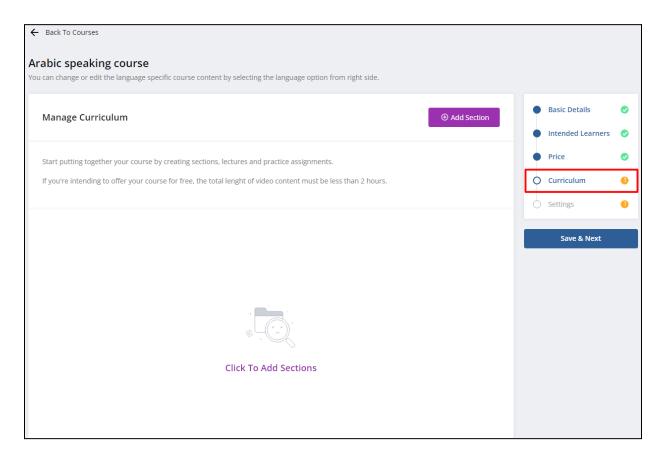
- **Type***: Select the type of course as **Free** or **Paid**. Select **Free** to offer the course to the learners for free and the learners will not be charged any course fee. When you offer a course for free, the maximum length of the course should not be more than 2 hours. Select **Paid** when a certain fee is to be charged from the learners to enroll for the course.
- The following fields are displayed only when **Paid** course type is selected.
- **Currency***: Select your preferred currency.
- **Price***: Enter the amount to be charged as course fee from the learners.



Click on **Save & Next** from the right hand side to save the price details and move to the next section, **Curriculum**.

IV. Curriculum

Add the study material, videos and complete contents of the course from the **Curriculum** section.



The lectures to be covered in the course are added with **Sections** covering a specific topic. These sections and attached resources are displayed to the learners on the **Course Details** page.



_		This Course Includes:
Course C	Content	15m
9 Sections •	9 Lectures • 15m Total Length	9 Lectures
		Full Lifetime Access
SECTION	Important French Grammar with the easiest way!	Access On Mobile And Tv
1	Easy French Instruction For anyone learning French at home, at work, or in	Certificate On Completion
	school, Grammar provides a simple, understandable guide to French verbs	
	and grammar.	
	Time 03m Lectures 1 See All 🗸	Go To Course
		◯ Favorite
SECTION	Important French Suffix and their usage	
2	Suffixes are frequently used to indicate a word's part of speech.	Share This Course
	Time 05m Lectures 1 See All ✓	f y 9 🗖
SECTION	Every Day Vocabulary	
3	It should be easier for you to become familiar with the French terms and	
	phrases	
	Time 01m Lectures 1 See All A	
	Every Day Vocabulary 0:01:00	

The following functionalities are available on the Manage Curriculum page:

a. Add a New Section

To add sections to the course, click on **Add Section** from the upper right corner of the form. A new section appears on the page with the following input fields:



Manage Cu	rriculum	G	Add Section
	ngether your course by creating sections, lectures and practice assignments. Iing to offer your course for free, the total lenght of video content must be less than 2 hours.		
Section	Add Section Title		80
	Add Section Description		300
		Cancel	Save

• Add Section Title: Enter a title for the section being added. View the maximum character limit given at the right corner of the field.

 Section	Add Section Title	80

• Add Section Description: Enter a brief description for the section, indicating its contents and any additional details for the learners.

Click on **Save** to save and add the section. To add more sections, click on **Add Section** again and provide the section title and description.

Access the following functionalities with the added sections:



← Back To Courses	
Arabic speaking course You can change or edit the language specific course content by selecting the language option from right side.	
Manage Curriculum	• Add Section
Start putting together your course by creating sections, lectures and practice assignments. If you're intending to offer your course for free, the total lenght of video content must be less than 2 hours.	
👬 Section: 1 Pronounciation and Alphabets 🖉 盲	

- **Drag and Drop** :: Hold the drag and drop icon button if from the left and move it to rearrange the section list. The order of the sections on the course details page is updated accordingly.
- Edit : Hover over the section and click on the edit icon button it to edit the section. Make the required changes in the title and description fields and click on Save to save the made changes. Or click on Cancel to discard the changes.

Section: 1	Pronounciation and Alphabets	52
	Add Section Description	277
		li
	Cancel	Save

• **Delete** : Hover over the section and click on the delete icon button to permanently delete a section from the course. Confirm the action from the modal window and the section is deleted.



b. Add Lecture

The subject matter for the course is covered through lectures added under different sections. To add lectures under a section, click on the add lecture icon button after the right hand corner of the section.

Lecture: 1 Le	cture 1		
Description	Media	Resources	
litle *			
Add Lecture Title			255
Description *			
в <i>і</i> <u>⊔</u> ⊒	1999		

The following tabs are displayed in the Lecture form:

i. Description: Enter the details in the following data input fields:



Lecture: 1 Lec	tture 1					^
Description	Media	Resources				
Title *						
Add Lecture Title						255
Description *						
						*
						•
<body></body>						
For Preview					Cancel	Save

- **Title***: Enter the title of the lecture. View the maximum character count from the right corner of the field.
- **Description***: Enter the brief description and additional information about the lecture in the provided content editor.
- For Preview : Set the toggle to green it to make the lecture available for preview. When activated, the learners will be able to view the resources and media attached with the specific lecture without having to enroll for the course. Or set to gray and the lecture preview will not be available on the course details page.

Click on **Save** to save the details and move to the next tab.

ii. Media: On the **Media** tab, provide the YouTube link to the course lecture video in the **YouTube URL** mandatory field.



Description Media Resources	
Youtube URL *	

Click on **Save** to save the details and move to the next tab.

iii. Resources: On the **Resources** tab, upload the course resources and access the following functionalities:

Eecture: 1 Le	ecture 1				^
Description	Media	Resources			
Upload Resource		ats png, jpeg, jpg, gif, pi	df, doc, docx, zip, txt		Add From Library
File Name			Туре	Action	
No Resource Uploa	ded				

- Upload Resource: Click on Choose File and upload a resource file from the internal storage. The uploaded files are displayed in the form of a list below this field.
- Add From Library: To attach an already uploaded resource file, click on Add From Library from the right. The Attach Course Resources pop-up window is displayed where the resource files added in the library are listed. Perform the following functionalities from this window:



Attach Cou	Attach Course Resources					
Keyword			Q			
	09.png 0.25 MB	PNG	2022-12-26 12:34:38			
	03.png 0.28 MB	PNG	2022-12-26 12:34:15			
	yocoach-plus.png 0.01 MB	PNG	2022-12-26 12:31:34			
	image_2022_01_18T11_58_35_889Z.png 0.30 MB	PNG	2022-09-16 12:25:57			

- Search: Search a file by typing the file name as keyword in the search field given at the top of the list. Click on from the right of the field to display the search results.
- **Select** Use the checkbox given at the left of each file to select the file. Select one or more files to be attached with the lecture.
- Attach: Once all the files to be attached are selected, click on from the upper right corner of the window.



The list of files displayed in the **Attach Course Resources** window is populated with the files uploaded from the **Course Resources** module. The module is explained later in this document.

The attached file(s) are displayed in the form of a list.



Ecture: 1 Lecture 1							
Description	Media	Resources					
Upload Resource Choose File No file chosen Allowed Size 2.00 Mb. Supported File Formats png, jpg, gif, pdf, doc, docx, zip, txt							
File Name			Туре	Action			
09.png 0.25 MB			PNG	đ			

Delete : To remove a file from the lecture, click on the delete icon button
 given at the right of the file and confirm the action from the modal window.

The added files are automatically saved in the lecture. To add more lectures, click on again and provide the lecture details in the **Description**, **Media** and **Resources** tabs.

Access the following functionalities with the added lectures:

- **Drag and Drop** :: Hold the drag and drop icon button if from the left and move it to rearrange the lectures list. The order of lectures on the course details page is updated accordingly.
- Edit: Hover over the lecture and click on the edit icon button i



Lecture: 1 Le	ecture 1			^
Description	Media	Resources		
Title *				
Lecture 1				246
Description *				
в <i>і</i> <u>⊔</u> і≘	1=			
Lecture 1 Descript	tion			
For Preview 🚺			Cancel	Save

• **Delete** : Hover over the lecture and click on the delete icon button to permanently delete a lecture from the course. Confirm the action from the modal window and the lecture is deleted.

Once all the curriculum details have been provided, click on **Save & Next** from the right hand menu to save the details and move to the next section.

V. Settings

From the **Settings** section, access the following course certificate and tags settings:



← Back To Courses						
Arabic speaking course You can change or edit the language specific course content by selecting the language option from right side.						
Manage Course Settings	Basic Detail					
Settings Form Info	Intended LePrice	earners 🦁				
Offer Certificate *	Curriculum Settings	© 0				
Course Tags *	Save	2				

- Offer Certificate*: From the radio buttons, select Yes to offer certificates to the learners on successful completion of the course. Or, select No and the learners will not receive any certificate after they complete the course.
- **Course Tags***: Enter one or more tags for the course. These tags help in easy identification of the course on the platform.

Once the details have been provided, click on **Save** from the right hand menu. View the status of all the sections of **Manage Course Details** form from the right hand menu. A green tick mark \bigcirc is displayed with the sections which have been completely set up. A yellow alert mark \bigcirc is displayed with the sections yet pending for set up. Once all the sections are set up, a **Submit For Approval** button is available below the **Save** button. Click on it and confirm the action from the modal window to submit the course with the admin for their approval.



Learn stitching and embroidery You can change or edit the language specific course content by selecting the language option from right side.			
Manage Course Settings	•	Basic Details	0
	•	Intended Learners	0
Settings Form Info	•	Price	0
Offer Certificate *	•	Curriculum	0
• Yes • No	•	Settings	0
Course Tags *		Save	
tags ×		Submit For Approval	

Once the course is submitted, the course status is updated as **Submitted For Approval** on the **Manage Courses** page.

Manage Courses Use this page to manage and review info	rmation for courses created, their current status, etc.	Q Search	Add New Course
	ARABIC / LEVANTINE Arabic speaking course Rs.200.00 Lectures 1 Paid Learners 0 ★ 0.00 (0) Submitted For Approval		۲
	NORTH AMERICAN / ITALIAN Learn stitching and embroidery \$10.00 Lectures 2 Paid Learners 0 ★ 0.00 (0) Drafted		© <u>2</u> ±
	NORTH AMERICAN / GERMAN Learn German - Easy Conversation Course for Beginners \$550.00 Lectures 5 Paid Learners 0 ★ 0.00 (0) Published		۲



5.2 Search

Click on **Search** ^{Q search} from the upper right corner of the **Manage Courses** page to display the search section. The following search filters are available for performing a focused search:

Manage Courses Use this page to manage and review information for courses created, their current status, etc.						
Keyword	Category		Sub Category			
Search By Course Title	Select		Select	•		
Туре	Status					
Select	Select	•	Search Reset			

- **Keyword**: Type the name of a course as the keyword to search.
- **Category**: Select a category from the drop down list for a category-specific search.
- **Subcategory**: Select a subcategory from the drop down list for a subcategory-specific search.
- **Type**: Search by the type of the course as **Free** or **Paid**.
- Status: Search by the current status of the course as Drafted, Submitted For Approval or Published.

Click on **Search** to display the search results. Once the search is complete, click on **Reset** to display the whole list of courses again.

5.3 Action Buttons

On the **Manage Courses** page, the following action buttons are available with the courses, depending on their current status:



• **Preview** (a): Click on the preview icon button (a) and you are redirected to the course preview page. This page is a replica of the course page displayed to the learners when they enroll for a course.

Vo!Coach Arabic speaking course			Course Progress 0% Completed	1
		Section 1: Section - 1 0 / 1 05m		^
		0 05m @ 1 Resources		
2.52 F				
More votos				
	🚥 🂠 YouTube []			
Dashboard / My Courses / Course Details				
1. Induction Lesson				
Lecture Detail Notes Reviews (0) Tutor's Info				
Lesson description				
Lesson description	Lecture Resources (1)			
	@ 09.png			
	< Prev Next >			

View the course details, such as, attached media and resources, course progress, course sections and lectures, notes, reviews and teacher's information.

- The preview button is available only for courses having one or more lectures added with them.
 - Edit 🖉: Click on the edit icon button 🖉 and you are redirected to the respective course details form page.



÷	Back To Courses						
	arn stitching and embroidery can change or edit the language specific course content by selecting t	the la	anguage option from right side.				
	Manage Basic Details				•	Basic Details	0
	General Photos & Videos				•	Intended Learners	0
	Course Title *					Price Curriculum	0
	Learn stitching and embroidery			50	•	Settings	0
	Course Subtitle *						
	Get creative with Jasiane			135		Save & Next	
	Category *		Subcategory				
	North American 👻		Italian	*			
	Teaching Language *		Level *				
	Tibetan 💌		Beginner	•			
	Description *						
	B I ∐ ⋮≡ ⋮≡						
	Test description			Î			
				¥			

Access the various form sections and make the required changes. Click on **Save** to save the changes. Once all the details have been provided, click on **Submit For Approval** to submit the course with the admin for their approval.

- The edit icon button is not available for the courses submitted for admin's approval and already published courses.
- **Delete** : Click on the delete icon button and confirm the action from the modal window to permanently delete a course from the system.



The delete icon button is not available for the courses submitted for admin's approval and already published courses.



6. Course Resources

Upload and manage the courses resource files from the **Course Resources** module. This module allows you to bulk upload the course resources. These files can be attached directly to the course without having to upload fresh files every time a new course is being created.

Manage Course Resources Use this page to manage and review resources uploaded for course, their current status, etc.			Q Search	🔂 Bulk Uploader
Filename	Туре	Date		Actions
09.png 0.25 MB	PNG	2022-12-26 16:34:38		١
03.png 0.28 MB	PNG	2022-12-26 16:34:15		▣
yocoach-plus.png 0.01 MB	PNG	2022-12-26 16:31:34		▤
image_2022_01_18T11_58_35_889Z.png 0.30 MB	PNG	2022-09-16 16:25:57		۲.

The following functionalities are available on the **Manage Course Resources** page:

I. Bulk Uploader

Use the **Bulk Uploader** to upload a number of files in one go. Click on Bulk Uploader from the upper right corner of the page and the **Upload Resources** window pops-up on the screen.



Upload Resources	
Resource Files *	
Choose Files No file chosen	
Note: Allowed Size 2.00 Mb. Supported File Formats png, jpeg, jpg, gif, pdf, doc, docx, zip, txt	
Cancel	Submit

Click on **Choose Files** from under the mandatory **Resource Files** field. Select one or more files from the internal storage to be uploaded. View the preferred file size and formats mentioned below the field. Once all the files have been selected, click on **Submit** to upload these on the system. The newly uploaded files are displayed in the form of a list on the **Manage Course Resources** page.

II. Search

Click on **Search** from the top of the page to display the search section.

lanage Course Resources e this page to manage and review resources uploaded for course, their current status, etc.			Q Search	Bulk Uploader
Keyword				
Keyword	Search	Clear		

Enter the name of the uploaded file in the displayed **Keyword** field for a focused search. Click on **Search** to display the search results. Once the search is complete, click on **Clear** to display the whole list again.



III. Delete

To permanently delete a file from the system, click on the delete icon button provided under the **Actions** header. Confirm the action from the modal window and the file is deleted.

7. Lessons

Once all the account and availability settings are complete, your teacher profile is listed on the system front-end for the learners to discover. The learners can view your preferences and expertise, and book lessons according to your availability time slots. Lessons booked by the learners are displayed in the **Lessons** module under different modular tabs.



