Yo!Coach

COMPLETE FEATURE LIST

Yo!Coach Feature List

A complete guide to the online tutoring and learning platform for teachers, learners and admins.



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01 System Overview

Yo!Coach is an advanced software solution for building online tutoring and consultation platforms, enabling global connectivity through video chat, whiteboard, text pad, screen sharing and recording tools. It includes industry-specific features, AI-powered capabilities and pre-integrated APIs for video conferencing, payments and more.

The platform incorporates AI features to enhance teaching and learning experiences through intelligent search, an AI classroom assistant, automated session summaries, content generation and other productivity tools.

An admin with comprehensive management tools oversees the platform to ensure seamless operations.

- **White-label solution**
- **1-year free technical support**
- **Multi-currency support**
- **Multi-lingual**
- **AI-powered features**



02 User Types

An online learning platform accommodates different types of users, as mentioned below:

01 Guest users

A guest user can view complete details of the listed tutors and navigate to other platform pages that do not require registration or log-in.

02 Learners

A learner can search for tutors, group classes, languages and courses, and view results based on the search criteria. Learners can also register as parents and create, manage and control access permissions for their child on the platform.

03 Tutors

A tutor can register and create a public teaching profile (as per their experience) on the platform. Tutors can manage availability for various sessions and classes, and offer courses and group classes for booking by learners.

04 Child

A new user type, “Child”, has been introduced, whose access is managed by the associated parent who creates that child within the system.

05 Affiliate user

An affiliate user earns a commission by sharing their unique affiliate link to drive traffic to the website. Affiliates are distinct from tutors or learners on the platform, focusing solely on attracting visitors and earning commissions on their referred purchases.

06 Admin

The administrator has complete control over the platform and handles all the important responsibilities, such as:

- Managing user profiles
- Viewing and analysing statistics and revenue reports
- Content management
- Currency management
- SEO management

With a robust system like Yo!Coach, all of this can be managed seamlessly. The administrator also troubleshoots issues and ensures the smooth functioning of the platform.

03 Features Available

The following features are available on the platform:

3.1 SECTION 3.1 Front-end User Features (Learners)

01 Register & Login
Via email, social logins (Facebook, Google) and Apple accounts.

02 Parent Registration
During registration, users have the option to sign up as a parent. This enables them to manage their children directly from their dashboard. This setting can also be enabled later from account settings; however, once enabled, it cannot be reversed.

03 Time zone
When a user accesses the platform, the system automatically detects and assigns the user's time zone during registration. Users can also change their time zone during registration or later through the Account Settings section in the dashboard.

04 Browse & Search
Users can browse and search tutors using various filters, including tutor name, language, price range, availability, geolocation and other relevant criteria.

05 AI-based Search
When the AI API keys are configured and the admin has enabled the AI Search feature, users can search for tutors, classes and courses using natural language queries, without relying solely on predefined filters.

06 Sort & Filters
Popularity, Price (Low–High, High–Low).

07 Filter by
Language, Subject, Skills, Location, Gender, Active Status, Offline Sessions, Featured Tutors.

08 Manage Children

Once the parent option is enabled, a “Manage Children” sub-module becomes available in the learner dashboard. Parents can add their children and manage access and permissions for them on the platform.



09 Submit Learning Preferences

Learners can submit an interest form to the admin, specifying the subjects they are interested in for teacher assignment. This feature is available only when the admin enables the teacher assignment setting.

10 Tutor’s listing page

Browse tutors by selected criteria with key details like name, image, ratings, subjects, languages, price, availability and offline session status.

11 Tutor’s detail page

View a tutor’s full profile, including introduction video, reviews, expertise, resume, availability, courses, lesson booking, messaging and social sharing.

12 Free trial booking

Users select a date and time, complete the booking, and can take one free trial per tutor at a common platform-wide time. Parents can also book sessions for their children by selecting the respective child profile and proceeding with the booking as usual.

13 Paid booking & checkout

- Select the number of lessons
- Select the type of session
  - Online (by default)
  - Offline (if enabled)
- Select recurring buy (optional)
- View lesson price
- Select payment method
- Apply reward points and discount coupons, if available
- View total price and complete payment

14 Subscription plans (optional)

Allows admins to manage learner subscriptions, which can be enabled or disabled as needed. Learners can choose between subscription plans for bulk lessons or regular checkout. Orders and session tracking are available in the learner's dashboard.

