



Online Tutoring & Consultation Solution

- Mobile Apps Feature List | Learner -

Version 2.0

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1. System Overview

Yo!Coach is an advanced software designed to create an online tutoring and consultation platform, facilitating global connectivity, communication, and learning without geographical constraints. Platforms built with Yo!Coach enables teachers and learners to collaborate through online video chat, and tools such as whiteboard, text pad, screen sharing, and recording functionality.

Yo!Coach mobile app helps to access information from anywhere at any time and makes the learning process convenient and easy. It allows Learners to connect, communicate, and learn from tutors without any geographical restrictions. With the Mobile app Learning and Innovation go hand in hand. A mobile app can make a lot of your tasks easy for you and also save a lot of time.

2. User Type

The Mobile application has been developed for **Learners** exclusively:

A learner can search for teachers and view results based on the search criteria. Also, a learner can view the availability calendar of the teacher and book a lesson by making payments and conducting **online and offline sessions** (one-to-one/Group classes) through the mobile application.

3. Key Features

The following are features available in the mobile application:

3.1 Front-end User Features (Learners)

1. Splash Screen

- **Choose your app Language:** As Yo!Coach supports 'Multi-Lingual' functionality, the learners can choose the app

language from the dropdown menu. The language can be changed from the profile settings as well.

2. Register & Login

- Via Email
- Via social logins Facebook, Google, and Apple.

3. Time Zone

Once users open the mobile application, their time zone is auto-detected. The learners can update the timezone manually through account settings

4. Menu Options

- Dashboard
- Teacher
- Classes
- Messages
- Account

5. Dashboard

- **Sessions Stats:** View the total count of scheduled lessons, total lessons, and total classes in the first fold of the dashboard.
- **Wallet Balance:** View the total wallet balance along with the session stats.
- **Find Tutors**
- **Top-Rated Teachers:** The learners can view the listing of top-rated teachers and the listing of all the teachers by clicking on the 'View All' button available.

FOR ALREADY REGISTERED USERS

In addition to the above-listed details, the registered users will also be able to view the following details on the dashboard:

→ **Upcoming Sessions (One-to-one and Group Classes):** Browse the listing of upcoming lessons and group classes, with an action button to navigate the details page and the ability to join the lesson.

Note: Only the 'Address' will be displayed for the Offline lessons and group classes, and the same can be copied upon clicking the address. The enter classroom button will not be available.

→ The following session details will be displayed:

- Lesson/Class Name
- Date and Time of Session
- Duration of Session
- Session Type (Online/Offline)
- Teacher Profile Picture and Name
- Action buttons to Enter the classroom, Reschedule, Cancel, and View Address.
- View all: This will redirect the learners to the dedicated lessons/classes listing page to view other sessions.

6. Teachers

→ **Search By**

- Teacher Name
- Language/Subject
- **Online Teachers:** Selecting this will display the list of teachers who are currently active on the platform.
- **Featured Teachers:** The learners can view the featured teachers on the platform.

- **Offline Teachers:** Selecting this will display the teachers who provide offline sessions on the platform
 - Enter Address: The learners can search the teachers near their location by adding their addresses.

→ **Sort By**

- By Popularity
- Price Low to high
- Price High to Low

→ **Filter By**

- Prices
- Availability(Week/Days Slots)
- Location
- Speaks
- Speaks
- Gender
- Accents
- Levels
- Lesson Type
- Age Group

7. Teachers Listing Page

View teachers based on selected criteria with the following details:

→ Teacher's Name

- Teacher's Image
- Country Flag
- Featured Tag (if the teacher is marked as featured by the admin)
- Mark Favourite
- Ratings
- Location
- Language(s) they teach
- Price Range
- No. of sessions Delivered

8. Profile Card (Bottom Sheet)

Upon clicking the teacher's name, a bottom sheet will appear with the following details

- Teacher's Name
- Teacher's Image
- Country Flag
- Featured Tag (if the teacher is marked as featured by the admin)
- Ratings
- Location
- **View Profile**
 - This will navigate the user to the teacher profile detail page.

→ **Availability**

- The user can view the teacher's availability slot.

→ **Book Now**

- The learner will be navigated to the Checkout Steps.

→ **Contact**

- This will navigate the learner to the messaging section.

9. Teacher Details Page

The teacher's details page comprises the following information:

→ Teacher's Name

→ Teacher's Image

→ Mark Favourite

→ Share Teacher's Profile

→ Country Flag

→ Intro Video (Populated via YouTube link)

→ Location

→ Ratings

→ No. of the session delivered

- This includes the total of both one-to-one and group sessions.