Manage Lessons			
Next Lesson: 2022-05-25 At 14:30	With ① Avantika	© 00:22:32:4	8 Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled	=	Listing 🖄 Calendar
Keyword	Teach Language Lesson Start Date	Lesson End Date	
Keyword	Select 👻 2022-05-24 💾	End Time 💾 Search	Clear
UNSCHEDULED			
	German, 60 Minutes Of Lesson	Kapil Grover	원 (S
③ Lesson To Be Scheduled	⊕ Attach Lesson Plan		
	English, 45 Minutes Of Lesson	(i) Victoria Berg	
③ Lesson To Be Scheduled	Unscheduled Attach Lesson Plan	Victoria Berg	된 ③
2022-05-25			
14:30 - 15:15 Wednesday, May 25, 2022	Spanish, 45 Minutes Of Lesson	(i) Avantika	Ð
© 00:22:32:48	Scheduled ① Attach Lesson Plan		
2022-05-27			
11:30 - 12:30 Friday, May 27, 2022	German, 60 Minutes Of Lesson	Kapil Grover	된 8 3
③ 02:19:32:47	Attach Lesson Plan	an India	
2022-06-06			
15:15 - 16:15 Monday, June 06, 2022	Italian, 60 Minutes Of Lesson	Avantika Kapil United States	₽ ⊗ ७
© 12:23:17:47	⊕ Attach Lesson Plan		
2022-06-10			
10:45 - 11:30 Friday, June 10, 2022	German, 45 Minutes Of Lesson	chhaya thakur India	년 🛞 🕄
© 16:18:47:47	⊕ Attach Lesson Plan	—	

On the top of the **Manage Lessons** page, a lesson countdown section is displayed where the date and time of the upcoming lesson and the learner's



details are available. When the time arrives, simply click on **Enter Classroom** to start the lesson.

Manage Le	essons					
. Net	xt Lesson: 2022-05	-25 At 14:30 Wit	h 🕕 Avantika		© 00:22:32:16	Enter Classroom
All Lessons	Unscheduled	Scheduled	Completed	Cancelled	E u	sting 🛗 Calendar

The lessons are classified into five modular tabs according to their current status. Access these tabs from the top navigation on the **Manage Lessons** page:

7.1 All Lessons

On the **All Lessons** modular tab, all the booked lessons, canceled lessons and free trials are displayed. The following functionalities are available on this page:



Manage Lessons			
Next Lesson: 2022-05-30 At 13:00 N	With chhaya thakur	© 04:01:11:12	Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled	E List	ing 🚞 Calendar
Keyword Keyword	Teach Language Lesson Start Date Select ▼	Lesson End Date End Time End Time	Clear
UNSCHEDULED			
⊙ Lesson To Be Scheduled	German, 60 Minutes Of Lesson Unscheduled ① Attach Lesson Plan	Kapil Grover India	₽ ⊗
⊙ Lesson To Be Scheduled	English, 45 Minutes Of Lesson Unscheduled (*) Attach Lesson Plan	() Victoria Berg	Ю
() Lesson To Be Scheduled	German, 60 Minutes Of Lesson Unscheduled The Attach Lesson Plan	Kapil Grover India	₽ ⊗
2022-05-30			
13:00 - 13:45 Monday, May 30, 2022 (*) 04:00:57:16	English, 45 Minutes Of Lesson Scheduled Subscriptions (*) Attach Lesson Plan	chhaya thakur India	£ ⊗ ᠑
15:00 - 15:15 Monday, May 30, 2022 (**********************************	Free Trial, 15 Minutes Of Lesson Scheduled () Attach Lesson Plan	(i) Pranav Jain	£ 0
2022-06-06			
12:30 - 13:15 Monday, June 06, 2022 (*) 11:00:27:16	English, 45 Minutes Of Lesson Scheduled Subscriptions (*) Attach Lesson Plan	chhaya thakur India	1 8 9
15:15 - 16:15 Monday, June 06, 2022 () 11:03:12:16	Italian, 60 Minutes Of Lesson Scheduled ① Attach Lesson Plan	Avantika Kapil United States	£ 8 9
2022-06-10			
10:45 - 11:30 Friday, June 10, 2022 O 14:22:42:16	German, 45 Minutes Of Lesson Scheduled ① Attach Lesson Plan	chhaya thakur India	€ ⊗ ७



I. Search

A search bar is provided at the top of this page to perform a focused search using the following filters:

Keyword	Teach Language		Lesson Start Date		Lesson End Date			
Keyword	Select	-	2022-05-25	Ħ	End Time	Ë	Search	Clear

- **Keyword**: Search by entering the name of the learner as a keyword.
- **Teach Language**: To perform a language specific search, select a language from the drop down list.
- Lesson Start Date: Select a date from the calendar drop down to display the lessons starting on or after this date.
- Lesson End Date: Select a date from the calendar drop down to display the lessons ending on or before this date.

Click on **Search** to generate the filtered list. Once the search is complete, click on **Clear** to display the whole of the lessons list again.

II. Display View

There are two types of display available to view your lessons, **List** view and **Calendar** view. By default, all the modular tabs on the **Manage Lessons** page are displayed in the list format. The following two buttons are provided on the upper right corner to access each view:



Manage Lessons				
Next Lesson: 2022-05-25 At 14:30) With 🕕 Avantika			© 00:02:37:55 Enter Classroom
All Lessons Unscheduled Schedule	d Completed Cancelled			E Listing 🛱 Calendar
Keyword	Teach Language	Lesson Start Date	Lesson End Date	
Keyword	Select 💌	2022-05-25 💾	End Time 💾	Search Clear

i. Listing

Select **Listing** to display the lessons in the form of a list. The list is displayed in a chronological order. On the **All Lessons** tab, the unscheduled lessons are displayed at the top, followed by scheduled lessons and the canceled lessons are displayed at the end.



Manage Lessons					
Next Lesson: 2022-05-25 At 14:30 V	Vith ① Avantika			© 00:02:08:48	Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled			🗄 Li	sting 🛗 Calendar
Keyword Keyword		on Start Date 22-05-25 💾	Lesson End Date	🗄 Search	Clear
UNSCHEDULED					
© Lesson To Be Scheduled	German, 60 Minutes Of Lesson Unscheduled (*) Attach Lesson Plan			Kapil Grover India	Ð (S)
③ Lesson To Be Scheduled	English, 45 Minutes Of Lesson Unscheduled ① Attach Lesson Plan			Victoria Berg	Ð (S)
2022-05-25					
14:30 - 15:15 Wednesday, May 25, 2022 (© 00:02:08:48	Spanish, 45 Minutes Of Lesson Scheduled ① Attach Lesson Plan			Avantika	Ð
2022-05-27					
11:30 - 12:30 Friday, May 27, 2022 (© 01:23:08:48	German, 60 Minutes Of Lesson Scheduled ④ Attach Lesson Plan			Kapil Grover India	10
2022-05-30					
13:00 - 13:45 Monday. May 30, 2022 (*) 05:00:38:48	English, 45 Minutes Of Lesson Scheduled Subscriptions ① Attach Lesson Plan			chhaya thakur India	C ()
15:00 - 15:15 Monday, May 30, 2022 (*) 05:02:38:48	Free Trial, 15 Minutes Of Lesson Scheduled Trian			Pranav Jain	E © O

The lessons list displays the date and time of the lesson, schedule count-down, lesson duration, language, current lesson status, and the name and location of the learner. The following functionalities are also available here:



a. Attach Lesson Plan 🕀

Click on Attach Lesson Plan provided with every lesson and the Manage Lesson Plans window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.

Manage Lesson Plans			Q Search
Title	Description	Level	Actions
Lesson Plan 1 - Italian	Starting with Italian	Beginner	む
Lesson Plan 1 - German	Starting with German	Beginner	
Lesson Plan 1 - English	Starting up notes	Beginner	
Lesson Plan 1 - Spanish	Starting up notes	Beginner	1

Click on the **assign plan** icon button ^[15] to assign a lesson plan to the lesson. Click on **Search** from the upper right corner of the window to search for a specific plan using the following filters:



lanage Lessons	Plans		Q Search
Keyword	Level		
Keyword	Select	Search	Clear

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for the lesson plan from the drop down list.

Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you don't already have any lesson plans added, the Manage LessonPlans window prompts you to add one.



Manage Lesson Plans	Q Search
No Result Found!!	
Click on the "Add New' button to add the same. Add Lesson Plan	

Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans page where you can add new lesson plans. The complete Lesson Plans module is explained later in this document.



Manage Lesson Plans		Q Search ④ Add Plan
	No Result Found!!	



When the time of the lesson arrives, click on the enter classroom icon button

to start the lesson. You will be redirected to the lesson page where you can conduct your session.

c. Cancel Lesson 🛞

To cancel a booked lesson, click on the cancel icon button 8 provided with the lesson. The **Cancel Lesson** window appears on the screen.



Cancel Lesson	
Comments *	
Refund Would Be 100 Percent.	
Submit	

Enter the cancellation reasons or related comments in the mandatory **Comments** field and click on **Submit** to proceed with the cancellation. The whole of the lesson fee is refunded to the learners. The canceled lessons are displayed at the end of the list on the **All Lessons** tab.



The lesson cancellation feature is admin managed. The admin defines the time allowed to cancel a lesson and post this time, the cancel lesson icon button is not displayed.

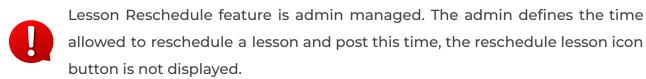
d. Reschedule Lesson ᠑

To request the learners to reschedule a scheduled lesson to another time, click on the reschedule icon button 3 provided with the lesson. The **Request Reschedule** window will appear on the screen.



Request Reschedule	
Reschedule Reason *	
Reschedule Reason *	
	11
Confirm It!	

Enter the reason for requesting reschedule in the **Reschedule Reason** mandatory field and click on **Confirm It!**. The requested lesson is updated as unscheduled for both you and the learner. The lesson is then rescheduled by the learner for another time from their learner dashboard.





For the unscheduled lessons, the reschedule functionality is not available and so, the reschedule icon is not displayed.

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the scheduled lessons for the month.



Next Less	son: 2022-05-25 At 14:30 With	O Avantika			© 00:21:27:23	Enter Classroom
ll Lessons Un	scheduled Scheduled	Completed Cancelled			🖽 t	isting 🛗 Calenda
eyword	Т	each Language	Lesson Start Date	Lesson End Date		
Keyword		Select 💌	2022-05-24	End Time	🛱 Search	Clear
					Jun	n, 2022 < >
SUN	MON	TUE	WED	тни	FRI	SAT
29	30		1	2	3	4
	• 13:00 English,45 Minu			• 14:30 English,45 Minu		
	• 14:15 German,60 Min					
5	6	7	8	9	10	11
	• 12:30 English,45 Minu				• 10:45 German,45 Min	
	• 15:15 Italian,60 Minu					
12	13	14	15	16	17	18
	• 12:30 English,45 Minu				• 10:15 German,45 Min	,
	 13:30 English,45 Minu 					
19	20	21	22	23	24	25
	• 12:30 English,45 Minu					
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Move to the previous or next month using the arrow buttons \checkmark provided at the upper right corner of the calendar section.



7.2 Unscheduled

The **Unscheduled** modular tab displays the lessons that are booked but are not yet scheduled by the learners.

Manage Lessons										
Next Lesson: 2022-05-30 At 13:00	© 04:01:14:32 Enter Classroom									
All Lessons Unscheduled Scheduled	l Completed Cancelled			🗄 Listing 🛗 Calendar						
Keyword Keyword		2022-05-26	Lesson End Date	Search Clear						
UNSCHEDULED										
⊙ Lesson To Be Scheduled	English, 45 Minutes Of Lesson Unscheduled (*) Attach Lesson Plan		(i) Victoria Berg	년 🛞						
O Lesson To Be Scheduled	German, 60 Minutes Of Lesson Unscheduled ① Attach Lesson Plan	1	Kapil Grover India	Ð (8)						
⊙ Lesson To Be Scheduled	German, 60 Minutes Of Lesson Unscheduled ① Attach Lesson Plan	1	Kapil Grover India	된 ③						

Display View

There are two types of display available to view your unscheduled lessons, **List** view and **Calendar** view. By default, the **Unscheduled** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:



Manage Lessons				
Next Lesson: 2022-05-30 At 13:0	0 With chhaya thakur			© 03:23:22:14 Enter Classroom
All Lessons Unscheduled Schedule	ed Completed Cancelled			🗄 Listing 🖆 Calendar
Keyword Keyword	Teach Language	Lesson Start Date	Lesson End Date	🗎 Search Clear

i. Listing

Select **Listing** to display the lessons in the form of a list. The latest lesson purchased is displayed at the top of the list.

Manage Lessons					
Next Lesson: 2022-05-30 At 13:00 V	With chhaya thakur			© 04:00:03:04	Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled			\Xi Listin	g 🛗 Calendar
Keyword Keyword	Teach Language	2022-05-26	Lesson End Date	Search	Clear
UNSCHEDULED					
③ Lesson To Be Scheduled	English, 45 Minutes Of Lesson Unschedule	n	Sahil Sha India	rma	₽ ⊗
O Lesson To Be Scheduled	English, 45 Minutes Of Lesson Unscheduled (+) Attach Lesson Plan	n	i) Victoria E	Berg	된 🛞
O Lesson To Be Scheduled	German, 60 Minutes Of Lesso Unscheduled	n	Kapil Gro	ver	된 🛞
© Lesson To Be Scheduled	German, 60 Minutes Of Lesso Unscheduled ⊕ Attach Lesson Plan	n	Kapil Gro	ver	<u>ج</u> «



The lessons list displays the lesson status, lesson duration, language and the name and location of the learner. The following functionalities are also available here:



Click on Attach Lesson Plan provided with every lesson and the Manage Lesson Plans window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.

Manage Lesson Plans			Q Search
Title	Description	Level	Actions
Lesson Plan 1 - Italian	Starting with Italian	Beginner	Ċ
Lesson Plan 1 - German	Starting with German	Beginner	Ċ
Lesson Plan 1 - English	Starting up notes	Beginner	Ċ
Lesson Plan 1 - Spanish	Starting up notes	Beginner	

Click on the **assign plan** icon button ^[11] to assign a lesson plan to the lesson. Click on **Search** from the upper right corner of the window to search for a plan using the following filters:



lanage Lesson Pl	ans			Q Search
Keyword	Level			
Keyword	Select	-	Search	Clear

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for a lesson plan from the drop down list.

Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you haven't yet added any lesson plans, the Manage Lesson Plans window prompts you to add one.



Manage Lesson Plans	Q Search
No Result Found!!	
Click on the "Add New' button to add the same. Add Lesson Plan	

Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans module where you can add new lesson plans. The complete Lesson Plans module is explained later in this document.



Manage Lesson Plans		Q Search ④ Add Plan
	No Result Found!!	



Click on the **enter classroom** icon button 🕣 to open the lesson page where you are prompted to encourage the learner to schedule the lesson. Once the lesson is scheduled, use this icon to conduct your session at the scheduled time.



To cancel a booked lesson, click on the cancel icon button 🗵 provided with the lesson. The **Cancel Lesson** window appears on the screen.



Cancel Lesson	
Comments *	
	ĥ
Refund Would Be 100 Percent.	
Submit	

Enter the cancellation reasons or related comments in the mandatory **Comments** field and click on **Submit** to proceed with the cancellation. The whole of the lesson fee is refunded to the learners. The canceled lessons are displayed at the end of the list on the **All Lessons** tab and in the **Canceled** tab.