15 Group class/packages listing

Browse group classes and packages by keyword, subject, class type, duration, date, price and availability, with a "Book Now" option.

16 Group class/package detail page

View class details, tutor info, schedule, seats, pricing and class listings (for packages), with options to book or share on social media.

17 Group Class Enrolment

Learners can enrol themselves, or parents can enrol their children, in group classes available on the platform. During booking, learners can select the participant for whom the enrolment is being made.



18 **Course listing page**

Browse courses by title, category, rating, level, duration, tutor, price and enrolment, with options to preview, enrol or view details.

19 **Course detail page**

Access full course details, including overview, curriculum, tutor info, reviews, social sharing and the option to mark as a favourite or enrol.

20 **Course checkout**

A learner can purchase courses for themselves or their children, provided the parent module is enabled and child profiles have been added. The platform supports multiple payment options, including virtual wallet, bank transfer, Stripe, PayPal, PayGate, Paystack, Authorize.Net, M-Pesa and Payfast.

21 **Start course**

Learners can access all purchased courses from their dashboard and start learning immediately or at their convenience.

22 **Progress tracking**

Learners can track the lectures they have completed in a course and jump to any previous or upcoming lecture as needed.



23 **Course notes and additional documents**

Learners can keep notes for an ongoing lecture, which helps in summarising the course later, and access all documents attached to the lectures. Documents are downloadable.

24 **Course certificate**

On completing a course, learners are awarded a certificate, which can be downloaded and shared on social media.

25 Course ratings

Learners can review a course after completing it. The rating is added to the course and the tutor's profile.

26 Retake course

When a learner retakes a course, their progress is reset and they can go through all lectures again.

27 Forum questions page

Learners can post and interact through questions, search topics, view stats, tags, comments and likes, and engage with community experts.

28 Forum question detail page

View full question details, tags, author info, comments, shares, reports and related posts, with options to ask or comment.

29 Online lesson tools

Lessons are conducted via video calls (Zoom, Jitsi, AtomChat, etc.) with features like screen sharing, recording and collaboration tools. Key features:

- **Whiteboard:** Drawing, highlighting, shapes and zoom tools for interactive learning.
- **Text pad:** One-on-one collaborative notes with text formatting and download options.
- **Text & group chat:** Messaging with emojis, translations, file sharing and formatting.
- **Shareable web viewer:** Browse websites together in real time.
- **Attendance tracking:** Auto-record attendance for lessons and events.
- **For more features and pricing, please review:**
  - **AtomChat:** atomchat.com/pricing
  - **Lessonspace:** thelessonspace.com/pricing
  - **Zoom:** zoom.us/pricing
  - **Jitsi:** jaas.8x8.vc/#/pricing
  - **Pencil Spaces:** pencilspaces.com/pricing
  - **External Meeting Tool:** Admins can enable the External Meeting Tool from the available meeting tools on the admin end. Once enabled, tutors add a default meeting link in their account settings, which is used for all sessions by default. Tutors can also set different meeting links for individual sessions if needed, giving them the flexibility to use their preferred meeting platform.

The features above vary based on the API used on the platform.

30 **Geo-location**

The platform automatically identifies the location of learners when they search for a tutor available for an offline session. Administrators can set the search radius through an admin-level setting.

31 **Offline sessions**

Learners can schedule offline sessions if the tutor has marked their availability for offline sessions. Tutors who are available appear in the search results for offline sessions on the front end.

32 **Order detail download/print**

Users and the admin can download or print order receipts directly from the orders section in their dashboards.

33 **Homework module**

Learners can access and complete homework assigned by tutors for specific lessons through the lesson plan module. Once completed, they can submit their work for review and feedback using the upload option in the lesson plan pop-up.



34 **Post-Session Workspace**

A centralised view of all post-session content, including lesson plans, quizzes, session summaries and to-do lists, in one place after a session has been completed.

35 **AI Session Summaries**

If enabled by the admin, learners can view AI-generated summaries of completed sessions, provided the meeting tool makes the session transcript available.

36 **To-Do List**

Learners can mark teacher-assigned tasks as Completed or Not Completed.

37 **AI Classroom Assistant (Zelio)**

When enabled by the admin, learners can use the AI Classroom Assistant to ask questions and get AI-powered help with their lesson plans and course content.