→ No. of learners enrolled

→ Languages they teach

→ Languages Spoken (with proficiency level)

→ About Teacher (Biography)

→ **View only Availability**

- This is to view only the availability calendar of the teacher's available slots.

→ **Book Free Trial**

- The learners can book a free trial one-to-one session with the teacher by clicking on the free trial button.

→ **Lesson Prices**

- The learners can view the one-to-one lesson prices based on the teacher's selected language and durations.

→ **Group Classes**

- The group classes created by the teacher will be listed under this section.

→ Teaching Expertise or Skills

→ Teacher Qualifications

→ **Reviews:** Upon session completion, the learners can submit reviews and ratings for the particular lesson or class. After the admin's approval, these reviews and ratings will be reflected on respective teacher profiles.

- **All Reviews:** The learners can view all the teacher's reviews under this section.
- The learners can sort the reviews based on the following parameters:
 - Sort by Newest

- Sort by Oldest

→ Hourly Price Range

→ Message to teacher

→ Book Now Button

10. Paid Booking, Scheduling & Checkout

→ Select Language & Timeslot

→ Offline Lesson (Optional)

- Select if you want to avail an in-person session with the teacher (This toggle button will **only appear** if the Offline Session module is enabled by the Admin and the teacher is also providing the same)

- Session Address

→ Select the Number of Lessons

→ Select Recurring Buy (Optional)

- Once selected, your chosen lessons will be automatically booked or scheduled every four weeks, with the payment deducted automatically from your wallet balance.

→ Select Slot

- Selecting the session slot is optional in case of regular checkout and mandatory if the recurring buy option is selected

→ View and apply discount coupons if available

→ View Order Summary

- Select Payment Method
 - Payment gateways (configured by the admin)
- View Total Price
- Complete Payment
- Thank you page, on reaching the thank-you page, the learners can click on 'Lessons' and the application will redirect them to the lessons section where they will be able to review the unscheduled lesson and schedule the same based on the tutor's availability.

11. Classes Listing Page

View classes created by the teachers, the following details will be visible to the learners:

- Class Language/Subject
- Class Title
- Date and Time
- Class Price
- Seats Count
- Classes Count (If it's a class package)
- Search By
 - By Language/Subject
 - By Keyword
 - Offline Session
- Filter By
 - Class Type
 - Duration

12. Group Class Card (Bottom Sheet)

Upon clicking the class, a bottom sheet will appear with the following details:

- Class Language/Subject
- Class Title
- Date and Time
- Class Price
- Seats Count
- Classes Count (If it's a class package)
- Teacher's Name
- Teacher's Image
- Teacher's Ratings
- Book Now
 - This will redirect the learner to the payment page
- View Detail
 - This will redirect the learner to group class/package detail page

13. Group Class/Package Detail Page

The class details page comprises the following information:

- Class Banner
- Share Class
- Class Language/Subject
- Class Title
- Date and Time
- Class Price
- Seats Count
- Classes Count (If it's a class package)
- Class Description
- About Teacher
 - Teacher's Name
 - Teacher's Image
 - Teacher's Ratings
 - Location
 - Sessions Count

- Students Enrolled
- View Profile
- Sub Classes Details (Applicable in case of group package)
 - Sub Class Title
 - Date and Time
 - Class Duration
- Book Now
 - This will redirect the learner to the payment page.

14. Message Tutor

The messages on the platform can only be initiated from the teacher's listing or detail page. The learners can not start a conversation from the messaging section however, the message threads can be tracked from the Messaging section

- The learners can enter their queries in the provided text box.
- They will also be able to send an attachment to the teacher.
- The learners can also delete the attachment within the allowed duration.

15. Accounts

The accounts tab includes the following multiple sections, as listed below:

→ Edit Profile

- Profile Picture
- First Name and Last Name
- Select Gender
- Phone Code and Phone Number
- Select Country
- Select Timezone

- Save Profile Info

→ My Bookings

- My Lessons
- Group Classes
- Class Package
- Subscription
- Reported Issues
- My Teachers

→ History

- My Orders
- My Wallet
- Withdraws

→ Others

- My Notes
- Gift Cards
- Refer and Earn
- Favorite
- Alerts

→ Account Settings

- Address
- Payments
- **Change Language:** The learner can update the

preferred language from the list.