The lesson cancellation feature is admin managed. The admin defines the time allowed to cancel a lesson and post this time, the cancel lesson icon button is not displayed.

ii. Calendar

Select **Calendar** to display the month-wise calendar. However, the calendar is unmarked because the lessons are yet to be scheduled.



anage Le	ssons						
Next	t Lesson: 2022-05	-30 At 13:00 With	chhaya thakur			© 04:01:04:05	Enter Classroom
ll Lessons	Unscheduled	Scheduled	Completed Cancelled			🗮 L	isting 🛗 Calenda
eyword		1	each Language	Lesson Start Date	Lesson End Date		
Keyword			Select 💌	2022-05-26 💾	End Time	Search	Clear
						Мау	, 2022 🔇 🖒
SUN		MON	TUE	WED	THU	FRI	SAT
1		2	3	4	5	6	7
8		9	10	11	12	13	14
15		16	17	18	19	20	21
22		23	24	25	26	27	28
29		30	31	1	2	3	4
5		6	7	8	9		

7.3 Scheduled

Displays the lessons that are booked with you and are already scheduled by the learners.



lanage Lessons		
Next Lesson: 2022-05-	30 At 13:00 With chhaya thakur	© 03:23:23:37 Enter Classroom
All Lessons Unscheduled	Scheduled Completed Cancelled	Ei Listing 🛗 Calenda
Keyword	Teach Language Lesson Start Date	Lesson End Date
Keyword	Select = 2022-05-26	End Time 📋 Search Clear
22-05-30		
13:00 - 13:45 Monday, May 30, 2022 () 03:23:19:05	English, 45 Minutes Of Lesson Scheduled Subscriptions (*) Attach Lesson Plan	chhaya thakur India 원 ③
15:00 - 15:15	Free Trial, 15 Minutes Of Lesson	
Monday, May 30, 2022 © 04:01:19:05	Scheduled ① Attach Lesson Plan	(i) Pranav Jain 🗗 🛞 🛇
22-06-06		
12:30 - 13:15 Monday, June 06, 2022	English, 45 Minutes Of Lesson Scheduled Subscriptions	chhaya thakur India 원 ③ ۞
⊙ 10:22:49:05	Attach Lesson Plan	
15:15 - 16:15 Monday, June 06, 2022	Italian, 60 Minutes Of Lesson	Avantika Kapil 🗗 🛞 😒
© 11:01:34:04	Attach Lesson Plan	
22-06-10		
1 0:45 - 11:30 iriday, June 10, 2022	German, 45 Minutes Of Lesson	chhaya thakur India 된 ③ S
© 14:21:04:04	⊕ Attach Lesson Plan	
22-06-13		
12:30 - 13:15 Monday, June 13, 2022	English, 45 Minutes Of Lesson	Hunter Rose United States
© 17:22:49:04	① Attach Lesson Plan	
13:30 - 14:15 Monday, June 13, 2022	English, 45 Minutes Of Lesson Scheduled Subscriptions	chhaya thakur India 원 ③ ⑤
③ 17:23:49:04	⊕ Attach Lesson Plan	



Display View

There are two types of display available to view your lessons, **List** view and **Calendar** view. By default, the **Unscheduled** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:

Manage Lessons				
Next Lesson: 2022-05-25 At 14:30	0 With 🕕 Avantika			© 00:02:37:55 Enter Classroom
All Lessons Unscheduled Schedule	ed Completed Cancelled			E Listing 🛍 Calendar
Keyword Keyword	Teach Language	Lesson Start Date	Lesson End Date	Search Clear

i. Listing

Select **Listing** to display the upcoming lessons in the form of a list. The list is arranged in a chronological order on the basis of the lesson schedule dates.



Manage Lessons				
Next Lesson: 2022-05-30 At 13:00 V	Vith chhaya thakur		© 03:23:20:51	Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled		⊞ L	isting 🛗 Calendar
Keyword Keyword	Teach Language Lesson Start Dat Select	Lesson End Dat	te 🗄 Search	Clear
2022-05-30				
13:00 - 13:45 Monday, May 30, 2022 (© 03:23:16:19	English, 45 Minutes Of Lesson Scheduled Subscriptions (*) Attach Lesson Plan		chhaya thakur India	£ 8 9
15:00 - 15:15 Monday. May 30, 2022 (© 04:01:16:19	Free Trial, 15 Minutes Of Lesson Scheduled ④ Attach Lesson Plan	((() Pranav Jain	Ð Ø Ø
2022-06-06				
12:30 - 13:15 Monday, June 06, 2022 (© 10:22:46:19	English, 45 Minutes Of Lesson Scheduled Subscriptions (*) Attach Lesson Plan		chhaya thakur India	£ 0 0
15:15 - 16:15 Monday. June 06. 2022 (© 11:01:31:18	Italian, 60 Minutes Of Lesson Scheduled ① Attach Lesson Plan	K	Avantika Kapil United States	1 8 9
2022-06-10				
10:45 - 11:30 Friday, June 10, 2022 (© 14:21:01:18	German, 45 Minutes Of Lesson Scheduled		chhaya thakur India	원 🛞 🛇

The lessons list displays the date and time of the lesson, schedule count-down, lesson duration, language, current lesson status, and the name and location of the learner. The following functionalities are also available here:



a. Attach Lesson Plan 🕀

Click on Attach Lesson Plan provided with every lesson and the Manage Lesson Plans window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.

Manage Lesson Plans			Q Search
Title	Description	Level	Actions
Lesson Plan 1 - Italian	Starting with Italian	Beginner	
Lesson Plan 1 - German	Starting with German	Beginner	
Lesson Plan 1 - English	Starting up notes	Beginner	
Lesson Plan 1 - Spanish	Starting up notes	Beginner	۲IJ

Click on the **assign plan** icon button it to assign a lesson plan to the lesson. Click on **Search** from the upper right corner of the window to search for a plan using the following filters:



lanage Lesson Plans				Q Search
Keyword	Level			
Keyword	Select	-	Search	Clear

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for a lesson plan from the drop down list.

Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you don't already have any lesson plans added, the Manage LessonPlans window prompts you to add one.



Manage Lesson Plans	Q Search
No Result Found!!	
Click on the "Add New' button to add the same. Add Lesson Plan	

Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans module where you can add new lesson plans. The complete Lesson Plans module is explained later in this document.



Manage Lesson Plans	Q Search ④ Add Plan
No Result Found!!	

b. Enter Classroom 🕣

When the time of the lesson arrives, click on the **enter classroom** icon button 1 to start the lesson. You will be redirected to the lesson page where you can conduct your session.

c. Cancel Lesson 🛞

To cancel a booked lesson, click on the cancel icon button is provided with the lesson. The **Cancel Lesson** window appears on the screen. Enter the cancellation reasons or related comments in the mandatory **Comments** field and click on **Submit** to proceed with the cancellation. The whole of the lesson fee is refunded to the learners. The canceled lessons are displayed at the end of the list on the **All Lessons** tab and in the **Canceled** tab.





The lesson cancellation feature is admin managed. The admin defines the time allowed to cancel a lesson and post this time, the cancel lesson icon button is not displayed.

Cancel Lesson	
Comments *	
	h
Refund Would Be 100 Percent.	
Submit	

d. Reschedule Lesson ᠑

To request the learners to reschedule a scheduled lesson to another time, click on the reschedule icon button 🕥 provided with the lesson. The **Request Reschedule** window will appear on the screen.

Request Reschedule				
Reschedule Reason *				
Reschedule Reason *				
	h			
Confirm It!				



Enter the reason for requesting reschedule in the **Reschedule Reason** mandatory field and click on **Confirm It!**. The requested lesson is updated as unscheduled for both you and the learner in the **All Lessons** and **Unscheduled** modular tabs. The lesson is then rescheduled by the learner for another time from their learner dashboard.



The **Lesson Reschedule** feature is admin managed. The admin defines the time allowed to reschedule a lesson and post this time, the reschedule lesson icon button is not displayed.

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the scheduled lessons for the month.



Next Les	sson: 2022-05-30 At 13:00 With	chhaya thakur			© 03:23:00:41	Enter Classroom
ll Lessons U	nscheduled Scheduled	Completed Cancelled				isting 🛗 Calenda
eyword	т	each Language	Lesson Start Date	Lesson End Date		
Keyword		Select 💌	2022-05-26	End Time	🛱 Search	Clear
					Jun	, 2022 🔇 📏
SUN	MON	TUE	WED	THU	FRI	SAT
29	30 • 13:00 English,45 Minu • 15:00 Free Trial,15 Mi		1	2	3	4
5	6 • 12:30 English,45 Minu • 15:15 Italian,60 Minut		8	9	10 • 10:45 German.45 Min	11
12	13 • 12:30 English,45 Minu • 13:30 English,45 Minu		15	16	17 ● 10:15 German,45 Min	18
19	20 • 12:30 English,45 Minu	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Move to the next or previous months using the arrow buttons $\langle \rangle$ provided at the upper right corner of the calendar section.



7.4 Completed

Displays the lessons that you have successfully delivered and are complete.

Manage Lessons 1		
Next Lesson: 2022-05-26	At 16:15 With 🕕 learner1	© 00:00:56:08 Enter Classroom
All Lessons Unscheduled So	cheduled Completed Cancelled	🗄 Listing 🖮 Calenda
Keyword	Teach Language Lesson Startdate	Lesson Enddate
Keyword	Select 👻 2022-05-01 🛱	End Time 🛱 Search Clear
2022-05-02		
18:15 - 18:45 Monday, May 02, 2022	Japanese, 30 Minutes Of Lesson Completed Report an Issue ① Attach Lesson Plan	Jason Roy Armenia
2022-05-05		
15:15 - 15:45 - Thursday, May 05, 2022	Iյորոnese, ՂԹ.Minittes Դ.f. Lessan. Completed Report an Issue ☉ Attach Lesson Plan	Jason Roy Armenia
2022-05-06		
11:30 - 11:45 Friday. May 06, 2022	Japanese, 15 Minutes Of Lesson Completed ① Attach Lesson Plan	Jason Roy Armenia
11:45 - 12:00 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed Report an Issue The Attach Lesson Plan	Jason Roy Armenia
12:00 - 12:15 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed Report an Issue Attach Lesson Plan	Jason Roy Armenia
12:15 - 12:30 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed Report an Issue ① Attach Lesson Plan	Jason Roy Armenia
2022-05-17		
18:00 - 18:15 Tuesday, May 17, 2022	Japanese, 15 Minutes Of Lesson Completed ⊕ Attach Lesson Plan	Jason Roy Armenia



Display View

There are two types of display available to view your lessons, **List** view and **Calendar** view. By default, all the modular tabs on the **Manage Lessons** page are displayed in the list format. The following two buttons are provided on the upper right corner to access each view:

Manage Lessons				
Next Lesson: 2022-05-25 At 14:3	0 With 🕕 Avantika			© 00:02:37:55 Enter Classroom
All Lessons Unscheduled Schedul	ed Completed Cancelled			Eisting 🖄 Calendar
Keyword	Teach Language	Lesson Start Date	Lesson End Date	
Keyword	Select 💌	2022-05-25	End Time 💾	Search Clear

i. Listing

Select **Listing** to display the lessons in the form of a list. The list is displayed in a chronological order according to the scheduled date of the lessons. Make sure to select the start date for lessons from the **Search** section to display the lessons completed on or after the selected date.



Manage Lessons			
Next Lesson: 2023-04-15 At 10:0	0 With 🕕 Jason Roy		© 274:20:16:08 Enter Classroom
All Lessons Unscheduled Scheduled	d Completed Canceled		Eisting 🛗 Calendar
Keyword Keyword	Teach Language Lesson Start Date Select	Lesson End Date	Search Clear
2022-05-02			
18:15 - 18:45 Monday, May 02, 2022	Japanese, 30 Minutes Of Lesson Completed Issue Reported ① Attach Lesson Plan	Jason Roy Armenia	Ð
2022-05-05			
15:15 - 15:45 Thursday, May 05, 2022	Japanese, 30 Minutes Of Lesson Completed Issue Reported ① Attach Lesson Plan	Jason Roy Armenia	- E
2022-05-06			
11:30 - 11:45 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed ④ Attach Lesson Plan	jason Roy Armenia	Ð
11:45 - 12:00 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed Issue Reported (-) Attach Lesson Plan	(j) Jason Roy Armenia	E Co
12:00 - 12:15 Friday, May 06, 2022	Japanese, 15 Minutes Of Lesson Completed Ssue Reported Other Attach Lesson Plan	jason Roy Armenia	Ð

The lessons list displays the scheduled date and time of the lesson, lesson duration, language, current lesson status, issue report status and the name and location of the learner. The following functionalities are also available here:



a. Enter Classroom 뒨

When the time of the lesson arrives, click on the enter classroom icon button 🖅 to start the lesson. You will be redirected to the lesson page where you can conduct your session.

b. Issue 🖹

After a lesson has ended, the learner has the option to report an issue with the teacher regarding any difficulty or discrepancies faced during the lesson. Click on the issue icon button to open the Issue Details window displaying all the details regarding the reported issue and the lesson.



ssue Detail	
Closed Issue Teacher was absent Was Posted By Jason Roy	13:31:pm May 06,2022
issue Logs	
Jason Roy [Learner] Take Action Teacher was absent Comment: teacher was absent	13:31:pm May 06,2022
Tom Curran [Teacher] Take Action Complete and issue 50% refund Comment: 50% refund, Student was late	13:32:pm May 06,2022
Jason Roy [Learner] Take Action Escalate To Support Team Comment: I was on time, he was late	13:33:pm May 06,2022
YoCoach [Support] Take Action Complete and issue 50% refund Comment: 50% refund allocated	13:35:pm May 06,2022
Lesson Details	
Lesson Order ID 0000882 Lesson ID 617 Lesson Price \$7.60 Ended By N/A	
Tom Curran [Teacher] Join Time	
Jason Roy [Learner] Join Time End Time	

This button is available only for lessons for which learners have reported an issue.

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the completed lessons for the month.



All Lessons Uns	cheduled Scheduled C	ompleted Cancelled				isting 🛄 Calenda
(eyword	Tea	ch Language	Lesson Startdate	Lesson Enddate		
Keyword	2	elect 💌	2022-05-01	End Time	🛱 Search	Clear
					Ma	y, 2022 🗸 📏
SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
	• 18:15 Japanese,30 Mi			• 15:15 Japanese,30 Mi	• 11:30 Japanese,15 Mi	
					• 11:45 Japanese,15 Mi	
					• 12:00 Japanese,15 Mi +1 View More	
8	9	10	11	12	13	14
15	16	17	18	19	20	21
		• 18:00 Japanese,15 Mi				
22	23	24	25	26	27	28
29	30	31	1	2	3	4
5	6	7	8	9		11

Move to the next or previous months using the arrow buttons $\langle \rangle$ provided at the upper right corner of the calendar section.

7.5 Canceled

Displays the booked lessons that now stand canceled. It displays lessons that may be canceled by you or the learners.



Manage Lessons		
Next Lesson: 2022-06-15 At 20:15	With 🕕 Beverly Runte	© 02:14:51:16 Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled	Ei Listing
Keyword	Teach Language Lesson Startdate L	Lesson Enddate
Keyword	Select 💌 2022-06-12 범	End Time 💾 Search Clear
CANCELLED		
	Hebrew-Israel, 30 Minutes Of Lesson	Cecil Klein Guinea-Bissau
	Hebrew-Israel, 45 Minutes Of Lesson Cancelled	Telly Bergnaum Republic of the Congo

Display View

There are two types of display available to view your canceled lessons, **List** view and **Calendar** view. By default, all the modular tabs on the **Manage Lessons** page are displayed in the list format. The following two buttons are provided on the upper right corner to access each view:

All Lessons Unscheduled	Scheduled Completed	Cancelled]			E List	ing 🛗 Calendar
Keyword Keyword	Teach Langua Select	₹	Lesson Startdate 2022-06-12	Ë	Lesson Enddate	Search	Clear
	Hebrew-Israe Cancelled	l, 30 Minutes	Of Lesson		(i) Cecil Klein Guinea-Bissau		



i. Listing

Select **Listing** to display the lessons in the form of a list. The list is displayed in a chronological order according to the scheduled date of the lessons. The lessons that had not been scheduled yet and now stand canceled are displayed at the top of the list.