38 **Lesson rescheduling**

Learners can reschedule a lesson by choosing an alternative time from the tutor's availability calendar. The tutor is notified of the new schedule.

39 **Lesson cancellation (website wallet)**

Learners can cancel a lesson. On cancellation, the money is refunded to the learner's online wallet on the platform and can be used to pay for other lessons.

40 **Report issue in sessions**

Learners can report technical issues, and tutors or the admin can choose to complete, reschedule, refund 50% or refund 100%.

41 **Reviews and ratings**

On lesson completion, learners submit reviews and ratings for tutors. These appear on the tutor's profile after the admin's approval.

42 **Gift cards**

Users can purchase gift cards by entering details like recipient name, message and amount, then completing payment. The gift card is emailed to the buyer for sharing.

43 **Refer and earn**

Users can earn rewards by referring others to register on the platform using their unique referral link. Rewards are given on successful registration of referred individuals and on completion of their first purchase on the platform.

44 **Video section**

A dedicated video content page links YouTube videos for users' help and convenience. These videos are managed and added from the admin back-end.

45 **Affiliate module**

Directs users to the platform, with the affiliate earning credit for each successful registration made through their affiliate link and for every order completed by the registered user.



46 **Subscribe to newsletter**

Users can subscribe to marketing emails.

47 **FAQ**

The FAQ section offers quick answers, saving users time and effort in searching for information.

48 **Contact us**

A direct communication channel between visitors and the website owner or support team, where visitors can share feedback, ask questions, report issues and enquire about products or services.

SECTION 3.2

3.2 Front-end User Features (Tutors)

Tutors have all the features of learners, along with the following additional features:

01 **Register & Login**

Tutors can sign up via email, Facebook or Google.

02 Apply to teach

Tutors submit subjects, languages, bio, video link, resume, availability, ID proof and agreement terms for admin approval. Once approved, tutors can access the dashboard.

03 Tutor profile

Tutors can manage and update various details in their profile, including adding, editing and deleting information wherever applicable. The details include:

- **Personal Information:** Name, gender, phone number, location, profile picture, introduction video link, biography and meeting tool link (if the admin has enabled the external meeting tool).
- **WhatsApp Notifications:** If enabled by the admin, users verify their registered WhatsApp number using an OTP. Once verified, they receive WhatsApp notifications for supported events, such as lesson bookings, payments and other platform activities.
- **Subjects & Languages:** Subjects they wish to teach and languages they speak.
- **Session Duration & Pricing:** Tutors select the session durations they offer and set prices accordingly.
- **Work Experience:** Tutors can add, edit and delete their work experience details.
- **Skills & Preferences:** Details such as accent, teaching level, learners' age groups and other relevant skills.
- **Payment Details:** Tutors can manage their payment information.
- **Addresses:** Tutors can add and manage addresses for conducting offline sessions.
- **Account Credentials:** Tutors can change their registered email address and password.
- **AI Configuration:** Tutors can configure their own AI API keys and use them to generate class and course descriptions, AI session summaries and AI to-do lists.



04 **Availability calendar (time zone-based)**

Tutors specify their weekly and daily availability, which can be synced with Google Calendar to better manage availability, and vice versa.

05 **Price setting**

Tutors can set flexible pricing for their learners, including single lesson prices, bulk lesson prices and special prices. They can offer personalised rates to learners, applicable to all future purchases regardless of standard lesson prices.

06 **Lesson Plans**

Tutors can create lesson plans with notes and relevant details for each lesson and attach them accordingly. They can upload multiple files, including homework to be completed before or after the lesson. Once learners submit their work, tutors can review it and give feedback.

07 **Lesson Plan Logs**

The lesson plan detail pop-up shows a complete record of interactions, including all tutor and learner responses, for clear tracking and transparency.

08 **Group classes**

Tutors can create and manage group classes with different slots.

09 **Group class packages**

Tutors can combine several group classes into a package and teach each class in the set sequence.

10 **Post-Session Workspace**

A centralised view of all post-session content, including lesson plans, quizzes, session summaries and to-do lists, in one place after a session has been completed.

11 **AI Session Summaries**

If enabled by the admin, teachers can view AI-generated summaries of completed sessions, provided the meeting tool makes the session transcript available.

12 **To-Do List**

When enabled by the admin, teachers can generate to-do lists using AI tools, review and edit them, and assign them to learners.