- **Change Currency:** The learner can select their preferred currency from the list.
- **Delete my Account:** This feature will allow the users to request data deletion as per GDPR compliance.
 - Enter Reason
 - Submit Request

16. My Lessons: View the listing of all one-to-one lessons with statuses like unscheduled, scheduled, completed, and canceled

→ The learners can view the following details under this section:

- Search by Teacher Name
- Filter By
 - Lesson Type (Online/Offline)
 - Language/Subject
 - Date (From-To)
- The learners will be able to view the following details under this section:
 - Language/Subject
 - Duration of session
 - Session Status Tag
 - Teacher's Image
 - Teacher's Name
 - Date and Time

- **Actions:**
 - Enter Into Classroom
 - Schedule Lesson (only applicable for unscheduled status)
 - Reschedule Lesson (only applicable for scheduled lesson)
 - Cancel Lesson (Till the allowed duration)
 - Report an Issue (only applicable for completed lessons)
 - Rate Lesson (only applicable for completed lessons)
 - View Address (only applicable for offline lessons)

17. Group Classes: View the listing of all the classes with statuses like scheduled, completed, and canceled

→ Search by Teacher Name

→ Filter By

- Class Type (Online/Offline)
- Language/Subject
- Date (From-To)

→ **Class Listing:** The learners will be able to view the following details under this section:

- Class Title
- Date and Time
- Duration of Class

- Session Status Tag
- Teacher's Image
- Teacher's Name

→ Actions:

- Enter Into Classroom
- Cancel Class (Till the allowed duration)

Note: The cancel action will not apply to the package classes, as they can not be canceled.

- Report an Issue (only applicable for completed class)
- Rate (only applicable for completed class)
- View Address (only applicable for offline classes)

18. Class Packages: View the listing of all the class packages purchased by the users with status (Scheduled and completed). The learners can view the following details under this section:

→ Search By Keyword

→ Filter By: Class Type (Online/Offline)

→ Package Listing: The learners will be able to view the following details under this section:

- Package Title
- Classes Count
- Date and Time
- Status Tag (Scheduled, Canceled)
- Teacher's Image

- Teacher's Name
- Cancel Option (Till the allowed duration)

Note: Cancelling the package will cancel all the classes

- View Package Details: Upon clicking the package, the user will be redirected to the package detail page where they will be able to view the following details:
 - Package Title
 - Date and Time
 - Status
 - Teacher Name with Image and Country
 - Classes details
 - i. Class Title
 - ii. Date and Time
 - iii. Class Duration
- The learners can also navigate to the class listing page by clicking on the arrow icon provided.

19. Subscriptions: View the listing of all the Subscription packages purchased by the users with status (Active/Expired).

→ Search by Teacher Name

→ The learners will be able to view the following details under this section:

- Language/Subject
- Lessons Count
- Subscription Status - Active/Expired
- Start Date and End Date
- Cancel Subscription: This will only cancel the

auto-recurring for the next month. The lessons included in the subscription will still be active.

- The learners can also navigate to the lessons listing page by clicking on the arrow icon provided to view the lessons included in the subscription package.

20. Reported Issues: In case of any technical difficulty or session-related challenges, the learners can report an issue to the teacher. The learners shall be able to view the listing of reported issues under this section. The issue logs can also be reviewed by clicking on the action button provided for the issue detail page.

→ The teacher can decide whether they would like to:

- Reset and Unscheduled
- Complete and issue no Refund
- Complete and issue 50% Refund
- Complete and issue 100% Refund

The learners can also escalate the issue to the admin if the provided resolution is not satisfactory.

→ The learner can view the following details in the issue reported section:

- Date of Report
- Issue Status
- Report Reason
- Subject
- Session Date and Time
- Assigned to

→ Search By Keyword

→ Filter By

- Session Type (One-to-one lesson or group class)
- Issue Status (In Progress, Resolved, Escalated, Canceled)

21. My Teachers: View the list of teachers the learner has

purchased/booked a session. Also, learners shall be able to view and avail of the special discount offer if provided by the teacher exclusively for the learner.

→ The following details will be displayed under this section:

- Teacher's Name
- Teacher's Image
- View Teacher Profile
- Available Offers (If provided by the teacher)

→ Search by teacher name

22. My Orders: The learners can view the listing of all the orders under this section.

→ The following details will be displayed:

- Order Status
- Order Type
- Submit Details (Only applicable for Bank Transfer orders)
- Quantity
- Price
- Date
- Order ID

→ The learners can also view the detailed order view by clicking on the order card. The following additional details will be listed here:

- Items in order
- Teacher Details
- Order Summary
- Payment History

→ Search by Keyword

→ Filter By

- Order Type
- Date (From-To)

23. My Wallet: The learners can view the wallet balance and transaction logs related to purchased orders and wallet updates under this section.

→ Add Money to wallet

- The learners can add money to their wallet using this feature by entering the following details:
 - Enter the Amount to be added
 - Select Payment Method

→ Redeem Gift Card

- The learners can redeem the gift card by entering the gift card code into the provided field

→ Search By Dates

- The learner can select a date range to view the transaction history.