Manage Lessons		
Next Lesson: 2022-06-15 At 20:15	With 🕕 Beverly Runte	© 02:14:42:47 Enter Classroom
All Lessons Unscheduled Scheduled	Completed Cancelled	Eing Calendar
Keyword Keyword	Teach Language Lesson Startdate Select	Lesson Enddate End Time 🖆 Search Clear
CANCELLED		
	Hebrew-Israel, 30 Minutes Of Lesson Cancelled	Cecil Klein Guinea-Bissau
	Hebrew-Israel, 45 Minutes Of Lesson	Telly Bergnaum Republic of the Congo
2022-06-29		
06:10 - 07:40 Wednesday, June 29, 2022	Spanish, 90 Minutes Of Lesson Cancelled Subscriptions	(i) Beverly Runte Ethiopia

The lessons list displays the scheduled date and time of the lesson, lesson duration, language, current lesson status, issue report status and the name and location of the learner.

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the scheduled lessons for the month that now stand canceled. The calendar



does not display the lessons that were unscheduled and now stand canceled.

anage Lessons						
Next Lesson:	2022-06-18 At 21:15 With	① Shania Braun			© 05:12:34:11	Enter Classroom
All Lessons Unsched	luled Scheduled C	ompleted Cancelled				Listing 🛗 Calendar
Keyword	Tea	ch Language	Lesson Startdate	Lesson Enddate		
Keyword	2	Select 🔹	2022-06-12 💾	End Time	🗄 Search	Clear
SUN	MON	TUE	WED	THU	FRI	n, 2022 < >
29			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
						• 10:10 Spanish,90 Mi
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Move to the next or previous months using the arrow buttons \checkmark provided at the upper right corner of the calendar section.



8. Lesson Plan

Yo!Coach Plus allows the teachers to add lesson plans and attach the same with lessons and group classes. These lesson plans help to guide the learners about the objectives, contents and scope of the session. The **Lesson Plan** module enables you to add new lesson plans, search for and edit previously added lesson plans. The **Manage Lesson Plans** page displays the plan title, description and related teaching level along with the following functionalities:

Manage Lessons Plans			Q Search Add Plan
Title	Description	Level	Actions
Lesson Plan 1 - German	Lesson Plan 1 - German	Beginner	2
Lesson Plan 1 - Spanish	Lesson Plan 1 - Spanish	Beginner	2
Lesson Plan 1 - English	Lesson Plan 1 - English	Beginner	2

8.1 Add A New Plan

Click on **Add Plan** from the upper right corner of the page and the **Setup Lesson Plan** form is displayed on the screen. Enter the details in the following data fields:

Star (*) marked fields are compulsory and can't be left blank.



Setup Lesson Plan		
Title *	Level *	
	Select 💌	
Detail *		
Plan Files	,	4
Choose Files No file chosen		
Note: Allowed Lesson File Types png, jpg, jpeg, txt, doc, docx, pdf		
Cancel	Submit	

- **Title***: Enter the title of the lesson plan being added.
- Level*: From the drop down list, select the level for the lesson plan.
- **Detail***: Enter the details of the lesson plan that you want to share with your learners.
- **Plan Files**: Click on **Choose File** and upload the reference file or image for the lesson plan.

Click on **Submit** to save the plan details. The added lesson plan is displayed in the form of a list on the **Manage Lesson Plans** page.



You can assign any lesson plan to a session by clicking on **Attach Lesson Plan** from the respective session in the **Lessons** module. The list displayed for selecting the lesson plan is populated with the plans added in the **Manage Lesson Plans** page.



8.2 Action Buttons

The following two buttons are provided under the **Actions** header to manage the added lesson plans:

i. Edit 2: Click on the edit icon button to open the Setup Lesson Plan window form similar to the one displayed while adding a new lesson plan.

Setup Lesson Plan	
Title *	Level *
Lesson Plan 1 - German	Beginner 💌
Detail *	
Lesson Plan 1 - German	
Plan Files	
Choose Files No file chosen	
Note: Allowed Lesson File Types png, jpg, jpeg, txt, doc, docx, pdf	
Systemicon.png x	
Cancel	Submit

Make the required changes in the provided fields and click on **Submit** to save the changes made.



ii. Delete : Click on the delete icon button and follow the prompts to delete a lesson plan from the system.

8.3 Search

Click on **Search** from the top of the page and use the following filters to perform a focused search:

Manage Lessons Plans					Q Search	Add Plan
Keyword	Level					
Keyword	Select	-	Search	Clear		

- **Keyword**: Enter the plan title or description as keywords.
- Level: Search by the level selected for the lesson plan.

Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

9. Group Classes

Yo!Coach Plus allows you to pre-schedule and conduct the teaching sessions with more than one learner in the form of a group class. The learners can simply pay a one-time entry fee and join the session at the scheduled time. Manage these group classes from the **Group Classes** module. The **Manage Classes** page lists all the classes created by you including both individual group classes and the group classes created as a part of a group class package.



Manage Classes		Add Class
All Classes Scheduled Completed	Cancelled	🛗 Calendar
Keyword	Teach Language Class Startdate Class Enddate	
Keyword	Select 2022-06-14	Clear
2022-07-05		
20:00 - 22:00 Tuesday, July 05, 2022	Itroduction to German Scheduled Entry Fee: \$63.67 Booked Seats: 2/47 Package Class	Ð
© 21:01:46:07	Itroduction to German <u>Change</u> <u>Remove</u>	
2022-07-06		
08:20 - 10:20 Wednesday, July 06, 2022	German Alphabey Made Easy Scheduled Entry Fee: \$63.67 Booked Seatt: 2/47 Package Class	÷
© 21:14:06:07	⊕ Attach Lesson Plan	
23:15 - 01:15	Ultimate German Pronunciation Guide	
Wednesday, July 06, 2022	Scheduled Entry Fee: \$63.67 Booked Seats: 2/47 Package Class	÷
© 22:05:01:07	⊕ Attach Lesson Plan	
2022-07-16		
08:10 - 09:40 Saturday, July 16, 2022	Learn the Top 344 Must-Know Spanish Phrases!	∠ ⊗
© 31:13:56:07	Scheduled Entry Fee: \$38.00 Booked Seats: 0/8 • Attach Lesson Plan	

By default, you are redirected to the **Scheduled** tab of the **Manage Classes** page.

I. Add A New Group Class

To add a new group class, click on **Add Class** from the upper right corner of the page. An **Add Group Class** window form opens with the following tabs:

i. General: The following data fields are displayed:



Add Group Class	
General English Arabic	
Title *	Language *
	Select 💌
Class Slug *	Class Banner
	Choose File No file chosen
	Max Size 2.00 MB & Ext Are png, jpg, jpeg
Description *	
Entry Fee [USD] *	Max Learners *
Start Time *	Duration *
Ë	15 Minutes
	Save & Next

- **Title***: Enter a title for the group class.
- Language*: From the drop down list, select the language for the group class being hosted.



- Class Slug*: Enter an SEO-friendly slug URL for the group class.
- Class Banner: Click on Choose File and upload the banner image for the class.



- **Description***: Enter a brief description of the group class, its components or any other information you want to share with the learners.
- Entry Fee (Default Currency)*: Enter the amount of fee to be charged from every learner enrolling for the group class.
- Max Learners*: Enter the maximum number of learners allowed to enroll in a group class.
- **Start Time***: From the calendar drop down, select the start date and time for the group class.
- **Duration***: Select the duration of the group class from the drop down list populated with the durations allowed by the system admin.

Once all the details are entered, click on **Save and Next** to move to the next tab.

ii. Language(s): Enter the following language related details:

Add Group Class	
General English Arabic	
Title *	
Description *	
	Save & Next

• **Title***: Enter the language specific title for the group class.



- **Description***: Enter the brief description for the group class to be displayed for a specific language.
- The languages tabs are displayed depending on the languages currently active in the system.

Once done, click on **Save** to save the information and add a new group class. The newly added group class is displayed in the form of a list on the **Manage Classes** page. Once a group class has been created, it is listed on the front-end where the learners can view it and enroll accordingly.

The classes are bifurcated into certain modular tabs according to their current status:

9.1 All Classes

The **All Classes** modular tab displays all the classes created by you till date, including the completed and canceled classes. The classes are arranged in a chronological order according to the start date of the class.



Manage Classes							• Add Class
All Classes Scheduled Complet	ed Cancelled					📰 Listin	g 🛗 Calendar
Keyword	Teach Language	Class Start Date		Class End Date			
Keyword	Select 💌	2022-06-16	Ë	End Time	Ë	Search	Clear
2022-06-24							
10:30 - 11:30 Friday, June 24, 2022	testtesttesttest Cancelled Entry Fee: \$50.00	Booked Seats: 0/47					
2022-06-25							
13:00 - 13:45 Saturday, June 25, 2022 (© 09:00:32:50	Getting Started Scheduled Entry Fee: \$37.50 ① Attach Lesson Plan	Booked Seats: 0/20	Package Clas	5			
2022-06-30							
01:30 - 01:45 Thursday, June 30, 2022 (*) 13:13:02:50	Leaning German with me Scheduled Entry Fee: \$15.00 (+) Attach Lesson Plan	Booked Seats: 0/20					2 🛞
15:45 - 16:30 Thursday, June 30, 2022 © 14:03:17:50	Learning Tamil with me Scheduled Entry Fee: \$20.00 ① Attach Lesson Plan	Booked Seats: 1/20					8
2022-07-06							
13:00 - 13:45 Wednesday, July 06, 2022 © 20:00:32:50	Writing practices Scheduled Entry Fee: \$37.50 ① Attach Lesson Plan	Booked Seats: 0/20	Package Clas	5			
2022-07-17							
09:30 - 10:15 Sunday, July 17, 2022 (© 30:21:02:50	Speaking Practices Scheduled Entry Fee: \$37.50 (+) Attach Lesson Plan	Booked Seats: 0/20	Package Clas	5			
2022-07-22							
09:45 - 10:30 Friday, July 22, 2022 (3) 35:21:17:50	Winding up Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Clas	5			
2022-10-21							
09:25 - 09:55 Friday, October 21, 2022 () 126:20:57:50	Portuguese for Beginners: Scheduled Entry Fee: \$51.00 • Attach Lesson Plan		etics				2 🙁



The following functionalities are available on this page:

I. Search

At the top of the page, a search section is provided to perform a focused search for group class(es). The following filters are available:

Keyword	Teach Language		Class Start Date		Class End Date			
Keyword	Select	-	2022-06-16	Ë	End Time	Ħ	Search	Clear

- **Keyword**: Enter the group class title as keyword in the provided field.
- **Teach Language**: Search by the language being taught.
- **Class Start Date**: Select the date from the calendar drop down to search for classes starting on or after this date.
- **Class End Date**: Select the date from the calendar drop down to search for classes starting on or before this date.

Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

II. Display View

There are two types of display available to view your classes, **List** view and **Calendar** view. By default, the **All Classes** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:



Manage Classes							⊕ Add Class
All Classes Scheduled Completed	Cancelled					E Listing	😁 Calendar
Keyword	Teach Language	Class Start Date		Class End Date			
Keyword	Select 💌	2022-06-16	Ë	End Time	Ħ	Search	Clear
2022-06-24							
2022-00-24							
10:30 - 11:30	testtesttesttest						
Friday, June 24, 2022	Cancelled Entry Fee: \$50.00	Booked Seats: 0/47					
2022-06-25							
13:00 - 13:45	Getting Started						
Saturday, June 25, 2022	Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Clas	is			
© 09:00:27:26	(+) Attach Lesson Plan						
2022-06-30							
2022-00-50							
01:30 - 01:45	Leaning German with me						
Thursday, June 30, 2022	Scheduled Entry Fee: \$15.00	Booked Seats: 0/20					
© 13:12:57:26	(+) Attach Lesson Plan						
15:45 - 16:30	Learning Tamil with me						
Thursday, June 30, 2022	Scheduled Entry Fee: \$20.00	Booked Seats: 1/20					·된 🛞

i. Listing

Select **Listing** to display the classes in the form of a list. The list is displayed in a chronological order on the basis of the classes' start date.



Manage Classes							Add Class
All Classes Scheduled Completed	Cancelled					🗄 Listing	🛗 Calendar
Keyword	Teach Language	Class Start Date		Class End Date			
Keyword	Select 💌	2022-06-16	Ħ	End Time	Ë	Search	Clear
2022-06-24							
10:30 - 11:30 Friday, June 24, 2022	testtesttesttest Cancelled Entry Fee: \$50.00	Booked Seats: 0/47					
2022-06-25							
13:00 - 13:45 Saturday, June 25, 2022	Getting Started Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Class				
© 09:00:25:56	① Attach Lesson Plan						

The classes list displays the start date and time of the class, schedule count-down, class duration, language, current lesson status, entry fee, number of booked seats out of total seats and package class tag for the classes belonging to a group class package. The following functionalities are also available here:

a. Attach Lesson Plan 🕀

Click on **Attach Lesson Plan** provided and the **Manage Lesson Plans** window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.



Title	Description	Level	Actions
Lesson Plan 1 - German	Lesson Plan 1 - How to learn it	Beginner	
Lesson Plan 1 - Spanish	Lesson Plan 1 - Spanish	Beginner	Ľ
Lesson Plan 1 - English	Lesson Plan 1 - English	Beginner	Ľ

Click on the **Assign Plan** icon button it to assign a lesson plan to the class. Click on **Search** from the upper right corner of the window to search for a plan using the following filters:

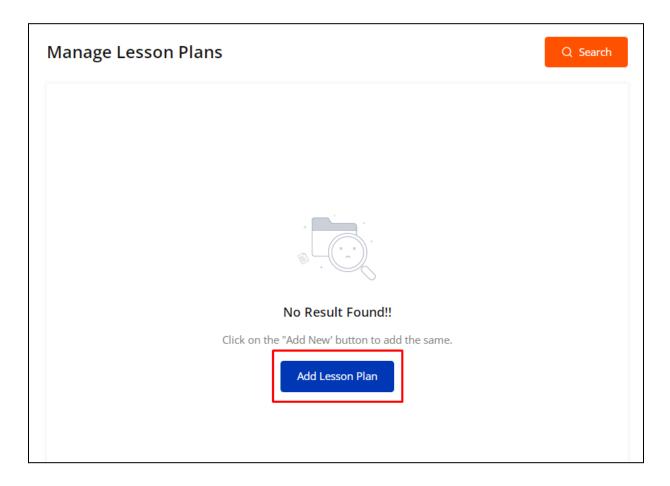
anage Lesson Pla	ans				Q Search
Keyword	Level				
Keyword	Select	-	Search	Clear	

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for the lesson plan from the drop down list.



Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you don't already have any lesson plans added, the Manage LessonPlans window prompts you to add one.



Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans module where you can add new lesson plans. The complete Lesson Plans module has been explained earlier in this document.



Manage Lesson Plans		Q Search ④ Add Plan
	No Result Found!!	

b. Edit 🖉

To edit a class, click on the edit icon button provided with the classes. The **Add Group Class** form, similar to the one displayed while adding a new group class, is displayed.



Title *		Language *
663 Spanish Phrases - LEARN Spanish Fo	OR BEGINNERS	Spanish
Class Slug *		Class Banner Download
663-Spanish-Phrases-LEARN-Spanish-FC	DR-BEGINNERS-1663021800-103	31-2 Choose File No file chosen
		Max Size 2.00 MB & Ext Are png, jpg, jpeg
Have you ever wanted to learn Spanish? spoken language in the entire world. It's	also considered to be one of th	akers across the globe, it's the second most e most romantic languages! But are those could be learning?
Have you ever wanted to learn Spanish?	also considered to be one of th	e most romantic languages! But are those
Have you ever wanted to learn Spanish? spoken language in the entire world. It's enough reasons to choose to learn Span	also considered to be one of th	e most romantic languages! But are those could be learning?
Have you ever wanted to learn Spanish? spoken language in the entire world. It's enough reasons to choose to learn Span	also considered to be one of th ish out of all the languages you	e most romantic languages! But are those could be learning?
spoken language in the entire world. It's enough reasons to choose to learn Span	also considered to be one of th ish out of all the languages you Max Learr	e most romantic languages! But are those could be learning? Hers *

Make the required edits in the **General** and **Language** data fields. Click on **Save** to save the changes made.