13 **Course creation**

A course includes objectives and pre-recorded instructional content that tutors can upload to the platform and earn revenue from.

14 **Edit course**

Tutors can edit courses they have already published.

15 **Quiz module**

Tutors can create quizzes with different types of questions, set time limits and decide how quizzes are scored. Quizzes can be linked to one-to-one lessons, group classes and courses. Questions can be shuffled and attempts limited. Built-in reports make it simple to track how learners are doing and help them improve.

16 **Forum**

Tutors can post questions to learners and fellow tutors in the forum to connect with platform users or clarify doubts.

17 **Manage reported issues**

Tutors can act on issues reported by learners in a dedicated reported issues section.

3.3

SECTION 3.3

Front-end User Features (Child Dashboard)

01 **Register and Login**

Children can log in using their registered email or the username set by the parent while creating their profile.

02 **Access to Lessons and Courses**

Children can view and join lessons and group classes, and complete courses purchased by their parents, directly from their dashboard if access has been given.

03 **Browse Tutors and Offerings**

Children can browse tutors based on the listing settings configured by the admin, and view available courses, group classes and packages. They cannot make bookings independently.

04 **Report Issues**

Children can report issues with tutors or the platform and track the status of their reported issues from their dashboard.

05 **Messaging Tutors**

Children can message tutors directly from the 'My Tutors' section of their dashboard, if access is granted.



SECTION 3.4

3.4 Admin Features

The admin can manage the entire platform efficiently from a powerful back-end. Each screen includes a help section, page warnings and descriptions to guide the admin, along with an export feature for downloading page data for offline use. Key functionalities include:

01 **Dashboard stats**

Monitor overall sales and user statistics through the dashboard, giving insights into platform performance.



02 **Help section**

A comprehensive help section accompanies each page of the admin dashboard, helping administrators understand the purpose and function of every element.

03 **Manage users**

The admin oversees the platform's user list, manages tutor requests, handles withdrawal requests and monitors posted reviews. Co-admins can be added to help manage the platform.

04 **Manual user creation by admin**

The admin can create users directly from the admin panel, including learners, teachers, affiliates and child accounts, by adding basic user information.

05 **Manage group classes/packages**

The admin can create group classes and packages on behalf of tutors. Once created, these are available on the platform for learners to enrol.

06 **Manage courses**

The admin can enable or disable courses on the platform. When enabled, sections like Course Languages, Categories, Course Listing, Approval Requests, Course Reviews and Refund Requests become accessible.

07 **Manage quizzes**

The admin can create quiz categories for tutors to create quizzes, and keep track of created quizzes.

08 **Manage orders**

View details of all order types, including lessons, subscriptions, classes and courses, to track and manage all order-related information.

09 **Manage reported/escalated issues**

View and manage issues escalated to the admin and take the required action.

10 **Manage tutor preferences**

Manage tutor preferences, including accent, teaching level, learner ages, lesson inclusions, test preparations, spoken languages, language proficiency levels and teaching subjects.

11 **Manage subject categories**

Create multiple categories to organise subjects, languages and services; for example, a main subject like “Maths” can have sub-categories like “Geometry”. The section also includes options for handling reported issues.

12 **Manage CMS**

Customise and manage platform elements, including home page slides, content blocks (with drag-and-drop), content pages, navigation, countries, states, video content, testimonials, language labels, FAQ categories and FAQ management. The admin can also edit email templates.

13 **Teacher Assignment**

All learning preferences submitted by learners are accessible to the admin. Based on configured settings, the admin can manually assign teachers to learners, after which learners can book sessions only with those teachers. The admin can also restrict visibility of the teacher listing on the front end.

14 **Abusive word handling**

Protects the platform from abusive comments. The admin manages a list of restricted keywords, which are detected in group chat, reviews, forum comments and one-to-one messages.

15 **Certificates**

Manage course completion, course evaluation and quiz evaluation certificates.



16 Manage settings

Full control over platform settings, including price management (admin-managed or tutor-managed). Key sections include General Settings, Meeting Tools Configuration, Payment Methods, Social Platforms, Discount Coupons, Commission Settings, Currency Management and Formats, Theme Management, Page Language Data, Subscription Plan Management and Affiliate Commission.

17 Manage blogs

Manage blog categories, posts and comments on the platform.