→ Transaction Logs: View the following details in the transaction logs:

- Type of Order
- Txn ID
- Date and Time
- Order ID
- Comments if any
- Amount (Credit/Debit)

24. Withdraw Requests: The learners can request the admin to withdraw their unused wallet money from this section.

→ Request Withdrawal

- Bank Payouts
 - Enter Amount
 - Bank Name
 - Account Holder Name

- Account Number
- Swift Code
- Bank Address
- Additional information
- PayPal Payouts
 - Enter Amount
 - PayPal Email
 - Additional information
- Search By Keyword
- Filter by Date range (From-To)

25. My Notes: Create and view help notes through the Notes module.

While in a group class or one-on-one lesson, you have the provision to add subject related observations or supporting information in the form of Notes. New notes can also be added from the Manage Notes page, irrespective of the session.

→ Add Notes: The learners can add new notes by clicking on plus icon provided. The following info needs to be added:

- Select Subject
- Title
- Details

→ Search by Keyword

→ Filter by Language

26. Gift Cards: Gift cards are a type of wallet credit received from other users on the platform and can be redeemed while placing an order. You can do both, receive a gift card from other users, or send a gift card to any platform user. By default, the Gift Cards page displays the gift cards purchased by you.

→ Buy Gift Card

- Enter Amount
- Receiver's Name

- Receiver's Email
- Payment Method

→ The following details will be displayed to the learners:

- Name and Email of Receiver
- Amount
- Coupon Code (Can be copied)
- Order ID
- Date and Time

→ Search by Keyword

→ Filter By

- Select Type (Purchased, Received)
- Select Status (Used, Unused, Canceled)

27. Refer and Earn: Access your referral link and share it across platforms from the Refer and Earn page. Yo!Coach allows you to share the platform with your peers and earn referral benefits. You earn reward points whenever a new user registers on a platform or a user makes their first purchase using your referral link.

→ View total Reward Points

→ Share Referral Link

→ Track Your Reward Points

- Search by Keyword
- Filter by Reward Type (Register, Purchase, Point Used, Points Refunded, Points Redeemed)

28. Favourites: The teachers added to the favourite list can be viewed in this section.

29. Alerts: The learners shall be able to view the updates under this section.

30. Addresses: The learners can add and manage their addresses

from this section.

Note: This is only required to avail the offline sessions on the platform.

31. Payments: The learners can save their payment details under this section

- Bank Transfer Payment Details
- PayPal Details

32. Join Lessons/Classes

- Once a Private lesson/Group class is purchased and scheduled, it will be listed under my lessons/group classes section.
- As per the scheduled time, learners can join the class/lesson to be delivered by teachers.

33. Session Interaction/Delivery Tools (AtomChat, Lessonspace, Zoom and Jitsi Meetings)

- Video Chat
 - All the lessons are delivered by the teachers via video call.
 - Video calling platforms may have features like screen sharing.
 - The screen sharing and recording features will depend upon the subscribed API package.
- Workspace/File Sharing: A workspace is a common space between learners and teachers where the teachers have the option to upload supporting files (DOC, PDF).
- Whiteboard: Using a whiteboard, users can efficiently edit documents, save revisions, export files and do much more with third-party video tools.
- Textpad or Collaborative Document: This feature allows teachers and learners to create documents during the sessions. A

teacher can create a TextPad to write and share it with an individual learner or vice versa. The collaboration in the text pad will be one-to-one i.e. between one teacher and one learner.

The text pad has the following features:

- Write Text
- Change Font (Type, Size, Color)
- Font Style (Bold, Italic, Underline)
- Bullet Lists
- Undo/Redo
- Copy/Paste
- Save and Download

→ Text Chat: A chat option is available using which the learner and teacher can communicate with each other. A text chat has the following features:

- Text Messages Interchange
- Emoticons
- Special Characters
- Language Translations
- Voice Messages

→ For more features and pricing details, please review:

- Atom Chat: <https://www.atomchat.com/pricing>
- Lesson Space: <https://www.thelessonspace.com/pricing>
- Jitsi(Jaas): <https://jaas.8x8.vc/#/pricing>

- Zoom: <https://zoom.us/pricing>

Please note that the above-mentioned features will vary based on the API being used on the platform for implementation.

34. Lesson Rescheduling: Learners have the option to reschedule the lessons. The learner can choose an alternative time from the teacher's availability calendar for rescheduling the lesson.

35. Lesson/Class Cancellation: Learners have the option to cancel the lessons/classes. Upon cancellation, the money will be refunded to the learner's system wallet, which can be further used to make payment for other sessions.

36. Logout: The learner shall be able to Logout of the application by clicking on the Logout button and would need to log in in order to access the application features.

A Perfect Solution for Building an Online Learning & Consultation Portal

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