The edit button is available only till one or more learners enroll for a group class, after which, the class details can no longer be modified.



c. Cancel 🗵

To cancel a group class, click on the cancel icon button provided with the group classes and follow the prompts. Once the class is canceled, no more changes can be made to it.

d. Enter Classroom 🕣



The enter classroom icon button is displayed for the classes for which one or more learners have already enrolled. When the scheduled time of the class arrives, click on this button and you will be redirected to the class page.



None of these action buttons are available for the canceled classes and the classes that are a part of the group class package.



Manage the group class packages from the Class Packages module, which is discussed later in this manual.

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the scheduled dates of the classes. The canceled classes are also marked on their scheduled dates.



Il Classes Schedul	ed Completed	Cancelled				Listing 🛗 Calenda
eyword		Teach Language	Class Start Date	Class End Date		
Keyword		Select 👻	2022-06-16	End Time	🗄 Search	Clear
					Ju	n, 2022 🔇 📏
SUN	MON	TUE	WED	THU	FRI	SAT
29			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
					• 10:30 testtesttesttes	• 13:00 Getting Starte
26	27	28	29	30	1	2
				• 01:30 Leaning Germa		
				• 15:45 Learning Tami		
3	4	5	6 • 13:00 Writing practic	7	8	9

Move to the next or previous months using the arrow buttons $\langle \rangle$ provided at the upper right corner of the calendar section.

9.2 Scheduled

The **Scheduled** modular tab displays all the scheduled group classes. This page is similar to the **All Classes** page and the similar functionalities are Star (*) marked fields are compulsory and can't be left blank.



available here for you to perform. By default, you are redirected to this tab when you access the **Group Classes** module.

Aanage Classes							Add Class
All Classes Scheduled Complet	ed Cancelled					E Listing	Calenda
Keyword	Teach Language	Class Start Date		Class End Date			
Keyword	Select 💌	2022-06-16	Ë	End Time	Ë	Search	Clear
22-06-25							
13:00 - 13:45 Saturday, June 25, 2022	Getting Started Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Clas	55			
@ 09:00:37:07	⊕ Attach Lesson Plan						
)22-06-30							
01:30 - 01:45 Thursday, June 30, 2022	Leaning German with me Scheduled Entry Fee: \$15.00						₫ ⊗
© 13:13:07:07	⊕ Attach Lesson Plan						
15:45 - 16:30 Thursday, June 30, 2022	Learning Tamil with me Scheduled Entry Fee: \$20.00	Booked Seats: 1/20					₽ ⊗
① 14:03:22:07	(+) Attach Lesson Plan						
122-07-06							
13:<u>በ</u>0 ፡ 13:<u>4</u>5_ Wednesday, July 06, 2022	Writinggractices.	Booked Seats: 0/20	Package Clas	55			
O 20:00:37:08) Attach Lesson Plan						
022-07-17							
09:30 - 10:15 Sunday, July 17, 2022	Speaking Practices Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Clas	55			
© 30:21:07:08	⊕ Attach Lesson Plan						
022-07-22							
09:45 - 10:30 Friday, July 22, 2022	Winding up Scheduled Entry Fee: \$37.50	Booked Seats: 0/20	Package Clas	55			
© 35:21:22:08	⊕ Attach Lesson Plan						
022-10-21							
09:25 - 09:55 Friday, October 21, 2022	Portuguese for Beginners Scheduled Entry Fee: \$51.00		onetics				∅ ⊗
© 126:21:02:08	(+) Attach Lesson Plan						



Display View

There are two types of display available to view your classes, **List** view and **Calendar** view. By default, the **Scheduled** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:

lanage Classes		
All Classes Scheduled Completed	Cancelled	sting 🛗 Calendar
Keyword Keyword	Teach Language Class Start Date Class End Date Select 2022-06-17 End Time Search	Clear
022-06-25		
13:00 - 13:45 Saturday, June 25, 2022 ③ 08:04:43:44	Getting Started Scheduled Entry Fee: \$37.50 Booked Seats: 0/20 Package Class	
022-06-30		
01:30 - 01:45 Thursday, June 30, 2022 () 12:17:13:45	Leaning German with me Scheduled Entry Fee: \$15.00 Booked Seats: 0/20 ⊕ Attach Lesson Plan	₫ ⊗
15:45 - 16:30 Thursday, June 30, 2022 () 13:07:28:45	Learning Tamil with me Scheduled Entry Fee: \$20.00 Booked Seats: 1/20 (+) Attach Lesson Plan	₽ ⊗

i. Listing

Select **Listing** to display the upcoming classes in the form of a list. The list is displayed in a chronological order according to the start date of the group classes.



		• Add Class
Cancelled		Eisting 🚔 Calendar
Teach Language Class Start Date Select	Class End Date	Search Clear
Getting Started Scheduled Entry Fee: \$37.50 Booked Seats: 0/20 Part Httach Lesson Plan	kage Class	
Leaning German with me Scheduled Entry Fee: \$15.00 Booked Seats: 0/20 ↔ Attach Lesson Plan		
Learning Tamil with me Scheduled Entry Fee: \$20.00 Booked Seats: 1/20 The Attach Lesson Plan		1
	Teach Language Class Start Date Select 2022-06-17 E 2022-06-17 Getting Started Scheduled Scheduled Entry Fee: \$37.50 Booked Seats: 0/20 Pace (a) Attach Lesson Plan Booked Seats: 0/20 Leaning German with me Scheduled Scheduled Entry Fee: \$15.00 Booked Seats: 0/20 Qattach Lesson Plan	Teach Language Class Start Date Class End Date Select 2022-06-17 End Time Cetting Started Scheduled Entry Fee: \$37.50 Booked Seats: 020 Package Class • Attach Lesson Plan Learning German with me Scheduled Entry Fee: \$15.00 Booked Seats: 0/20 • Attach Lesson Plan Learning Tamil with me Scheduled Entry Fee: \$2000 Booked Seats: 1/20

Access the following functionalities on this page:

a. Attach Lesson Plan 🕀

Click on Attach Lesson Plan provided with every class and the Manage Lesson Plans window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.



/lanage Lessons Plar	15		Q Search
Title	Description	Level	Actions
Lesson Plan 1 - German	Lesson Plan 1 - How to learn it	Beginner	Ċ
Lesson Plan 1 - Spanish	Lesson Plan 1 - Spanish	Beginner	Ľ
Lesson Plan 1 - English	Lesson Plan 1 - English	Beginner	1

Click on the **Assign Plan** icon button it to assign a lesson plan to the class. Click on **Search** from the upper right corner of the window to search for a plan using the following filters:

anage Lesson Pla	ins				Q Search
Keyword	Level				
Keyword	Select	-	Search	Clear]

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for lesson plan from the drop down list to perform the search.



Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you don't already have any lesson plans added, the Manage LessonPlans window prompts you to add one.

Manage Lesson Plans	Q Search
No Result Found!!	
Click on the "Add New' button to add the same. Add Lesson Plan	

Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans module where you can add new lesson plans. The complete Lesson Plans module has been explained earlier in this document.



Manage Lesson Plans	Q Search ④ Add Plan
No Result F	bund!!

b. Edit 🖉

To edit a class, click on the edit icon button provided with the classes. The **Add Group Class** form, similar to the one displayed while adding a new group class, is displayed.



Title *		Language *
663 Spanish Phrases - LEARN Spanish FO	R BEGINNERS	Spanish
Class Slug *		Class Banner Download
663-Spanish-Phrases-LEARN-Spanish-FOR	R-BEGINNERS-1663021800-103	Choose File No file chosen
		Max Size 2.00 MB & Ext Are png, jpg, jpeg
Have you ever wanted to learn Spanish? V	lso considered to be one of th	akers across the globe, it's the second most e most romantic languages! But are those could be learning?
Have you ever wanted to learn Spanish? V spoken language in the entire world. It's a enough reasons to choose to learn Spanis	ilso considered to be one of th sh out of all the languages you	e most romantic languages! But are those could be learning?
Have you ever wanted to learn Spanish? V spoken language in the entire world. It's a enough reasons to choose to learn Spanis	lso considered to be one of th	e most romantic languages! But are those could be learning?
spoken language in the entire world. It's a enough reasons to choose to learn Spanis Entry Fee [USD] *	also considered to be one of th sh out of all the languages you Max Learr	e most romantic languages! But are those could be learning? ers *

Make the required edits in the **General** and **Language** data fields. Click on **Save** to save the changes made.



The edit button is available only till one or more learners enroll for a group class, after which, the class details can no longer be modified.



c. Cancel 🗵

To cancel a group class, click on the cancel icon button provided with the group classes and follow the prompts. Once the class is canceled, no more changes can be made to it.

d. Enter Classroom 🕣



The enter classroom icon button is displayed for the classes for which one or more learners have already enrolled. When the scheduled time of the class arrives, click on this button and you will be redirected to the class page.



None of these action buttons are available for the classes that are a part of the group class package. Manage the group class packages from the Class Packages module, which is discussed later in this manual.

ii. Calendar

Select Calendar to display the month-wise calendar marked with the scheduled dates of the upcoming classes.



All Classes Schedul	ed Completed 0	Cancelled				Listing 🛗 Calenda
Keyword		Teach Language	Class Start Date	Class End Date		
Keyword		Select 💌	2022-06-17 💾	End Time	🗄 Search	Clear
					J	un, 2022 🔇 📏
SUN	MON	TUE	WED	тни	FRI	SAT
29			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
						• 13:00 Getting Starte
26	27	28	29	30	1	2
				• 01:30 Leaning Germa		
				• 15:45 Learning Tami		
3	4	5	6 • 13:00 Writing practic	7	8	9

Move	to	the	next	or	previous	months	using	the	arrow	buttons	<	>
provid	bed	at th	e upp	er r	ight corne	er of the o	calenda	ar se	ction.			

9.3 Completed

The **Completed** modular tab displays the completed group classes. Make sure to select the start date from the **Class Start Date** search filter and click

Star (*) marked fields are compulsory and can't be left blank.

-



on **Search** to display the group classes delivered and completed after this date.

Manage Classes	•	Add Class
All Classes Scheduled Completed	Cancelled	🖞 Calendar
Keyword Keyword	Teach Language Class Start Date Class End Date Select 2022-06-01 End Time Search Class Class Class End Date	lear
2022-06-05		
03:30 - 05:30 Sunday, June 05, 2022	Bengali Grammar Course For Beginners: Basic Bengali Grammar Completed Entry Fee: \$73.00 Booked Seats: 2/18 O Attach Lesson Plan	Ð
2022-06-14		
09:50 - 11:20 Tuesday, June 14, 2022	Learn the Bengali in 90 Minutes - All the Basics You Need Completed Entry Fee: \$36.00 Booked Seats: 2/16 Httach Lesson Plan	Ð

Display View

There are two types of display available to view your classes, **List** view and **Calendar** view. By default, the **Scheduled** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:



Manage Classes		• Add Class
All Classes Scheduled Completed	Cancelled	E Listing 🖮 Calendar
Keyword Keyword	Teach Language Class Start Date Class End Date Select 2022-06-01	🗄 Search Clear
2022-06-05		
03:30 - 05:30 Sunday, June 05, 2022	Bengali Grammar Course For Beginners: Basic Bengali Grammar Completed Entry Fee: \$73.00 Booked Seats: 2/18 O Attach Lesson Plan	Ð
2022-06-14		
09:50 - 11:20 Tuesday, June 14, 2022	Learn the Bengali in 90 Minutes - All the Basics You Need Completed Entry Fee: \$36.00 Booked Seats: 2/16 () Attach Lesson Plan	Ð

i. Listing

Select **Listing** to display the already completed lessons in the form of a list. The list is displayed in a chronological order according to the start date of the group classes.

Manage Classes		€ Add Class
All Classes Scheduled Completed	Cancelled	Calendar
Keyword	Teach Language Class Start Date Class End Date Select 2022-06-01 End Time Search	Clear
2022-06-05		
03:30 - 05:30 Sunday, June 05, 2022	Bengali Grammar Course For Beginners: Basic Bengali Grammar Completed Entry Fee: \$73.00 Booked Seats: 2/18 Other Attach Lesson Plan	된
2022-06-14		
09:50 - 11:20 Tuesday, June 14, 2022	Learn the Bengali in 90 Minutes - All the Basics You Need Completed Entry Fee: \$36.00 Booked Seats: 2/16 ① Attach Lesson Plan	Ð



The following functionalities are available on this page:



Click on Attach Lesson Plan provided with every class and the Manage Lesson Plans window is displayed on the screen.

i. If you have already added the lesson plans from the **Lesson Plan** module, the added plans are listed in this window.

Manage Lessons Plan	S		Q Search
Title	Description	Level	Actions
Lesson Plan 1 - German	Lesson Plan 1 - How to learn it	Beginner	
Lesson Plan 1 - Spanish	Lesson Plan 1 - Spanish	Beginner	Ċ
Lesson Plan 1 - English	Lesson Plan 1 - English	Beginner	Ľ

Click on the **Assign Plan** icon button it to assign a lesson plan to the class. Click on **Search** from the upper right corner of the window to search for a plan using the following filters:



•	Search	Clear	
	•	▼ Search	▼ Search Clear

- **Keyword**: Enter the plan title or description as keyword.
- Level: Select the level for lesson plan from the drop down list to perform the search.

Click on **Search** to generate the search results. Click on **Clear** to display the complete list again.

ii. If you don't already have any lesson plans added, the Manage LessonPlans window prompts you to add one.



Manage Lesson Plans	Q Search
+	
No Result Found!!	
Click on the "Add New' button to add the same. Add Lesson Plan	

Click on Add Lesson Plan and you will be redirected to the Manage Lesson Plans module where you can add new lesson plans. The complete Lesson Plans module has been explained earlier in this document.



Manage Lesson Plans	Q Search 🕑 Add Plan
No Result Found!!	



Click on the enter classroom icon button 🖃 provided with the completed
classes to view the group class page. View the learners' names and class
notes from this page.



The learners have the provision to report any issues faced during the group class with the teacher. For such group classes for which one or more learners have reported their issues, the **view issue detail** button is available. Click on the view issue detail icon button and you are redirected to the **Reported Issues** page displaying the issue linked with the particular class.



					Q Search
Language	Session Time	Session Status	Issue Title	Issue Status	Actions
Japanese	2022-06-09 12:30:00	Completed	Teacher left early	Closed	٢

View the issue details and the current status of the issue from the page. To view the complete issue details, click on the view icon button ^{((a)} provided under the **Actions** header. The **Issue Details** window displays where the **Issue Logs** and **Class Details** can be observed.

Please refer to the **Reported Issues** module to know more about issues reported by the learner on the platform.