18 Platform reports

Detailed reports to monitor performance and earnings, including top subjects for lessons and classes, tutor performance, lesson statistics, sales reports, settlements, admin earnings, affiliate reports, wallet balances, tutor payouts and total hours taught.

19 Manage forum module

Manage forum settings, including viewing all questions, handling reported questions, managing forum tags and requested tags, and setting report reasons, for a well-organised and moderated forum.

20 12/24-hour setting

Choose between a 12-hour or 24-hour time format for the platform, managed from General Settings in the admin dashboard.

21 Google Calendar sync control

Enable or disable two-way sync. When enabled, data syncs from the platform to Google Calendar and vice versa. When disabled, only one-way sync (platform to Google Calendar) is allowed, and changes made in Google Calendar are not reflected on the platform.

GDPR compliance. Yo!Coach is committed to users' rights to privacy and protection, and complies with GDPR. Users registered on the platform can request the admin to delete their personal information at any time, giving business owners a way to reassure users who are concerned about their security and privacy.

3.5

SECTION 3.5

Marketing Features

Effective marketing is essential to attract more learners and tutors to an online tutoring platform. Yo!Coach comes pre-integrated with marketing features to help you implement various marketing strategies. The marketing features Yo!Coach offers are:



01 Google Analytics

Understand the progress of your online tutoring marketplace by evaluating user engagement and other useful data. The system comes pre-integrated with Google Analytics to help you build an effective marketing strategy and make informed business decisions.

02 SEO management

A dedicated SEO module helps your website achieve better visibility and reach, with features like URL rewriting, meta tag optimisation, a manageable robots.txt, and XML and HTML sitemaps.

03 Auto meta creation

The system automatically creates the meta title, keywords, description, OG image and more for tutor profile pages. The admin can still update and edit the details.

04 Email marketing

Send system-generated emails to all users of the online learning platform.

05 **Google Tag Manager**

Manage all website tags, such as third-party tags, Google Ads and Google Analytics, without editing code.

06 **Discussion forum module**

Build communities of trust over time; users can view and post queries, get solutions from other users and stay updated on relevant content using tags.

07 **Refer and Earn**

Use word-of-mouth marketing by letting learners and tutors refer the platform to potential users through their referral links, and reward them with rewards or discounts.

08 **Affiliate module**

Users can register as affiliates and earn money by sharing a personalised affiliate link to promote the platform, earning a percentage commission on every successful purchase made through their link.

04 Payment Process

- Once the learner makes a payment, the full amount goes to the portal's payment account, and virtual credits are added to the tutor's online wallet after lesson delivery (after deducting the portal commission).
- Tutors can request a withdrawal. Once the request is submitted, the admin can transfer the money to the tutor's:
  - Bank account, or
  - PayPal account, via PayPal Payouts



05 Third-Party APIs Integration

The following APIs are used in the platform:

5.1 Payment APIs

- PayPal Standard Payments, including Payouts
- Authorize.Net Payments
- Stripe
- Stripe Connect
- Paystack
- PayGate
- Bank Transfer
- M-Pesa
- Payfast

5.2 Lesson Interaction and Delivery

- AtomChat
- Lessonspace
- Zoom
- Jitsi
- Pencil Spaces

5.3 AI Tools/APIs

- OpenAI
- DeepSeek

5.4 Notifications APIs

- Twilio for WhatsApp notifications
- Firebase Cloud Messaging (FCM) for push notifications

5.5 Other

- Google Login
- Facebook Login
- Apple Login
- Live Chat
- Google reCAPTCHA
- Google Analytics
- Google API Key (geolocation for offline sessions)
- Mailchimp
- Microsoft Text Translator
- Fixer API (currency conversion)
- MUX
- VdoCipher

Please note: If you would like our team to set up and configure any of these third-party APIs, this is offered as a paid service and quoted separately.

06 Yo!Coach Niches

The Yo!Coach architecture supports platforms built or modified for the following applications:

- Doctor Consultation
- Legal Consultation
- Business Consultation
- Health and Wellness Consultation
- Astrology Consultation
- Music Learning
- Dance Learning
- Language Learning
- Online Tutoring
- Sports Coaching
- Academic Education
- Fitness Coaching
- Personality Development
- Code Training
- Culinary Coaching
- Online Mentoring
- Acting Classes

Yo!Coach

THANK YOU

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