Issue Detail	
Closed Issue Teacher left early Was Posted By Jason Roy	12:33:pm Jun 09,2022
Issue Logs	
issue cogs	
Jason Roy [Learner] Take Action Teacher left early Comment: Just for the testing	12:33:pm Jun 09,2022
Tom Curran [Teacher] Take Action Complete and issue 50% refund Comment: Just testing	12:34:pm Jun 09,2022
Jason Roy [Learner] Take Action Escalate To Support Team Comment: Testing this	12:35:pm Jun 09,2022
YoCoach [Support] Take Action Complete and issue 50% refund Comment: Another testing	12:38:pm Jun 09,2022
Class Details Class Order ID 0001068 Class ID 550 Teacher Class Id 578 Class Price \$4.90 Ended By Tom Curran	
Tom Curran [Teacher] Join Time 12:30:pm Jun 09,2022 End Time 12:32:pm Jun 09,2022	
Jason Roy [Learner] Join Time 12:30:pm Jun 09,2022 End Time 12:32:pm Jun 09,2022	

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the completed classes.



anage Classes						
All Classes Scheduled	Completed Ca	ancelled			::: L	isting 🛗 Calenda
Keyword	т	each Language	Class Start Date	Class End Date		
Keyword		Select 💌	2022-05-01	End Time 💾	Search	Clear
					Ju	n, 2022 🔇 📏
SUN	MON	TUE	WED	THU	FRI	SAT
29			1	2	3	4
5	6	7	8	9	10	11
• 03:30 Bengali Gramn						
12	13	14 • 09:50 Learn the Bens	15	16	17	18
		• 09:50 Learn the Beng				
19	20	21	22	23	24	25
26	27	28	29	30	1	2
3	4	5	6	7	8	9

Move to the next or previous months using the arrow buttons $\langle \rangle$ provided at the upper right corner of the calendar section.

9.4 Canceled

In the **Canceled** modular tab, view the details of the canceled classes.



Manage Classes		• Add Class
All Classes Scheduled Completed	Cancelled	Eisting 👘 Calendar
Keyword Keyword	Teach Language Class Start Date Class End Date Select 2022-06-17 End Time	Search Clear
2022-06-21		
13:45 - 14:30 Tuesday, June 21, 2022	Leaning German Cancelled Entry Fee: \$50.00 Booked Seats: 0/13	
2022-06-29		
02:45 - 03:00 Wednesday, June 29, 2022	Leaning Japanese with me Cancelled Entry Fee: \$65.00 Booked Seats: 0/18	
2022-10-26		
23:45 - 00:15 Wednesday, October 26, 2022	368 Portuguese Sentences to get you through a day - Learn Portuguese through English Cancelled Entry Fee: \$80.00 Booked Seats: 0/18	

Display View

There are two types of display available to view your classes, **List** view and **Calendar** view. By default, the **Canceled** modular tab is displayed in the list format. The following two buttons are provided on the upper right corner to access each view:



Manage Classes				● Add Class
All Classes Scheduled Completed	Cancelled			🗄 Listing 🛗 Calendar
Keyword	Teach Language	Class Start Date	Class End Date	
Keyword	Select 👻	2022-06-17 💾	End Time 💾	Search Clear
2022-06-21 13:45 - 14:30 Tuesday, June 21, 2022	Leaning German Cancelled Entry Fee: \$50.00	Booked Seats: 0/13		
2022-06-29				
02:45 - 03:00 Wednesday, June 29, 2022	Leaning Japanese with me	Booked Seats: 0/18		

i. Listing

Select **Listing** to view the details of the canceled classes in the form of a list arranged according to the class start dates.



Manage Classes			• Add Class
All Classes Scheduled Completed	Cancelled		E Listing 🖮 Calendar
Keyword	Teach Language Class Start Date	Class End Date	
Keyword	Select	End Time 📋	Search Clear
2022-06-21			
13:45 - 14:30 Tuesday, June 21, 2022	Leaning German Cancelled Entry Fee: \$50.00 Booked Seats: 0/13		
2022-06-29			
02:45 - 03:00 Wednesday, June 29, 2022	Leaning Japanese with me Cancelled Entry Fee: \$65.00 Booked Seats: 0/18		
2022-10-26			
23:45 - 00:15 Wednesday, October 26, 2022	368 Portuguese Sentences to get you through Portuguese through English Cancelled Entry Fee: \$80.00 Booked Seats: 0/18	a day - Learn	

ii. Calendar

Select **Calendar** to display the month-wise calendar marked with the canceled classes for the month.



All Classes Schedul	ed Completed C	Cancelled				isting 🛗 Calenda
Keyword		Teach Language	Class Start Date	Class End Date		
Keyword		Select 👻	2022-06-17	End Time	Search	Clear
						n, 2022 < >
SUN	MON	TUE	WED	THU	FRI	SAT
29			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
		• 13:45 Leaning Germi				
26	27	28	29	30	1	2
			• 02:45 Leaning Japan			
3	4	5	6	7	8	9

Move to the next or previous months using the arrow buttons \checkmark provided at the upper right corner of the calendar section.



10. Group Class Packages

Manage your group class packages through this module. As a teacher, you have a provision to integrate a number of group classes in the form of a package and decide the one-time package or entry fee. The learners will purchase your package from the **Group Classes** section displayed on the front-end and make the payment in one go. The entry fee is divided into the number of classes in a package and you will receive the payment for each class on its successful completion.

Manage Class Packages		Q Search O Add Package
13:15 Friday, June 24, 2022	Leaning German Scheduled Entry Fee : \$150.00 Booked Seats : 0/20	2
15:40 Saturday, December 10, 2022	Learn Tamil Fast With This non-stop Tamil speaking course for Beginners Cancelled Entry Fee : \$88.00 Booked Seats : 0/22	٢
21:55 Monday, November 07, 2022	Learn Punjabi Alphabets with pronunciation Punjabi for beginners Scheduled Entry Fee : \$112.00 Booked Seats : 0/46	⊘ ∠ ⊗
19:05 Friday, November 04, 2022	Punjabi Immersion Course: A Complete Course Scheduled Entry Fee: \$193.00 Booked Seats : 0/50	22

On the **Manage Class Packages** page, the following functionalities are available:



10.1 Add A New Package

To create a new package, click on **Add Package** from the upper right corner of the page. The **Setup Class Package** form opens displaying the following tabs:

i. General: Enter the details in the following data fields:

General English Arabic			
Title *		Language *	
		Select	~
Slug *		Class Banner	
		Choose File No file cho Max Size 4.00 MB & Ext Are png, jp	
Description *			h
Description * Max Learners *	Entry Fee [USD] *	Each Class (minutes) *	
	Entry Fee [USD] *		•
Max Learners *	Entry Fee [USD] *	Select	
Max Learners *	Entry Fee [USD] *	Select	-
Max Learners * Class Title-1 *	Entry Fee [USD] *	Select Start Time *	-

• **Title***: Enter the group class package title.



• Language*: Select the language you want to teach from the drop down list.



Only the languages selected by you for teaching on the platform are displayed in the list.

- **Slug*:** Enter the SEO friendly slug URL for the class package.
- **Class Banner**: Click on **Choose File** and upload a banner image for the group class package.
- **Description***: Enter a brief description of the package, contents that will be covered or any other detail you want to share with the learners.
- Max Learners*: Enter the maximum number of learners that can enroll for the package.
- Entry Fee [Default Currency]*: Enter the per learner one-time entry fee for the package.
- Each Class (minutes)*: Select the duration of each class from the drop down list.

The list displays the time duration options as allowed by the admin. The duration will be the same for each class added to the package.

- **Class Title-1***: Enter the title for any one group class from the package.
- **Start Time***: Select the start date and time for this class from the calendar drop down.
- Add More: Click on Add More to add further classes to the package. Add the class title and start date & time details in the additional fields.
- **Remove Class**: Click on **Remove Class** to remove a class. The system will not allow you to remove the last available class.

Click on **Save** to save the package details and move back to the **Manage Class Packages** page. Click on **Save & Next** to save the details and move to the next tab.



ii. Language(s): The languages tabs are a replica of the **General** tab and are displayed for each secondary language enabled on the platform.

Setup Class Package	
General English Arabic (عربى)	
Title *	
Description *	
	1
Class Title-1 *	
Class Title-2 *	
	Save & Next

Enter/Edit the class package details in the secondary languages and click on **Save** to move back to the **Manage Class Packages** page.



Once a class package has been created, new classes can not be added to it. Also, the existing classes cannot be removed from it. You can only edit the package details, such as, class date and timings, class title, package title, etc.

Each newly added package is displayed on the **Manage Class Packages** page. The package details can be observed here, such as, Start Date and Time, Class Status, Entry Fee and Booked Seats.



You can also view the individual classes added under a package in the **Group Classes** list page.

Manage Class Packages		Q Search O Add Package
13:15 Friday, June 24, 2022	Leaning German Scheduled Entry Fee : \$150.00 Booked Seats : 0/20	♦ ∠ ⊗
15:40 Saturday, December 10, 2022	Learn Tamil Fast With This non-stop Tamil speaking course for Beginners Cancelled Entry Fee : \$88.00 Booked Seats : 0/22	٢
21:55 Monday, November 07, 2022	Learn Punjabi Alphabets with pronunciation Punjabi for beginners Scheduled Entry Fee : \$112.00 Booked Seats : 0/46	
19:05 Friday, November 04, 2022	Scheduled Entry Fee: \$193.00 Booked Seats : 0/50	♦ 2

10.2 Action Buttons

a. View Classes See Click on the view classes icon button to open the **Manage Classes** page displaying the detailed list of classes added in the package.

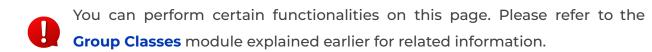


Manage Classes	• Add Class
All Classes Scheduled Completed	Cancelled
Keyword Keyword	Teach Language Class Start Date Class End Date Select Start Date End Time Search Clear
2022-11-04	
19:05 - 21:05 Friday, November 04, 2022 ③ 140:10:52:00	Punjabi alphabet - Learn Punjabi letters and sounds Scheduled Entry Fee: \$64.33 Booked Seats: 0/50 Package Class Httach Lesson Plan
2022-11-05	
09:35 - 11:35 Saturday, November 05, 2022 () 141:01:22:00	How to pronounce and write international words in Punjabi Scheduled Entry Fee: \$64.33 Booked Seats: 0/50 Package Class ① Attach Lesson Plan
2022-11-06	
03:55 - 05:55 Sunday, November 06, 2022 © 141:19:42:00	Learn professions and personal pronouns in Punjabi Scheduled Entry Fee: \$64.33 Booked Seats: 0/50 Package Class ① Attach Lesson Plan

New classes can not be added to a package using the **Add Class** button provided at the upper right corner of the **Manage Classes** page.



The **Manage Classes** page displayed is a replica of the **Group Classes** module page. However, only the classes added to a particular package are displayed here.



b. Edit Click on the edit icon button to display the **Setup Class Package** form and edit the details of a group class package.



Title *		Language *
Punjabi Immersion Cours	se: A Complete Course	Punjabi 👻
Slug *		Class Banner Download
Punjabi-Immersion-Cour	se-A-Complete-Course-053440000-1653537733	
Description *		Max Size 4.00 MB & Ext Are png, jpg, jpeg
Speak Punjabi today! This	s course will teach you how to read and speak	Punjahi language. Starting with nouns, sten
		runiabilianguage. Starting with nouns, step
Max Learners *	Entry Fee [USD] *	Each Class (minutes) *
Max Learners *	Entry Fee [USD] *	
50		Each Class (minutes) *
50 Class Title-1 *		Each Class (minutes) * 120 Minutes
50 Class Title-1 * Punjabi alphabet - Learn	193	Each Class (minutes) * 120 Minutes Start Time *
50 Class Title-1 * Punjabi alphabet - Learn Class Title-2 *	193	Each Class (minutes) * 120 Minutes Start Time * 2022-11-04 19:05:00
50 Class Title-1 * Punjabi alphabet - Learn Class Title-2 *	193 Punjabi letters and sounds	Each Class (minutes) * 120 Minutes Start Time * 2022-11-04 19:05:00 Start Time *

Once done, click on **Save** to save the made changes.

c. Cancel S: Click on the cancel icon button and follow the prompts to cancel a group package.



Once one or more learners purchase a package, you can no longer make changes to it or cancel the package. So, the **Edit** and **Cancel** buttons will no longer be available.



10.3 Search

To perform a search for any specific class package, click on **Search** from the top of the page. Enter the package title in the **Keyword** field and click on **Search** to generate the results. Click on **Clear** to display the whole list again, once the search is complete.

Manage Class Packages		Q Search O Add Package
Keyword Keyword	Search Clear	

11. Reported Issues

Once a session is successfully delivered and completed, your learners have the provision to report any issue with respect to the session. The reported issues are escalated to you for resolution and are displayed on the **Reported Issues** page. The payment for a session is received only when the session issues are resolved.



eported Issues						Q Search
Learner	Language	Session Time	Session Status	Issue Title	Issue Status	Actions
Jason Roy Armenia	Swedish	2022-03-29 13:45:00	Completed	Teacher left early	Progress	
Jason Roy Armenia	Italian	2022-03-29 12:45:00	Completed	Teacher left early	Progress	
Jason Roy Armenia		2022-02-17 13:00:00	Scheduled	Teacher was absent	Progress	
Jason Roy Armenia		2022-02-17 19:00:00	Scheduled	Teacher was late	Progress	
Jason Roy Armenia	Italian	2022-02-17 17:00:00	Scheduled	Teacher left early	Progress	
Jason Roy Armenia	English	2022-02-22 13:30:00	Scheduled	Site related technical difficulties	Progress	
Jason Roy Armenia		2022-02-21 15:15:00	Completed	Teacher left early	Escalated	٢
Jason Roy Armenia	Japanese	2022-06-09 12:30:00	Completed	Teacher left early	Closed	٢
Jason Roy Armenia	Japanese	2022-05-06 12:15:00	Completed	Teacher was absent	Closed	۲

The issues reported on both, one-on-one lessons and group classes, are displayed in the form of a list. The list is arranged according to the current issue status where the issues still under progress are listed at the top followed by the resolved issues, issues escalated to the admin and closed issues. View the issue details on this page, such as, learner's name, language for the session, session date and time, current session status, issue title and current issue status. Certain functionalities are available on this page:



11.1 Action Buttons

The following action buttons are provided with the reported issue listings under the **Actions** header:

I. View Detail 💿

Click on the view detail icon button to open the details window. View the complete details about the reported issue through the following sections:



Issue Detail	
Escalated Issue Teacher left early Was Posted By Jason Roy	13:49:pm Mar 29,2022
Not Happy With Solution?	Escalated To Support Team
Issue Logs	
Jason Roy [Learner] Take Action Teacher left early Comment: df fsdf sdf sdf	13:49:pm Mar 29,2022
Tom Curran [Teacher] Take Action Complete and issue no refund Comment: Had an emergency so had to leave early. Communicated beforehand with the learner.	12:46:pm Jun 21,2022
Jason Roy [Learner] Take Action Escalate To Support Team Comment: was not intimated beforehand. Need complete refund.	13:23:pm Jun 21,2022
Class Class Order ID 0000394 Class ID 208 Teacher Class Id 151 Class Price \$4.90 Ended By N/A Tom Curran [Teacher]	
Join Time 13:46:pm Mar 29,2022 End Time 13:48:pm Mar 29,2022	
Jason Roy [Learner] Join Time 13:46:pm Mar 29,2022 End Time 13:48:pm Mar 29,2022	

• **Issue Detail**: View the issue details from this section, such as, current issue status, reported issue, name of the learner who posted the issue and the date and time of reporting the issue. The action taken by the learner is also displayed in this section.



Issue Detail					
Escalated	lssue	Teacher left early	Was Posted By	Jason Roy	13:49:pm Mar 29,2022
Not Happy W	/ith Solut	ion?			Escalated To Support Team

• **Issue Logs**: View the timeline of the reported issue. The section displays the actions taken by the concerned users and the comments posted with the actions.

Issue Logs	
Alberto Torphy [Learner] Take Action Teacher was absent Comment: Teacher was absent	15:09:pm Jan 22,2022
Dave Smith [Teacher] Take Action Complete and issue no refund Comment: no refund will be given	14:34:pm Jul 11,2022
Alberto Torphy [Learner] Take Action Escalate To Support Team Comment: Not satisfied, need complete refund	14:35:pm Jul 11,2022
YoCoach [Support] Take ActionComplete and issue 50% refundComment:After review of issue, 50% refund is given.	14:36:pm Jul 11,2022

• Session Details: View the details of the session for which the issue has been reported, such as, class/lesson ID, order ID, teacher session ID, session price and the name of the user who ended the session. The teacher and learner's name, their joining and ending time are also displayed in this section.



Class Details
Class
Order ID O000394 Class ID 208 Teacher Class Id 151 Class Price \$4.90 Ended By N/A
Tom Curran [Teacher]
Join Time 13:46:pm Mar 29,2022 End Time 13:48:pm Mar 29,2022
Jason Roy [Learner]
Join Time 13:46:pm Mar 29,2022 End Time 13:48:pm Mar 29,2022

II. Resolve Issue

The resolve issue icon button is displayed for the reported issues that are yet under progress. Click on the button to open the **Issue Detail** window containing the **Resolution Form**.



Issue Detail	
Progress Issue Teacher left early Was Posted By Jason Roy	13:49:pm Mar 29,2022
Resolution Form	
Take Action *	
Select	*
Your Comment *	
	6
	Submit

View the issue status, issue in question, name of the learner who posted the issue and the date and time when the issue was reported. The following fields are available in the resolution form:

• Take Action*: From the drop down list, select the best possible resolution for the reported issue.



The actions list is populated with the resolution alternatives as defined by the admin.

• Your Comment*: Enter the relevant supporting comments and details you want to share with the learner.



Once done, click on **Submit**. The issue status is updated accordingly on the **Reported Issues** page and a system generated alert is sent to the learner via email.

11.2 Search

Click on **Search** from the upper right corner of the **Reported Issues** page to display the search section to perform a focused search. The following filters are available:

Reported Issues						Q Search
Keyword	Class Type		Issue Status			
Search By Keyword	Select	•	Select	~	Search	Clear

- **Keyword**: Enter the name of the learner as keyword to conduct a learner-specific search.
- Class Type: Search by the type of session as One on One Lessons or Group Classes/Packages.
- **Issue Status**: Search by the current issue status as Progress, Resolved, Escalated or Closed.

Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

12. Subscriptions

Yo!Coach Plus allows the learners to book recurring one-on-one lessons with the teachers while checking out. Once the learners purchase and schedule one or more lessons in the form of a subscription, the same schedule will be repeated every four weeks. You can access your lesson subscriptions



through the **Subscriptions** module on your teacher panel. The page displays the list of subscriptions bought by your learners arranged in a chronological order on the basis of the start date of subscription. View the subscription details, such as, learner's name, subscription start date, end date, lessons language, number of lessons in the subscription per 28 days and current subscription status.

Subscriptions						Q Search
Learner	Start Date	End Date	Language	Lessons	Status	Actions
(i) Darius Daugherty	2022-04-02 00:00:00	2022-04-30 00:00:00	Finnish	5	Expired	٢
(i) Stacy Feest	2022-05-31 00:00:00	2022-06-28 00:00:00	Swedish	5	Active	٢
Shaneka Fields	2022-06-20 04:00:00	2022-07-18 04:00:00	Hindi	3	Active	٢

12.1 View Lessons

To view the lessons scheduled under a subscription, click on the view lessons icon button provided under the **Actions** header. You are redirected to the **Manage Lessons** page displaying the lessons scheduled in the current subscription for the next 28 days. This page is a replica of the **All Lessons** modular tab displayed under the **Lessons** module and similar functionalities are available here.



Manage Lessons				
Next Lesson: 2022-06-22 At 08:1	5 With 🚺 Shaneka Fields		© 01:11:48:48	Enter Classroom
All Lessons Unscheduled Scheduled	d Completed Cancelled		III Li	sting 🛗 Calendar
Keyword	Teach Language Lesson Start Date	e Lesson End Date		
Keyword	Select Start Date	End Time	🛱 Search	Clear
2022-04-11				
06:30 - 07:00 Monday, April 11, 2022	Finnish, 30 Minutes Of Lesson Completed Subscriptions Htach Lesson Plan		Darius Daugherty Iran	Ð ٤
2022-04-22				
07:35 - 08:05 Friday, April 22, 2022	Finnish, 30 Minutes Of Lesson Completed Subscriptions ① Attach Lesson Plan		Darius Daugherty Iran	된
2022-04-24				
08:00 - 08:30 Sunday, April 24, 2022	Finnish, 30 Minutes Of Lesson Completed Subscriptions ① Attach Lesson Plan		Darius Daugherty Iran	Ŧ
2022-04-26				
10:25 - 10:55 Tuesday, April 26, 2022	Finnish, 30 Minutes Of Lesson Completed Subscriptions		Darius Daugherty	Ð
2022-04-29				
01:35 - 02:05 Friday, April 29, 2022	Finnish, 30 Minutes Of Lesson Completed Subscriptions ① Attach Lesson Plan		Darius Daugherty Iran	Ŧ

You can perform certain functionalities on the **Manage Lessons** page. Please refer to the **Lessons** module explained earlier for related information.



12.2 Search

To perform the search for a particular subscription, click on **Search** from the top of the page.

Subscriptions		Q Search
Keyword	Search Clear	

Enter the learner's name in the **Keyword** field and click **Search** to display the filtered list. Once the search is complete, click on **Clear** to display the whole list again.

13. My Learners

Every learner who has ever booked a session with you, whether a one-on-one lesson or a group class, is displayed in the **My Learners** module. The **My Learners** page displays the list of learners and the number of lessons and classes booked with you till date. Yo!Coach Plus facilitates you to create learner-specific discount offers on this page. This helps you to promote your sessions as well as retain your existing learners.



My Learners						Q Search
Learner	Lessons	Classes	Lessons Offer	Classes Offer	Package Offer	Actions
(i) Jason Roy	144	81	2% Off On 45 Minutes Session	 2.1% Off On 45 Minutes Session 3% Off On 60 Minutes Session 	🏷 8.50% Off	R 🛞
() Mark Wood	36	39	N/A	N/A	N/A	图 ⑧
(i) Ross Taylor	0	3	N/A	N/A	N/A	R 🛞
Jack Sharma	3	0	N/A	N/A	N/A	R 🛞
(i) Rahul Dravid	27	17	♦ 15% Off On 45 Minutes Session	 15% Off On 60 Minutes Session 17% Off On 90 Minutes Session 	🏷 10.00% Off	₽ ∅
(i) Sachin Thakur	4	0	N/A	N/A	N/A	R 🛞
(i) Odean Smith	1	2	N/A	N/A	N/A	图 ⑧

The following functionalities are available on this page:

13.1 Action Buttons

Under the Actions header, the following two icon buttons are available:



To contact a learner through direct messages, click on the message icon button. On the basis of message history between you and the learner, the following cases can be observed:

Star (*) marked fields are compulsory and can't be left blank.



a. When you have previously interacted with the learner through messages, you are redirected to the message window with the respective user.

Q Search	C Cathrine Kirlin	×
Cathrine Kirlin Hi Catherine, Please submit the updated 2022-06-22		
		Hi Catherine, Please submit the updated payment details for your recent class order.
		Dave Smith 2022-06-22 15:08
	Type a message here	0

Please refer to the **Messages** section to learn about the various functionalities available on this page.

b. When you have not conversed with the learner before, the **Start Conversation** window is displayed on the screen.

Star (*) marked fields are compulsory and can't be left blank.

Π



Start Conversation
Message *
Choose File No file chosen
File size should be less than 2.00 Mb & Supported File Formats are png, jpeg, jpg, gif, pdf, doc, docx, zip, txt
Send

- **Message***: Enter your message in the description box provided.
- Media: Click on Choose File and upload the supporting media file from your internal storage.

Click on **Send** to send the message to the learner. A new conversation thread is created and can be accessed from the **Messages** section.

II. Offer Price 🛞

You have the provision to offer learner-specific discounts on your lessons and group classes through the **Offer Price** feature. Click on the offer price icon button to open the **Offer Percentage for [Learner]** window form.



Offer Percentage	For Katrina Lehner
Lesson Offer	
Lesson 15 Slot Offer(%)	
Lesson 30 Slot Offer(%)	
Lesson 45 Slot Offer(%)	
Lesson 60 Slot Offer(%)	
Lesson 90 Slot Offer(%)	
Group Class Offer	
Class 15 Slot Offer(%)	
Class 30 Slot Offer(%)	
Class 45 Slot Offer(%)	
Class 60 Slot Offer(%)	
Class 90 Slot Offer(%)	
Class 120 Slot Offer(%)	
Class Package Offer	
Group Class Packages Offer(%)	
Save	

The following three sections are available here:

- Lesson Offer: For the respective lesson slot timings, enter the applicable discount percentage in the provided fields. Leave the field blank if no offer applies on a particular slot.
- **Group Class Offer**: For the respective group class slot timings, enter the applicable discount percentage in the provided fields. Leave the field blank if no offer applies on a particular slot.



• **Class Package Offer**: Enter the applicable discount percentage for group class packages in the provided field. Leave the field blank if no offer applies on a particular slot.

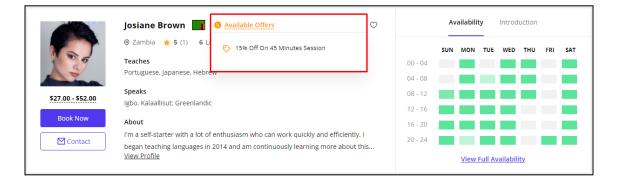
Once done, click on **Save** to save the offers defined for the specific learner and move back to the **My Learners** page. The added offers are displayed under the **Lesson Offer**, **Class Offer** and **Package Offer** headers for the respective learners.



The lesson and class slot fields are displayed depending on the slots activated by you in the **Account Settings** section.



The discount offers are displayed only to the specific learner on the system front-end under your teacher profile.





The learners are charged the discounted price for the lessons and classes arrived at after deducting the offer discount percentage value during check-out.



13.2 Search

To perform a learner-specific search, click on **Search** from the upper right corner of the page. Enter the learner's name as keyword in the displayed **Keyword** field and click on **Search** to display the search results.

My Students			Q Search
Keyword			
Search By Keyword	Search	Clear	

Once the search is complete, click on **Clear** to display the whole list again.

14. My Orders

Access all the orders you have placed on the platform from the **My Orders** module. The **My Orders** page displays a list of all the orders placed till date where the last placed order appears at the top. The orders list is common for your teacher and learner profiles. View the following details from this list:



My Orders										Q Search
Order ID	Туре	Items	Total	Discount	Net Amount	Pay Method	Payment	Status	Date and Time	Action
0000368 💌	Lesson	2	\$100.00	\$0.00	\$100.00	Wallet	ls paid	Completed	2022-12-20 14:11	
0000366 💌	Course Purchased	1	\$100.00	\$0.00	\$100.00	Wallet	ls paid	Completed	2022-12-14 11:41	
O000363 💌	Lesson	1	\$0.00	\$0.00	\$0.00	Na	ls paid	Completed	2022-11-08 17:34	
0000355 💌	Course Purchased	1	\$50.00	\$0.00	\$50.00	PayPal Standard	Unpaid	Canceled	2022-10-28 16:39	
0000352 💌	Course Purchased	1	\$0.00	\$0.00	\$0.00	Na	ls paid	Completed	2022-10-28 16:21	
0000350 💌	Course Purchased	1	\$0.00	\$0.00	\$0.00	Na	ls paid	Completed	2022-10-27 23:25	
0000349 💌	Course Purchased	1	\$0.00	\$0.00	\$0.00	Na	ls paid	Completed	2022-10-25 08:56	
0000348 💌	Group Classes	1	\$34.00	\$0.00	\$34.00	Wallet	ls paid	Completed	2022-10-24 05:55	

• Order ID: Displays the unique order identifier. Click on the drop-down arrow icon button icon button



0000348	Group Classes	1	\$34.00	\$0.00	\$34.00	Wallet	ls paid	Completed	2022-12-02 07:55		
ORDER DETAIL		TEACH	ER DETAIL			ORDER TY	/PE				
Order ID: O00034	rder ID: O000348 Teacher: Karlie Keebler				Type: Group Classes						
Date: 2022-12-02 (Discount: \$0.00	Date: 2022-12-02 07:55:08 From: Croatia Discount: \$0.00 Timezone: America/Rio_Branco			Rio_Branco	525 Portuguese Words for Everyday Life - Basic Vocabulary						
Total: \$34.00						Portuguese, 45					
						Price: \$34.00	/ Class				
ITEMS IN ORDER											
Class ID	Order Date			Class Start Tin	ne	Class	End Time		Status		
240	2022-12-02 07:5	5:08		2022-12-02 19	9:35:00	0 2022-12-02 20:20:00			Scheduled		
PAYMENT HISTORY											
Date				Txn ID	P	ayment Method		A	amount		
2022-12-02 07:5	5:11			545	v	Vallet		\$	34.00		

- **Type**: Displays the type of order placed, such as, Group Class, Class Packages, Lesson, Wallet Recharge, Courses, Gift Card or Discount Coupons.
- **Items**: Displays the number of items in a particular order.
- **Total**: Displays the order total value.
- **Discount**: Displays the discount availed on an order.
- Net Amount: Displays the net total value of the order calculated as, Total Discount.
- **Pay Method**: Displays the method of payment used for the order. When the **Bank Transfer** payment method is used, a **Submit Details** link is provided here to submit the transaction details for admin's approval. Click on the link to open the **Payment Details** page and enter the transaction credentials in the provided fields.



Payable Amount : \$58.00	Order Invoice: O000344
Complete your orde	er by providing below details
	3ankleitzahl): 20811008 unt number: 1039531801
	110080000001039531801
Transaction ID *	
Transaction Detail *	
Transaction Receipt Choose File No file chosen	
Transaction Receipt	. jpeg, txt, doc, docx, pdf

- **Payment**: Displays the current status of payment as, **Is Paid** or **Unpaid**.
- **Status**: Displays the current status of the order.
- Date and Time: Displays the date and time of placing the order.
- Action :: Click on the action icon button to display the order details section. View the order details, teacher details, order type, order items details and payment history from this section. This section is the same as displayed for the drop-down icon button provided with the order ID.



0000350	Course Purchased	1	\$0.00	\$0.00	\$0.00	Na	ls paid	Completed	2022-12-06 01:25	
ORDER DETAIL Order ID: 0000350 Date: 2022-12-06 01 Discount: \$0.00 Total: \$0.00	Order ID: 0000350 Teacher: Jon Kunde Date: 2022-12-06 01:25:41 From: Bermuda Discount: \$0.00 Timezone: Europe/Berlin				ORDE Type: Cours Learn Levantin pronu Latvian Price: \$0.0					
PAYMENT HISTORY										
Date	Date Txn ID			Txn ID	Payment Method			А	mount	
2022-12-06 01:25:	41			NA		NA		\$	0.00	

Search

To perform the search for a specific order, click on **Search** from the top right corner of the page. The following search filters are available:

My Orders								Q Search
Keyword	Order Type		Start Date		End Date			
Keyword	Select	•	From Date	Ë	To Date	Ë	Search	Clear

- **Keyword**: Enter the order ID as keyword to perform the search.
- Order Type: Search by the specific order type as, Lesson, Subscriptions, Group Classes, Group Class Packages, Course, Wallet Recharge or Gift Card.
- **Start Date**: Select a date from the drop-down calendar to search for orders placed on or after the selected date.
- End Date: Select a date from the drop-down calendar to search for orders placed on or before the selected date.



The **Start** and **End Date** search filters can be used together to specify a certain time period.

Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

15. Wallet

The **My Wallet** page allows you to keep track of your current wallet balance and transaction history. All the payments and refunds are primarily received on your digital wallet. The charges for the next cycle of lesson subscription are also deducted from your digital wallet directly. From the **Wallet** section, you can request the admin to recharge your digital wallet and redeem the gift cards received from any user. View the following details from the list of transactions:



My Wallet				Q Search
Wallet Bal \$635.0				⊕ Recharge Wallet
Txn ID	Туре	Amount	Date	Comments
TXN-0000545	Group Class Ordered	-\$34.00	2022-12-02 07:55:08	Group Class Ordered: ID 0000348
TXN-0000544	Lesson Ordered	-\$192.00	2022-12-02 07:50:16	Lesson Ordered: ID 0000347
TXN-0000543	Money Withdraw	-\$100.00	2022-12-02 07:36:48	Payout Sent & Transaction Charge \$10.00
TXN-0000542	Lesson Ordered	-\$60.00	2022-11-30 19:54:13	Lesson Ordered: ID O000341
TXN-0000541	Course Ordered	-\$127.00	2022-11-29 05:11:50	Course Ordered: ID O000340
TXN-0000540	Course Ordered	-\$345.00	2022-11-29 04:13:50	Course Ordered: ID O000339
TXN-0000101	Teacher Payment	\$11.70	2022-05-15 02:30:00	Payment On Lesson 90

- Wallet Balance: Displays the current balance standing in your digital wallet.
- Transaction ID: Displays the unique transaction identifier.
- **Type**: Displays the type of transaction executed.
- **Amount**: Displays the amount of transaction.
- **Date**: Displays the date of execution of transaction.
- **Comments**: Displays the information and comments supporting the transaction.

Perform the following functionalities on the **My Wallet** page:

15.1 Search

Click on **Search** from the upper right corner and access the following filters to perform a focused search:



My Wallet			Q Search
Keyword	Start Date	End Date	
Keyword	From Date 💾	To Date 💾	Search Clear

- **Keyword**: Enter the transaction ID or comments as keyword to perform the search.
- **Start Date**: From the calendar drop down, select a date to display transactions executed on or after this date.
- End Date: From the calendar drop down, select a date to display transactions executed on or before this date.



The **Start Date** and **End Date** filters can be used together to specify a certain time period.

Click on **Search** to generate the search results. Click on **Clear** to display the whole list again once the search is complete.

15.2 Recharge Wallet

Add money from your personal account to your digital wallet from the **My Wallet** page.

My Wallet		Q Search
Wallet Balance \$56.00	Recharge Wallet	🔀 Redeem Gift Card

Click on **Recharge Wallet** from the top of the page to open the **Add Money to the Wallet** window form:

Star (*) marked fields are compulsory and can't be left blank.



Add money to the Wallet	
Amount [USD] *	
\$0.00	
Payment Method *	
Bank Transfer	•
* All Purchases Are In USD. Foreign Transaction Fees Might Apply.	According To Your Bank Policies
Submit	

- Amount [Default Currency]*: Enter the amount to be added to the wallet.
- **Payment Method**: From the drop down list, select the method of payment you want to use.

Once the details are selected, click on **Submit**. You are redirected to the respective payment gateway page to complete the payment.

15.3 Redeem Gift Card

To redeem a gift card sent to you by another user, click on **Redeem Gift Card** from the top of the page.

My Wallet				Q Search
Wallet Ba				④ Add Money to Wallet
Txn ID	Туре	Amount	Date	Comments
TXN-0000921	Money Deposit	\$500.00	2022-06-24 13:22:27	Wallet Money Added
TXN-0000920	Redeem Gift Card	\$75.00	2022-06-24 10:52:16	Giftcard Redeem To Wallet \$75.00 By Gift Code 62b5485560297



The **Redeem Gift Card** window is displayed. In the mandatory **Gift Card Code** field, enter the code received in the gift card and click on **Redeem**.

Redeem Giftcard	
Gift Card Code *	
Enter Gift Card Code	
Cancel	Redeem

A success message appears on the screen and the gift card amount is automatically credited to your wallet.

16. Withdraws

Yo!Coach Plus allows you to withdraw the money from your digital wallet into your personal account. The withdrawal requests are escalated to the admin for approval. Once approved, the amount is deducted from your wallet and transferred to your personal account. Access and create withdrawal requests from the **Withdrawal Requests** page. The requests are displayed in the form of a list where the details such as, withdrawal ID, amount, transaction fee, comments, date and status of requests can be observed.



Withdraw Reque	sts			Q Search	🖗 Request Withdrawal
Withdrawal ID	Amount	Txn Fee	Comments	Date	Status
#0000053	\$1,000.00	\$150.00	PaypalPayout for \$1000	2022-06-24 13:44:47	Pending
#0000052	\$100.00	\$10.00		2022-06-24 10:11:15	Completed
#0000048	\$12.00	\$1.20		2022-06-02 12:48:54	Pending
#0000047	\$100.00	\$10.00		2022-06-01 11:45:12	Declined

Perform the following functions on this page:

16.1 Request Withdrawal

To make a withdrawal request, click on **Request Withdrawal** from the upper right corner of the page. The **Request Withdrawal** window form appears where the following fields are available:



Request Withdrawal	
Payout Type	
PaypalPayout	BankPayout
Amount [USD] *	PayPal Email *
Current Wallet Balance \$2,306.97 Transaction Fee 15%	
Kindly add any additional supporting information if required.	
Cancel	Send Request

- **Payout Type**: From the radio buttons, select the preferred payout type. The following two payout methods are available on the platform:
 - **a.** PayPal Payout: Select PayPal Payout and access the following data fields:



Request Withdrawal	
Payout Type	
PaypalPayout	BankPayout
Amount [USD] *	PayPal Email *
Current Wallet Balance \$2,306.97 Transaction Fee 15%	
Kindly add any additional supporting information if required.	
Cancel	Send Request

- **Amount [Default Currency]***: Enter the amount to be withdrawn from your wallet out of the currently available balance.
- **PayPal Email***: Enter the email address linked with your PayPal account.
- b. Bank Payout: Select Bank Payout and access the following data fields:



Request Withdrawal	
Payout Type	
PaypalPayout	BankPayout
Amount [USD] *	Bank Name *
	dsvsd1
Current Wallet Balance \$2,231.97	
Transaction Fee 10%	
Account Holder Name *	Account Number *
IFSC Swift Code *	
Bank Address	Kindly add any additional supporting information if required.
Cancel	Send Request

- **Amount [Default Currency]***: Enter the amount to be withdrawn from your currently available wallet balance.
- **Bank Name***: Enter the name of the bank you hold an account with.
- Account Holder Name*: Enter the name of the bank account holder.
- Account Number*: Enter a valid bank account number.
- **IFSC Swift Code***: Enter a valid IFSC swift code for your bank account.
- Bank Address: Enter the address of your bank.



• **Kindly add any additional supporting information if required**: Enter any additional information, comments or details to support your request.

Once all the details are entered, click on **Send Request**. The withdrawal request is then sent to the admin for approval. It is also added to the list on the **Withdrawal Requests** page with a **Pending** status. Once the admin accepts or rejects your request, you receive an email notification. The status of the request is updated on this page accordingly.

16.2 Search

To perform a specific search, click on **Search** from the top of the page. The following search filters are available:

Withdraw Requests			Q Search	😨 Request Withdrawal
Keyword	Start Date	End Date		
Keyword	From Date	To Date 🗮	Search	Clear

- **Keyword**: Enter the withdrawal ID or comments as keywords to perform the search.
- **Start Date**: Select a date from the calendar drop down to search for requests sent on or after this date.
- End Date: Select a date from the calendar drop down to search for requests sent on or before this date.

Click on **Search** to display the search results. Once the search is complete, click on **Clear** to display the complete list again.

Star (*) marked fields are compulsory and can't be left blank.



17. Notes

Create and view help notes through the **Notes** module. While in a group class or one-on-one lesson, you have the provision to add subject related observations or supporting information in the form of **Notes**. Once added, these are listed on the **Manage Notes** page and can be viewed later. New notes can also be added from the **Manage Notes** page, irrespective of the session.

The **Notes** module is common for both **Teacher** and **Learner** profiles. The notes added on the **Teacher** profile are also listed on the **Notes** module of the **Learner** profile.

Manage No	tes		Q Search	● Add New
Language	Title	Detail	Date	Action
Portuguese	Revise French Grammar	Revise on your own while i invigilate you.	2022-06-27 08:46:58	⊿ ₪
Portuguese	Sentence Translations	Translation exercise	2022-06-27 08:20:15	2
French	Revise French Grammar	Grammar to revise: 1. Personal pronouns: Get up-close and personal 2. Regular verbs: Make them part of your regular routine 3. Plurals: Go forth and multiply! 4. Adjectives: Match 'em up 5. Avoir and être: Get a firm handle on "to have" and "to be" 6. Reflexive verbs: Be re-flexible	2022-06-27 08:09:48	2
Finnish	Sentence Translations	Translate the following into Finnish: 1. Robert was a good king. 2. He had a great army. 3. He wanted to bring peace to his kingdom. 4. There were many others who wanted to become king. 5. They started plotting against him. 6. Their plots were failing because of some trusted friends of the king. 7. Then they started killing those trusted friends.	2022-06-27 08:07:37	2

Perform the following functions on this page:



17.1 Add A New Note

Click on **Add New** from the upper right corner of the page to open the **Setup Notes** window form. The following fields are available here:

Setup notes	
Language *	Title *
Select 💌	
Detail *	
Cancel	Save

- Language*: From the drop down list, select the language for the note being added.
- **Title***: Enter the title of the note.
- **Detail***: Enter the details of the note and supporting information.

Click on **Save** to save the note.



17.2 Action Buttons

Once a note is added, it is displayed in the form of a list on the **Manage Notes** page. The following functionalities are available under the **Action** header of the list section:

I. Edit 🖉

Click on the edit icon button to display the **Setup Notes** window. Make the required changes in the provided fields. Once done, click on **Save** to save the changes made.

Language *		Title *
Portuguese	•	Sentence Translations
Detail *		
Translation exercise		

II. Delete 道

To remove a note from the system, click on the delete icon button and follow the prompts. The note will be successfully deleted from your account.



17.3 Search

To perform the search for a specific note, click on **Search** from the top of the page and access the following search filters:

Manage Notes					Q Search	● Add New
Keyword	Language					
Keyword	Select	-	Search	Clear		

- **Keyword**: Enter the note title or detail as keyword to perform the search.
- Language: Search notes for a specific language using the drop down list.

Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

18. Gift Cards

All the gift cards purchased and received on the platform are displayed in the **Gift Cards** module. Gift cards are a type of wallet credits received from the other users on the platform and can be redeemed while placing an order. You can do both, receive a gift card from other users or send a gift card to any platform user. By default, the **Gift Cards** page displays the gift cards purchased by you. Use the **Search** function to view the received gift cards, which is explained later in this section.



Gift Cards				Q Search	🛱 Buy Gift Card
Order ID	Code	Amount	Receiver	Date	Status
O001121	62b959804f9f8	\$75.00	Apoorva ap@dummyid.com	2022-06-27 12:47:20	Unused
0000728	6257e794e9be8	\$13.00	TEST test@dummyid.com	2022-04-14 14:51:24	Unused
0000588	624eb3ceeb619	\$11.00	Jason Roy jason@dummyid.com	2022-04-07 15:20:06	Used

Perform the following functions on this page:

18.1 Buy Gift Card

From the upper right corner of the page, click on **Buy Gift Card** to open the **Purchase Gift Card** pop-up form. The following data fields are available here:

rchase Gift Card	
Enter Amount (USD) *	Payment Method *
\$0.00	Solution Wallet Balance (\$3.40)
Receiver Name * Receiver Name	Bank Transfer
Receiver Email *	Stripe
Receiver Email	Authorize.net
	PayPal Standard
	O PayGate
	Paystack
	Send Gift Card
	* All Purchases Are In USD. Foreign Transaction Fe Might Apply, According To Your Bank Policies



- Enter Amount [Default Currency]*: Enter the amount of the gift card you want to purchase.
- **Receiver Name***: Enter the name of the receiver of the gift card.
- **Receiver Email***: Enter the email address of the receiver.
- **Payment Method**: From the list of the payment methods available, select the desired method.

Click on **Send Gift Card** and you are redirected to the payment page. Once the payment is complete, the purchased card is displayed in the form of a list on the **Gift Card** page. The receiver will get an email notification where the code to be used to redeem the gift card is mentioned.

18.2 Search

Click on **Search** from the upper right corner of the page and access the following search filters to perform a focused search:

Gift Cards			Q Search 🗄 Buy Gift Card
Search By Keyword	Туре	Status	
Keyword	Purchased 💌	Select 💌	Search Clear

- **Keyword**: Enter the Order ID, code, receiver's or sender's name as keyword to perform the search.
- **Type**: Select the type of gift card as, **Received** or **Purchased**. By default, purchased gift cards are displayed. To view the gift cards received from other users, select **Received**.
- Status: Search by the current gift card status as, Used or Unused.



Click on **Search** to generate the search results. Once the search is complete, click on **Clear** to display the whole list again.

19. Find A Teacher

A teacher profile is also functional as a learner profile. Yo!Coach Plus allows you to take sessions with learners as a teacher and book sessions with any teacher registered on the platform, as a learner. To find a teacher to book a language session, click on **Find A Teacher** from the left navigation drawer. You are redirected to the platform front-end where the details of active teachers are displayed in a list.



	COURSES NOW FIND TUTORS GROUP CLASSES APP	PLY TO TEACH	요 ⁴ ☑ 🙍 Josiane
	Choose from our experienced teachers to get the best	t learning experience.	
SEARCH By Teacher Name	Q All Servicies V All Price VICe	AVAILABILITY Select Timing	
Found the best 72 tead	chers for you	\equiv t Sort By: By Popularity $ \lor $	
	Naomi Sipes 📴 🗢	Availability Introduction	
V	Teaches	SUN MON TUE WED THU FRI SAT	
		04 - 08	
\$25.00 - \$62.00	Belarusian, Persian, Shona	08 - 12 12 - 16	
	About Hello All! I'm Naomi Sipes and I began my work as a banker, but my strong desire to	16 - 20 20 - 24	
El contact	teach languages led me to change careers. I've taught multiple languages like <u>View Profile</u>	<u>View Full Availability</u>	
-	Wendell Kautzer 📃 🗢	Availability Introduction	
	⊗ Rwanda ★ 4.58 (12) 6 Learners - 19 Sessions - 0 Courses	SUN MON TUE WED THU FRI SAT	
	Teaches Russian, Swedish	00 - 04	
\$27.00 - \$69.00	Speaks Afar, Corsican, Zulu	08 - 12	
	<u>11511 - 15005</u>	12 - 16	
	Berneice Mraz 📘 🗢 🗢	Availability Introduction	
125		SUN MON TUE WED THU FRI SAT	
	Hindi, Arabic, German, Italian	04 - 08	
\$54.00 - \$66.00	Speaks Galician, Sotho, Southern, Chinese	08 - 12	
Book Now	About	16 - 20	
Contact	I'm Berneice Mraz and I'm from Uruguay, then relocated to Uruguay after college. I have taught Chinese for more than 13 years. I teach in an informal manner and <u>View Profile</u>	20 - 24	
	Achlunn Dacacha 🔽 🖤	Availability Introduction	
60	© Grenada ★ 4.56 (16) 5 Learners - 21 Sessions - 0 Courses		
	Teaches	00 - 04	
		04 - 08	
	Spanish: Castilian, Telugu, Tonga (Tonga Islands)	12 - 16	
	About For over 10 years, I've been training students and working professionals in languages	16 - 20 20 - 24	
Contact	like Chinese, Arabic. I am a qualified teacher trainer and content writer with 10 year	20 - 24	
	By Teacher Name Found the best 72 teac S25.00 - S62.00 Book Now Contact S27.00 - S69.00 S27.00 - S69.00 S27.00 - S69.00 S54.00 - S69.00 Book Now	Succi By Tacker Name C Succi By Tacker Name C All Services All Arices Succi All Services All Arices	brance for an use experience de tachers to get the best brancing experience.

Use the quick filters (Teacher Name, Language, Price, Availability, etc.) or sort by popularity or price to perform a focused search. View the teacher details and contact them for more information. Check the teachers' weekly availability and book a session with them, once you find a teacher suitable for your requirements.